



625 CENTER ST
 PO BOX 3040
 OREGON CITY, OR 97045-0304
 (503) 657-8151

Service Period: 09/30/23 To 10/31/23
Due Date: 12/20/2023
Amount Due: \$7,924.28

Previous Read	Current Read	Consumption	Meter #
33,070	33,172	102 HCF	63016504
46,040	46,126	86 HCF	1464777

MESSAGE CENTER	ACCOUNT ACTIVITY	UNITS	CURRENT	AMOUNT
Pay Your Bill Online and Sign up to Go Paperless Thank you for signing up for Online Bill Pay. You may access your account by going to www.orcity.org and click on the 'Online Bill Pay' Button to log in and make a payment.	Previous Balance			\$8,341.60
	Payment - Thank you			(\$8,341.60)
	Adjustments - Credits			\$0.00
	Beginning Balance			\$0.00
CURRENT SERVICES AND NEW ACTIVITY FOR SERVICE PERIOD 09/30/23 TO 10/31/23				
	Water Treatment (South Fork Water Board)		\$220.77	
	Water Distribution	66.00	\$1,368.83	
	Stormwater Management	66.00	\$835.56	
	Pavement Maintenance	66.00	\$719.40	
	Public Safety Facility (Temporary)	66.00	\$429.00	
	Wastewater Collection	66.00	\$2,393.82	
	Wastewater Treatment (Clackamas County)	66.00	\$1,956.90	

Total Current Services and New Activity: \$7,924.28
Amount Due: \$7,924.28

AC 5100	Water	1,483.91
AC 5101	Mgr Water	30.01
AC 5102	Com. Area Wate	16.77
AC 5110	Sewer	4,287.21
AC 5111	Mgr Sewer	63.51
AC 5114	Storm Water	822.90
AC 5124	Mgr St. Water	12.66
AC 5182	Mgr Pub Sfty Fac	6.50
AC 5190	Other Utility Exp	58.91
AC 5198	Public Sfty Facilit	422.50
AC 5702	Pavement Maint	708.82
AC 5703	Mgr Pavemt Mnt	10.58
Total		7,924.28

SEE REVERSE FOR EXPLANATION OF SERVICES AND ADDITIONAL INFORMATION

detach and return bottom portion with your remittance.

www.orcity.org/billpay

Due Date: 12/20/2023
Amount Due: \$7,924.28
 Amount Enclosed:



PO BOX 3040
 OREGON CITY, OR 97045-0304

6585 1 AR 0 527 23/20 006689 0001:0001



OREGON CITY
 UTILITY BILLING
 PO BOX 3530
 PORTLAND OR 97208-3530

IMPORTANT INFORMATION CONCERNING YOUR BILL

Explanation of Charges:

There are five services paid by customers: 1) Water, 2) Wastewater (sanitary sewer), 3) Stormwater, 4) Pavement Maintenance, and 5) Community Safety. However, the services are broken out into seven charges because the City also collects money on behalf of South Fork Water Board for water treatment and Clackamas County / Tri-City (Water Environment Services) for wastewater treatment. The charges are explained below:

Water Treatment (South Fork Water Board) – The City purchases treated drinking water from South Fork Water Board for distribution to customers. Charges pay for water from South Fork's treatment plant based on the amount of usage recorded on your water meter each month. www.sfwb.org

Water Distribution – The City maintains approximately 154 miles of waterline pipes along with the reservoirs, pump stations, meters, and hydrants. The system delivers water to homes and businesses. Charges pay for operation, maintenance and replacement of the system.
www.orcity.org/publicworks/water-division

Stormwater Management – During storm events, rainwater that does not soak into the ground becomes surface water runoff, which either flows directly into surface waterways or is channeled into storm sewers. Stormwater management helps control the volume of runoff water, reduces localized flooding and helps prevent contaminants from flowing into our environmental habitats. Charges pay for environmental compliance, operation and maintenance of the system.
www.orcity.org/publicworks/stormwater-division

Pavement Maintenance – The City maintains 134 miles of streets along with walkways and bike paths. One hundred percent of the pavement maintenance charge is used to repair and overlay streets to keep roadway surfaces maintained to the maximum extent possible.
www.orcity.org/publicworks/pavement-maintenance-utility-fee

Public Safety Facility (temporary) - This charge funds the Community Safety Advancement Fund (C-SAF). One hundred percent of this fund is used to pay for a new public safety facility and improvements to the public space at the site. The charge will end once the building is paid for.
www.orcity.org/community/community-safety-advancement-fund

Wastewater Collection – Through over 138 miles of pipes along with 22 pump stations, the City collects wastewater from home and business toilets, baths, washing machines, and sink drains and transports it to the Tri-City plant for treatment. Charges pay for operation, maintenance and replacement of the collection systems.
www.orcity.org/publicworks/wastewater-sanitary-division

Wastewater Treatment (Clackamas County/Tri-City Service District) – Clackamas County, under the name Water Environment Services (WES), manages and operates the Tri-City Water Pollution Control Plant. The Clackamas County Board of Commissioners establishes the rates that customers pay to treat wastewater. Treatment removes harmful bacteria and other pollutants from the wastewater. www.clackamas.us/wes or 503-742-4567.

