

WELCOME TO ENOVATION CONTROLS SUPPLY

This guide will teach you how to explore a variety of company branded apparel, promotional items, stationary and literature on Enovation Controls Supply



www.enovationcontrols.supply



ACCESSING THE STORE

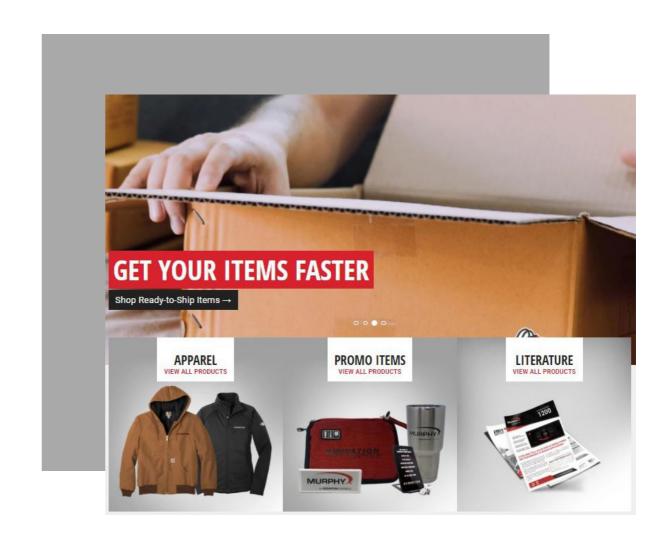
- You will not be required to create an account to access/browse the company store website.
 However, once you are ready to check out, you must register or log in to an account to complete your order.
- To create an account: enter your First Name,
 Last Name, email, and a password you would
 like to assign to your account.
- Once you've created an account, you will just need to "LOGIN" for future site use.



HOME ENOVATION CONTROLS V MURPHY V LITERATURE Account Log out

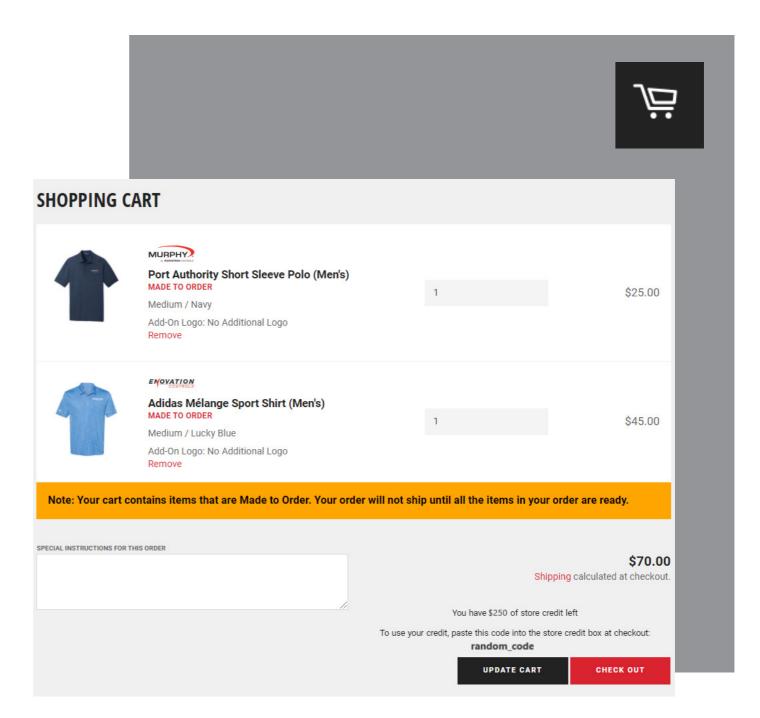
NAVIGATING THE STORE

- "Home," "Enovation Controls," "Murphy" and "Literature" pages will be accessible along the top of the screen.
- Your personal account information will also be available under the "Account" tab on the top right.
- Select "Add to Cart" next to the items you would like to purchase, paying close attention to quantity amounts.
- When you are done shopping, select the image of the shopping cart near the top right corner of the screen to begin the check out process.



SHOPPING CART

- Review your order in the shopping cart before purchase.
- Please note, if your order contains
 "Special Order" items, it will take 1-2
 weeks for production and will delay
 when you receive "Ready to Ship" items.
- If your order requires special attention or packing considerations, please enter them in the "Special Instructions for this Order" box before proceeding to check out.
- *Copy* your store credit code from the shopping cart if you have store credit available, and then proceed to "Check Out". From there you will *paste* your store credit code into the "store credit or discount code" box and apply the credit.



CHECK OUT - SHIPPING

 Enter your contact information with the Enovation Controls company address or the address you would like to have the items shipped to.

