

CITY OF ALBANY UTILITY BILLING **PO BOX 945** 333 BROADALBIN ST SW ALBANY, OR 97321-0352 (541) 917-7547

SERVICE INFORMATION		BILL DATE
ACCOUNT NUMBER:	0(562327-2008)	11/25/2022
SERVICE ADDRESS:	1905 SE WAVERLY DR	DUEDATE
BILLING PERIOD:	10/17/2022 TO 11/16/2022	DUE DATE
TOTAL AMOUNT DUE:	\$8,224.40	12/05/2022

#### SHOREWOOD ESTATES C/O COMMONWEALTH REAL ESTATE SERVICES 18150 BOONES FERRY RD **PORTLAND OR 97224-7687**

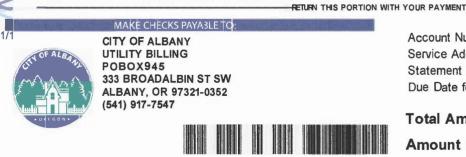
PORTLAND OR 97224-7687	Neter Reading	Previous Read	Current Read	Units
	)/16/2022 to 11/16/2022	42396	42504	108
	BILLING DETAILS	6		
	Sewer Charges:			
	Base Charge		\$	4,320.72
	Usage Charge			2,797.88
	Stormwater Charg	ges:		
	Stormwater Cha	arge		371.40
	<b>City Services Fee</b>	S:		
	City Services Fe	ee		734.40
	TOTAL CURRENT	CHARGES		8,224.40
IMPORTANT MESSAGE	PREVIOUS BALANCE			8,224.40
Payments received after November 18, 2022 may not be reflected on his bill. 1 unit=approx. 748 gallons. Our office will be closed		S		8,224.40 C
November 24-25, 2022 to observe the Thanksgiving holiday.	TOTAL AMOUNT	DUE:	\$	8,224.40

Do you have a slow broadband connection or no connection at all? Take a speed test at fasterinternetOregon.org

## RECEIVED

NOV 28 2022

# **Charges Appeared on January 2023 Invoices**



C/O COMMONWEALTH REAL ESTATE SERVICES

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SHOREWOOD ESTATES

18150 BOONES FERRY RD

PORTLAND OR 97224-7687

Account Number: 1905 SE WAVERLY DR Service Address: Statement Date: 11/25/2022 Due Date for current charges: 12/05/2022

**Total Amount Due:** 

\$ 8,224.40

Amount Enclosed:

EMAIL:UTILITYBILLING@CITYOFALBANY.NET

OFFICE HOURS: 8:00 - 4:30 MONDAY THRU FRIDAY

REMIT TO:

**CITY OF ALBANY** UTILITY BILLING P.O.BOX 945 ALBANY, OR 97321-0352

Service Inquires or Changes:

All billing questions, requests to start or stop service, and to restore service due to non-payment are only handled during our normal business hours (Monday through Friday). PLEASE ALLOW AT LEAST 24 HOURS ADVANCE NOTICE (EXCLUDING WEEKENDS AND HOLIDAYS) TO START OR STOP SERVICE.

#### Paying Your Bills:

All bills are due and payable upon billing. Accounts are considered past due if not paid within 10 calendar days. Failure to receive a bill does not remove your payment obligation. Postmarks as proof of timely payment will not be accepted. Visa/MasterCard debit and credit card payments will be accepted in person, by phone, or on our website.

#### Electronic Check Conversion:

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. For inquiries please call (541) 917-7547, option 4.

### Tampering:

Persons tampering with any City equipment including water meters or locks are subject to tamper fees. The full account balance and all tamper fees must be paid before service will be restored.

#### Past Due Bills:

Once a Final Past Due Notice has been generated on a delinquent account, the entire account balance must be paid to avoid water service shutoff (no exceptions). Fees and charges that are delinquent shall be charged interest at nine (9) percent per annum. Interest will be charged when the account becomes sixty (60) days past due and shall accrue from the date of the bill.

#### Disputed Bills:

If you believe the charges on this bill are incorrect, please call us or come to the Utility Billing counter at City Hall for an explanation of your bill. If you still feel the bill is incorrect after you have received an explanation, the process to formally dispute your bill will be explained to you.

Drop Box Location:

✓ Ellsworth Street side of City Hall

DO NOT PUT CASH OR PAST DUE PAYMENTS INTO ANY DROP BOX. Please allow at least one business day for your payment to be posted to your account.

Contact Us:

(541) 917-7547 or 333 Broadalbin Street SW Monday through Friday, 8:00 A.M. – 4:30 P.M. Website: www.cityofalbany.net Email: utilitybilling@cityofalbany.net