

ONLINE RETURNS FORM

Sorry that your order is unsuitable. Please fill out the form below and send your shoe/s back to:

**WALK LONDON  
DEVONSHIRE HOUSE  
AVIARY COURT,  
BASINGSTOKE, RG24 8PE**

Customer Name: .....

Date Order Placed :.....

Order Number: .....

RETURNS POLICY

Goods must be returned / exchanged within 14 days (from receipt of goods) in their original condition. After this we reserve the right to accept a refund of exchange. If you are a customer from outside the EU you will need to request of returns commercial invoice as well. The goods are your responsibility until we receive them back at our warehouse so please use recorded post. We will issue a full refund or exchange (excluding original delivery charge) within 7 days after receiving the goods back.

REASONS FOR RETURN CODES

1. Unsuitable
2. Not as expected
3. Too big
4. Too small
5. Ordered wrong size
6. Ordered more than one size/colour
7. Other (all comments help)

QTY	PRODUCT CODE	DESCRIPTION	SIZE	RETURN	REASON CODE	EXCHANGE	NEW SIZE	NEW COLOUR