

Natalie Chan

BESPOKE BRIDAL COUTURE SERVICE

At the Natalie Chan Boutique we offer a high end bespoke service for our brides. This is where creativity, the appreciation of detailing, and the process of collaborating with a designer to create something beautiful becomes a memorable experience.

You will begin with an appointment over a cup of tea with Natalie to discuss your dream dress. Your dream dress is unique to you, and your bespoke journey will be also. You are welcome to bring along up to 4 of your nearest and dearest-please do let us know how many we need to cater for, so we can ensure we have enough tea cups at the ready.

There will be the trying on of beautiful dresses, draping of fabrics, and viewing of different fabric textures and colours to help you visualize your dream bespoke dress. Natalie will then measure you in detail and from there begin your bespoke journey. Your pattern is drafted from scratch; a toile design (mock design) is cut, made and ready for your first fitting.

Throughout your bespoke dress construction process Natalie and her team of skilled seamstresses are completely hands on with the craftsmanship. Together they cut, sew, and hand finish your design in their atelier. There may be up to 3 fittings to ensure your design fits perfectly in which Natalie personally looks after.

We offer a half-hour consultation for \$60 or a one hour consultation for \$100. You will receive your personalized illustrated sketch of your bespoke bridal design, a fabric swatch card and a gift bag. The consultation fee is redeemable upon purchase. If a bespoke couture bridal service sounds like you and you would like to book for an appointment or you have any enquiries, please contact us [here](#).

BESPOKE BRIDAL SERVICES

We offer a bespoke bridal service based on designs from our classic capsule bridal collection as well as our seasonal bridal collections. This service is perfect for the bride that has fallen in love with one of our in house designs and wants the bridal dress/ gown/ ensemble to be made in a different colour/ fabric, an option of a longer or shorter train or even a detachable one, to have longer sleeves or a short cap sleeve and most importantly made to her size in length and overall fit.

You will begin with an appointment to discuss your bridal dress/ gown/ ensemble. You are welcome to bring along up to 4 of your nearest and dearest. There will be the trying on of beautiful dresses/ gowns/ ensembles, draping of fabrics, and viewing of different fabric textures and colours to help you visualize your dream bespoke bridal dress. We measure you in-house or if you are based abroad, we can assist you with measuring over a Skype Video session. We then create the bridal design made to fit you personally and from there begin your bespoke journey. Your pattern is drafted to your specifications; your dress, gown/ ensemble is cut, made and ready for your first fitting.

Throughout your bespoke dress construction process Natalie and her team of skilled seamstresses are completely hands on with the craftsmanship. Together they cut, sew, and hand finish your design in their atelier. There may be up to 2 fittings to ensure your design fits perfectly.

We offer a half-hour consultation for \$60 or a one hour consultation for \$100. You will receive your personalized illustrated sketch of your bespoke bridal design, a fabric swatch card. The consultation fee is

redeemable upon purchase. If our bespoke bridal service sounds like you, please book [here](#) for your appointment.

Please note, there is a bespoke bridal service fee. If you would like a book to come in and view to try on our collection, please contact us [here](#).

MADE TO MEASURE

We offer made-to-measure services based on designs from our classic capsule bridal collection as well as our seasonal bridal collections.

We measure you in-house or if you are based abroad, we can assist you with measuring over a Skype Video session. We then create the bridal design made to fit you personally. This service is perfect for the bride that has fallen in love with one of our in house designs and wants the dress to be made to her size in length and overall fit.

You are welcome to try on up to 2 bridal looks free of charge in our boutique, but please note there is a \$20 per look try on fee after the first 2 looks. This fee is redeemable upon purchase of a bridal dress/ gown/ ensemble.

Please note, there is a made-to-measure service fee. If you have any enquiries or you would like a book to come in and view to try on our collection, please contact us [here](#).

READY TO WEAR

Our classic capsule bridal collection is ready to be shipped out to you or for you to purchase from our boutique. We carry a size range from NZ 8-14, but this may vary in stock availability dependent on sales. We regularly top up designs that sell out, though please bear in mind we value sustainability and quality craftsmanship, so there may be a wait list up to 1-3 months before these designs are replaced.

All relevant measurements are available on our online boutique, otherwise please book an appointment to view and try on the dresses [here](#).

You are welcome to try on up to 2 bridal looks free of charge, but please note there is a \$20 per look try on fee after the first 2 looks. This fee is redeemable upon purchase of a bridal dress/ gown/ ensemble.

Any alternations on pieces from the ready to wear collection will carry an alteration service fee.

MADE IN NEW ZEALAND

Natalie Chan wants to continue to support Made in New Zealand as she has done since 2002. Materials are first sourced from New Zealand textile companies before being sourced overseas. Each dress/gown/millinery piece is expertly hand made in our atelier under Natalie and her team of expert seamstresses.

STYLING SERVICES

We have a team of experts that are completely in love with weddings, social occasions and dressing up here at Natalie Chan, so we offer on-hand styling advice for all of our clients. We consult with complete honesty and integrity and take into account comfort and practicality, as we believe inner confidence is essential in radiating outer beauty.

EXTRA ADDED NOTES: OUR VALUES

- Each Natalie Chan design is ethically made in Auckland.

- *We value sustainability and have a donation program of our textile off cuts to communities around NZ to encourage creativity opportunities.*
- *Recycling is important to us and the environment, so we do every bit to recycle all our paper use. All paper is used and reused multiple times before we part with it.*
- *We have a standard recycling program at our workplace here and it makes us happy to know even our waste bin takes us up to 4-5 months to fill!*
- *Giving back, Natalie personally chooses 2 charities every year to support including the national children's hospital Starship.*
- *By choosing Natalie Chan, we love letting our clients and customers know that they also support our values as a business and brand. Thank you for letting us do so since 2002!*