



Bakery Assistant Manager

Denninger Limited is one of the finest food companies in the world. For more than 60 years, quality has been the founding criteria of our company. Denninger's has five retail locations, a manufacturing plant and a warehouse all located throughout Southern Ontario. Denninger's associates are hand picked to provide the best service in the industry. If you have a passion for customer service and thrive in a team environment, Denninger's is the place for you!

We offer a rewarding and fun work atmosphere with flexible work schedules, competitive salary options and all associates receive a 20% discount on our product. We provide training focused on practical skills and teamwork, along with opportunities for career advancement.

Job Summary

Responsible for assisting with the management of the **Bakery Counter** and serving customers in a courteous and friendly manner. We have a **Full Time** position available at our **Burlington** location. The schedule will fluctuate depending on store needs and will include days, evenings and weekends.

Key Responsibilities

- Assist with assigning/delegating responsibilities to customer service associates within the department.
- Assists in overseeing and managing the operating expenses of the department. May assist in the control of the labour/scheduling of the team.
- Assists in managing other operating expenses including supplies.
- Maintains safe operating procedures for the well being of all associates.
- Ensures best practices / policies are being adhered to.
- Ensures a high degree of cleanliness of the work environments.
- Provides ongoing mentorship and guidance to all members of the team.
- Supports the company Vision and Mission statements with an emphasis on excellence in Customer Service.
- Assists with promotional planning through optimal ordering, merchandising and demo.
- Provides ongoing quality control and quality assurance to ensure the best quality product for our customers.
- Responds to customer concerns / issues in an appropriate and timely manner.
- Manages and tracks waste/ supplier credits.
- Other duties as assigned.

Requirements

- Proven leadership skills in at least two additional departments (Deli, Fresh Meat, Bistro, Grocery, Cheese & Dairy, Cash). This includes a comprehensive working knowledge of the department(s).
- A fundamental working knowledge of all equipment in the Bakery Department
- Excellent communication skills and willingness to lead a team; ability to communicate and motivate team members effectively.
- Participate in rotational store supervision duties as a member of the key holding team.
- A proven passion for customer service.
- Ability to follow instructions and procedures.
- Ability to learn basic knowledge of all products carried in the department.
- Understand and communicate value propositions and ingredient information to customers.
- Ability to visually examine products for quality and freshness.
- Effective time management skills.
- Strong work ethic and integrity.

Stores:

1289 Upper James Street, Hamilton (905) 389 – 4113
284 King Street East, Hamilton (905) 528 – 8468

699 Guelph Line, Burlington (905) 639 – 0510
Battlefield Square, Stoney Creek (905) 662 – 5237

2400 Lakeshore Road West, Oakville (905) 827 – 3717

Meat Processing Plant: 55 Brant Street, Hamilton Ph (905) 522 – 2414 Fax (905) 528 – 6136



- Available for flexible scheduling to meet the needs of the business, including opening, closing and weekend rotations.
- Strong organizational skills.
- Analytical mindset - be capable of identifying various trends within a sales report using company-generated reports and/or in-store generated reports.
- Functional computer skills in the following Google Apps platform.

Essential Job Functions

- Stand and walk for extended periods of time.
- Bend and stoop to grasp objects and climb ladders. Bend and twist neck and waist, reach above and below shoulders and squat.
- Bend and lift loads, not to exceed 25 pounds. Push and pull carts weighing up to 100 pounds.
- Repetitive use of hands for grasping, pushing, pulling, and fine manipulation.
- Environmental exposure to extreme temperatures (coolers, ovens, freezer, outdoors, etc.)

We thank all applicants, however, only those being considered for an interview will be contacted.

R. Denninger Limited is an equal opportunity employer and we value the importance of diversity and dignity in the workplace. If you are contacted by R. Denninger Limited regarding a job opportunity, please advise prior to the interview if you require accommodation and we will work with you to make appropriate arrangements.

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