



COVID-19 STATEMENT

Dear Valued Customers,

As you may know, COVID-19 is having a dramatic impact on our lives, businesses, and on supply chains.

I would like to share with you that Primus Cable is following the guidance of global health experts at the World Health Organization (WHO) and U.S. Centers for Disease Control (CDC) on preventing the spread of the COVID-19 virus. We are taking necessary precautions to protect our employees' health and well-being and to preserve our ability to meet our customers' needs.

As one of our valued customers, we want you to know we greatly appreciate your business and the trust you place in Primus Cable as one of your suppliers.

We are closely monitoring the evolving COVID-19 situation and want you to be aware of the actions we are taking in response to this very dynamic situation. We have implemented industry best practices such as regularly cleaning and disinfecting our workplace, visitor restrictions, travel, social distancing, etc.

In response to numerous inquiries about our status, we hereby provide the update as follows:

- We are fortunate enough to maintain ample inventory and are shipping daily;
- We are taking care of our associates and minimizing risks for them;
- We are fully available to you via phone or email;
- We have decided not to offer will calls or in store pickups until further notice;
- We will continue to follow national, state and local directives as they occur;
- We will continue to keep our customers informed as the situation progresses;

We hope and pray that you may remain healthy, safe and positive during these challenging times.

Sincerely,

Primus Cable