



CITY OF ALBANY
 UTILITY BILLING
 PO BOX 945
 333 BROADALBIN ST SW
 ALBANY, OR 97321-0352
 (541) 917-7547

SERVICE INFORMATION

ACCOUNT NUMBER: [REDACTED]
 SERVICE ADDRESS: 1905 SE WAVERLY DR
 BILLING PERIOD: 10/17/2022 TO 11/16/2022
 TOTAL AMOUNT DUE: \$8,224.40

BILL DATE

11/25/2022

DUE DATE

12/05/2022

SHOREWOOD ESTATES
 C/O COMMONWEALTH REAL ESTATE SERVICES
 18150 BOONES FERRY RD
 PORTLAND OR 97224-7687

Meter Reading	Previous Read	Current Read	Units
10/16/2022 to 11/16/2022	42396	42504	108

BILLING DETAILS

Sewer Charges:

Base Charge \$ 4,320.72
 Usage Charge 2,797.88

Stormwater Charges:

Stormwater Charge 371.40

City Services Fees:

City Services Fee 734.40

TOTAL CURRENT CHARGES 8,224.40

PREVIOUS BALANCE 8,224.40

TOTAL PAYMENTS 8,224.40 CR

TOTAL AMOUNT DUE: \$ 8,224.40

IMPORTANT MESSAGE

Payments received after November 18, 2022 may not be reflected on this bill. 1 unit=approx. 748 gallons. Our office will be closed November 24-25, 2022 to observe the Thanksgiving holiday.

Do you have a slow broadband connection or no connection at all?
 Take a speed test at fasterinternetOregon.org

Charges Appeared on January 2023 Invoices

RECEIVED

NOV 28 2022

RETURN THIS PORTION WITH YOUR PAYMENT

MAKE CHECKS PAYABLE TO:

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 (541) 917-7547



Account Number: [REDACTED]
 Service Address: 1905 SE WAVERLY DR
 Statement Date: 11/25/2022
 Due Date for current charges: 12/05/2022

Total Amount Due: \$ 8,224.40

Amount Enclosed:

EMAIL: UTILITYBILLING@CITYOFALBANY.NET
 OFFICE HOURS: 8:00 - 4:30 MONDAY THRU FRIDAY

NAME:

REMIT TO:

ALC1121B 54 1 MB 0.515
 7000000061 00.0001.0054 54/1



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Service Inquires or Changes:

All billing questions, requests to start or stop service, and to restore service due to non-payment are only handled during our normal business hours (Monday through Friday). PLEASE ALLOW AT LEAST 24 HOURS ADVANCE NOTICE (EXCLUDING WEEKENDS AND HOLIDAYS) TO START OR STOP SERVICE.

Paying Your Bills:

All bills are due and payable upon billing. Accounts are considered past due if not paid within 10 calendar days. Failure to receive a bill does not remove your payment obligation. Postmarks as proof of timely payment will not be accepted. Visa/MasterCard debit and credit card payments will be accepted in person, by phone, or on our website.

Electronic Check Conversion:

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. For inquiries please call (541) 917-7547, option 4.

Tampering:

Persons tampering with any City equipment including water meters or locks are subject to tamper fees. The full account balance and all tamper fees must be paid before service will be restored.

Past Due Bills:

Once a Final Past Due Notice has been generated on a delinquent account, the entire account balance must be paid to avoid water service shutoff (no exceptions). Fees and charges that are delinquent shall be charged interest at nine (9) percent per annum. Interest will be charged when the account becomes sixty (60) days past due and shall accrue from the date of the bill.

Disputed Bills:

If you believe the charges on this bill are incorrect, please call us or come to the Utility Billing counter at City Hall for an explanation of your bill. If you still feel the bill is incorrect after you have received an explanation, the process to formally dispute your bill will be explained to you.

Drop Box Location:

- ✓ Ellsworth Street side of City Hall

DO NOT PUT CASH OR PAST DUE PAYMENTS INTO ANY DROP BOX. Please allow at least one business day for your payment to be posted to your account.

Contact Us:

(541) 917-7547 or 333 Broadalbin Street SW
Monday through Friday, 8:00 A.M. – 4:30 P.M. Website:
www.cityofalbany.net
Email: utilitybilling@cityofalbany.net