

SERVICE INFORMATION

**ERVICE ADDRESS:** 

BILLING PERIOD: TOTAL AMOUNT DUE:

1905 SE WAVERLY DR 01/17/2023 TO 02/16/2023

\$8,224.40

BILL DATE

02/25/2023

**DUE DATE** 

03/07/2023

SHOREWOOD ESTATES C/O COMMONWEALTH REAL ESTATE SERVICES 18150 BOONES FERRY RD

18150 BOONES FERRY RD				
	leter Reading	Previous Read	Current Read	Units
01/	16/2023 to 02/16/2023	42555	42555	0
	BILLING DETAILS			
	Sewer Charges:			
	Base Charge		\$	4,320.72
	Usage Charge			2,797.88
	Stormwater Charg	jes:		
	Stormwater Cha	nrge		371.40
	City Services Fee	S:		
	City Services Fe	е		734.40
	TOTAL CURRENT	CHARGES		8,224.40
IMPORTANT MESSAGE	PREVIOUS BALAN	NCE		8,224.40
1 unit = approx 748 gallons Payments received after 02/20/23 ot be reflected on this bill	TOTAL PAYMENT	S		8,224.40 CR
	TOTAL AMOUNT I	DUE:	\$	8,224.40

**Charges Appeared on April 2023 Invoices** 

RECEIVED FEB 2 7 2023

RETURN THIS PORTION WITH YOUR PAYMENT

#### MAKE CHECKS PAYABLE TO



may not be reflected on this bill

CITY OF ALBANY UTILITY BILLING PO BOX 945 333 BROADALBIN ST SW ALBANY, OR 97321-0352 (541) 917-7547



Service Address:

Statement Date:

Due Date for current charges:

1905 SE WAVERLY DR

02/25/2023

03/07/2023

**Total Amount Due:** 

\$ 8,224.40

**Amount Enclosed:** 

EMAIL UTILITYBILLING@CITYOFALBANY NET

OFFICE HOURS: 8:00 - 4:30 MONDAY THRU FRIDAY

# ALC0221A 53 1 MB 0.531 7000000062 00.0001.0053 53/1



SHOREWOOD ESTATES C/O COMMONWEALTH REAL ESTATE SERVICES 18150 BOONES FERRY RD PORTLAND OR 97224-7687

հետերի անաստես անքնալի անվառներ հանդի հանդի հանգի հա **CITY OF ALBANY UTILITY BILLING** P.O.BOX 945 ALBANY, OR 97321-0352

#### Service Inquires or Changes:

All billing questions, requests to start or stop service, and to restore service due to non-payment are only handled during our normal business hours (Monday through Friday). PLEASE ALLOW AT LEAST 24 HOURS ADVANCE NOTICE (EXCLUDING WEEKENDS AND HOLIDAYS) TO START OR STOP SERVICE.

#### Paying Your Bills:

All bills are due and payable upon billing. Accounts are considered past due if not paid within 10 calendar days. Failure to receive a bill does not remove your payment obligation. Postmarks as proof of timely payment will not be accepted. Visa/MasterCard debit and credit card payments will be accepted in person, by phone, or on our website.

#### Electronic Check Conversion:

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. For inquiries please call (541) 917-7547, option 4.

#### Tampering:

Persons tampering with any City equipment including water meters or locks are subject to tamper fees. The full account balance and all tamper fees must be paid before service will be restored.

#### Past Due Bills:

Once a Final Past Due Notice has been generated on a delinquent account, the entire account balance must be paid to avoid water service shutoff (no exceptions). Fees and charges that are delinquent shall be charged interest at nine (9) percent per annum. Interest will be charged when the account becomes sixty (60) days past due and shall accrue from the date of the bill.

### Disputed Bills:

If you believe the charges on this bill are incorrect, please call us or come to the Utility Billing counter at City Hall for an explanation of your bill. If you still feel the bill is incorrect after you have received an explanation, the process to formally dispute your bill will be explained to you.

## Drop Box Location:

✓ Ellsworth Street side of City Hall

DO NOT PUT CASH OR PAST DUE PAYMENTS INTO ANY DROP BOX. Please allow at least one business day for your payment to be posted to your account.

#### Contact Us:

(541) 917-7547 or 333 Broadalbin Street SW Monday through Friday, 8:00 A.M. – 4:30 P.M. Website: www.cityofalbany.net Email: utilitybilling@cityofalbany.net