

# THE RAGGED PRIEST



[www.theraggedpriest.com](http://www.theraggedpriest.com)

## Despatch Note

Delivered to:

Order No

Order Date

SKU	Description	Size	Colour	Ordered	Shipped	Comments	Qty Return	Reason Code	For exchange please state size / style you would like
	Order Total								

### Reason Code:

Please choose one of the numbers below and write the code into the box above titled 'Reason Code'

A - Ordered for choice or multiple sizes    D - Too long    G - Arrived too late    J - Faulty seam  
B - Too Big    E - Too short    H - Incorrect item sent    K - Faulty fastening (zip, buttons etc)  
C - Too small    F - Not as picture / description    I - Unwanted / changed mind    L - Shrank in wash

Current procedure in brief is as follows;

1. Fill in name and order details, indicate exchange or refund
2. Select reason code
3. If exchange required, enter details
4. Pack return form and items

5. Attach address label (supplied) to package. Customer has to pay return postage unless they have been sent an incorrect or faulty item. Packages sent using a non-tracked service are at customer's risk.

Orders placed online cannot be returned in store. We will offer a refund or exchange (if stock is available) on any unworn / unused goods within 28 days of despatch. This policy does not affect your statutory rights. Please contact us ahead of time to reserve a product required for exchange. Refunds will be made by the same method as original payment. Please allow 14 working days from when we receive your package for refund to be processed. You will receive an email once this has been completed