

RETURNS FORM

RETURN ADDRESS

UK, Europe & Rest of World:
Unit 2 Fortwilliam Industrial Estate
Dargan Crescent
Belfast
United Kingdom
BT3 9JP

USA, Canada & South America
27 Mardell Circle
Asheville
NC28808



RETURN No.		DATE	
NAME			

ORDER No.	REASON FOR RETURN

ADDITIONAL COMMENTS

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For us to process any returns and subsequent refunds please ensure your item reaches us within 14 days of us providing you with a Returns Number.

Please note we cannot accept responsibility for items lost in transit so we advise using a recorded method and may request proof of delivery. Refunds may take up to 28 days to process but we will always endeavor to process them as quickly as possible.

If your goods are faulty on arrival, incorrect or damaged in transit they should be reported to us by email within 7 days and then returned to us in no longer than 28 days of receipt. When the goods have been returned to us and the fault has been verified, we will issue a full refund via your original payment method, or we will send a replacement as required. In the case of a return, the reimbursement of postage cost will be limited to that of the original order shipping cost.