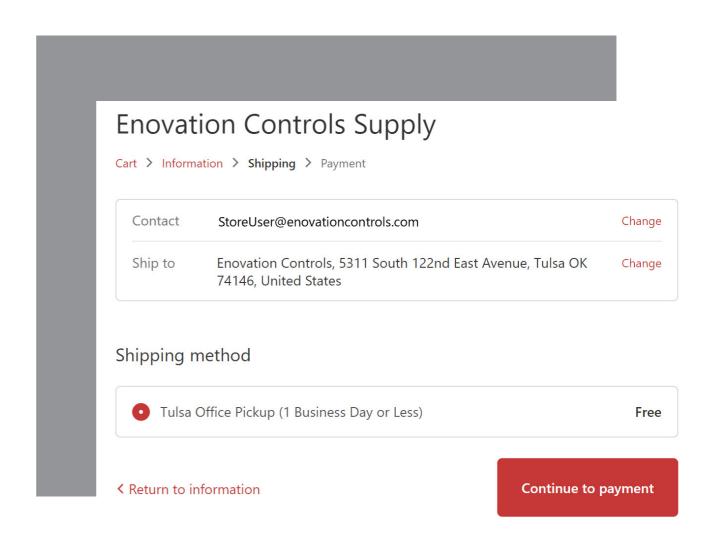
Shipping within the U.S.:

- Tulsa Office Pickup (1 business day or less)
- FedEx Ground (3-5 business days)
- Overnight/Priority (Next business day)

Shipping outside of the U.S.:

- FedEx International Economy (5-7 business days)
- FedEx International Priority (1-3 business days)

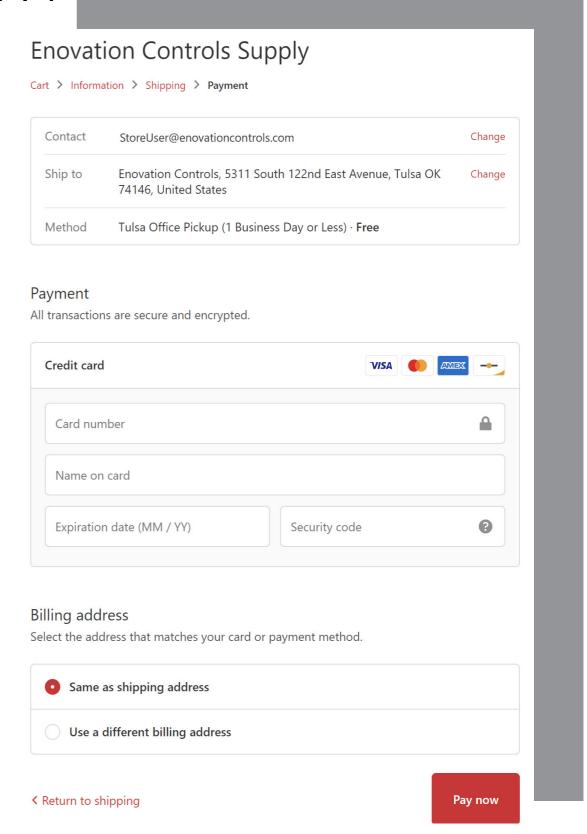
Please note: If you would like to pick up your order at our Tulsa office, please use an Oklahoma shipping address.



CHECK OUT - PAYMENT

- If you have store credit available, you must *copy* and *paste* your store credit code in the information section to put your credit towards your purchase.
- If you have utilized all of your store credit, you still have the option to purchase items on the store with your personal credit card.
- Have a gift card code? Apply it at any time during check out in the box marked "Store Credit"
- From time to time, we may issue discount codes as a part of promotions. Enter it any time during check out to apply it to your order.



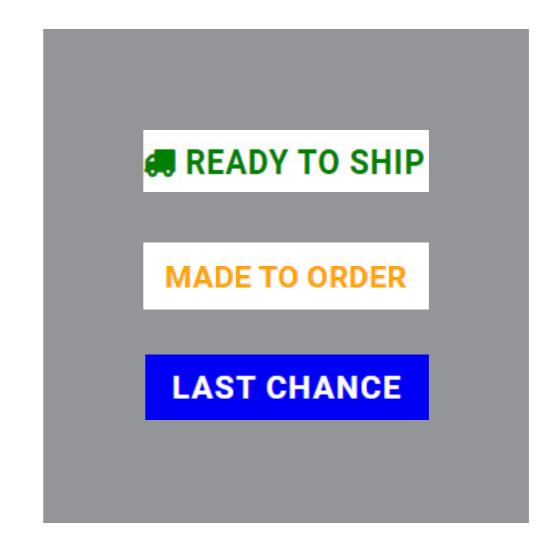


TERMINOLOGY TO KNOW

READY-TO-SHIP: the item is in inventory at our facility and ready to be shipped once the order is placed.

ON DEMAND/MADE TO ORDER: the item is not in inventory but can be made available and will be produced once an order is placed. With this in mind, know that these items typically take longer to receive than other items on the store.

LAST CHANCE: the item is available in a limited quantity and may not be replenished when it runs out.



QUESTIONS?

If you experience any issues shopping the store or have any questions regarding the Enovation Controls Supply Company Store, please contact marketingstore@enovationcontrols.com.

We also have information regarding Customer Support and our store policies available at the bottom of the company store website.

CUSTOMER SUPPORT	STORE INFO	CUSTOM ORDERS	OTHER LINKS
Contact Us	Shipping Policy	Request a Custom Quote	EnovationControls.com
Frequently Asked Questions	Refund Policy		Enovation Controls Help Center
Feedback	Privacy Policy		
	Terms of Service		