Billing:

Because of inclement weather, weekends, holidays or unusual circumstances, your meter reading dates may vary. All bills are due and payable on or before the due date on the statement.

Delinquent / Disconnected Accounts:

When utility services are discontinued for non-payment, the total bill plus a \$50 delinquent fee must be paid in full before the service can be restored. To ensure the service is restored within the same day, payment must be received prior to 2PM.

Returned Checks:

A \$25 fee will be assessed for each returned check. The amount of the returned check plus the fee must be paid in cash, certified check, or cashier's check.

Final Billing:

Final bills are due 10 days from the date of the billing. Any unpaid balance will be sent to collections. The collection agency may impose fees and interest on top of the unpaid balance due.

Deposits:

Deposits are required for delinquent accounts and accounts with a history of returned checks.

Policies:

Customers agree to abide by all rules, regulations, and rates now in force or that may later be legally established. The City has the right to discontinue service for nonpayment of bills after a specified amount of time. For complete policies, please visit the City's website.

Relief Policy:

The City offers reduced rates for income qualifying residents, including disabled or senior citizens. Visit our website or call Customer Service for additional details.

CONTACTING THE CITY

For Billing and Payment Questions

Please call Utility Customer Service at (503) 657-8151
Monday – Friday 8:00 a.m. - 5:00 p.m.

Moving? Please notify Utility Customer Service before you move. Meters will not be read on weekends or holidays. Please allow sufficient time to schedule the reading of your meter(s).

For information regarding Water Quality

Please call the Public Works – Water Division at (503) 657-8241
Monday – Friday 7:00 a.m. - 4:00 p.m.

City website: www.orcity.org

REV:5-09/11/18

PAYMENT INFORMATION

Paying your bill:

Mail: Send a check or money order in the enclosed envelope with the bottom portion of your bill payable to Oregon City. Do not send cash, Mail to:
PO Box 3530, Portland, OR 97208-3530

In Person: We accept cash, checks, money orders, VISA/MasterCard, and debit cards with the VISA or MasterCard logo. City Hall is located at 625 Center Street.

Drop Box: There is also a payment drop box at City Hall available 24 hours a day. Place your check or money order in an envelope and clearly label it with your name and account number. Please do not place cash in the drop box.

Online: Log onto www.orcity.org and click on the Online Bill Pay link. From there you will be directed to register your account to allow you 24-hour access to view and manage your account as well as pay your bill.

By Phone: Check your balance and pay your utility bill over the phone by calling (503) 657-8151 and selecting option 1.

Auto Pay: The City offers automatic monthly payments to pay your bill. To sign up, please visit <http://www.orcity.org/finance/utility-customer-service> and complete and submit the Automatic Payment Application form, or complete this form and return with your payment.



REGISTER FOR UPDATES FROM YOUR NEIGHBORHOOD ASSOCIATION

SCAN THE QR-CODE TO SIGN UP

HAZEL GROVE



bit.ly/hazel-grove-westling-na

SOUTH END



bit.ly/southend-na

CANEMAH



bit.ly/canemah-na

CAUFIELD



bit.ly/caufield-na

ELYVILLE



bit.ly/elyville-na

GAFFNEY



bit.ly/gaffney-lane-na

MCLOUGHLIN



bit.ly/mcloughlin-na

HILLENDALE



bit.ly/hillendale-tower-vista-na

PARK PLACE



bit.ly/park-place-na

TWO RIVERS



bit.ly/two-rivers-na

RIVERCREST



bit.ly/rivercrest-na



UPCOMING NEIGHBORHOOD ASSOCIATION MEETINGS

McLoughlin Neighborhood Association - First Thursdays in Jan, March,
May, July, Sept and Nov.

7 pm at the First Baptist Church of Oregon City
819 John Adams St.

Elyville Neighborhood Association - Jan 9, March 12, May 14

7 pm at St. John The Apostle Community Room
417 Washington St.

Caufield Neighborhood Association - Jan 23, March 26

6:30 pm at the OCSD Transportation Facility
14551 Meyers Rd.

Hillendale/Tower Vista - Jan 2

6:30 pm at the OCSD Transportation Facility
14551 Meyers Rd.

Two Rivers Association - Dec 5

6pm Rivershore Bar and Grill
1900 Clackamette Dr.

Park Place Association - Steering Committee meets third Mondays of
Jan, Mar, Apr, June, Aug, Sept. and Nov.

General Meetings are third Monday of May and Oct.

Learn more about Oregon City's Neighborhood Associations,
including which one you live in, other meetings and more at
bit.ly/oc-nas

McLoughlin Boulevard Enhancements



The City of Oregon City (City) and the Oregon Department of Transportation want you to help us shape the future of McLoughlin Boulevard. We are engaging in the third phase of the McLoughlin Boulevard Enhancement Plan, which will evaluate several design options for a shared-use path on McLoughlin Boulevard (also known as OR99E) between 10th Street and tumwata village.

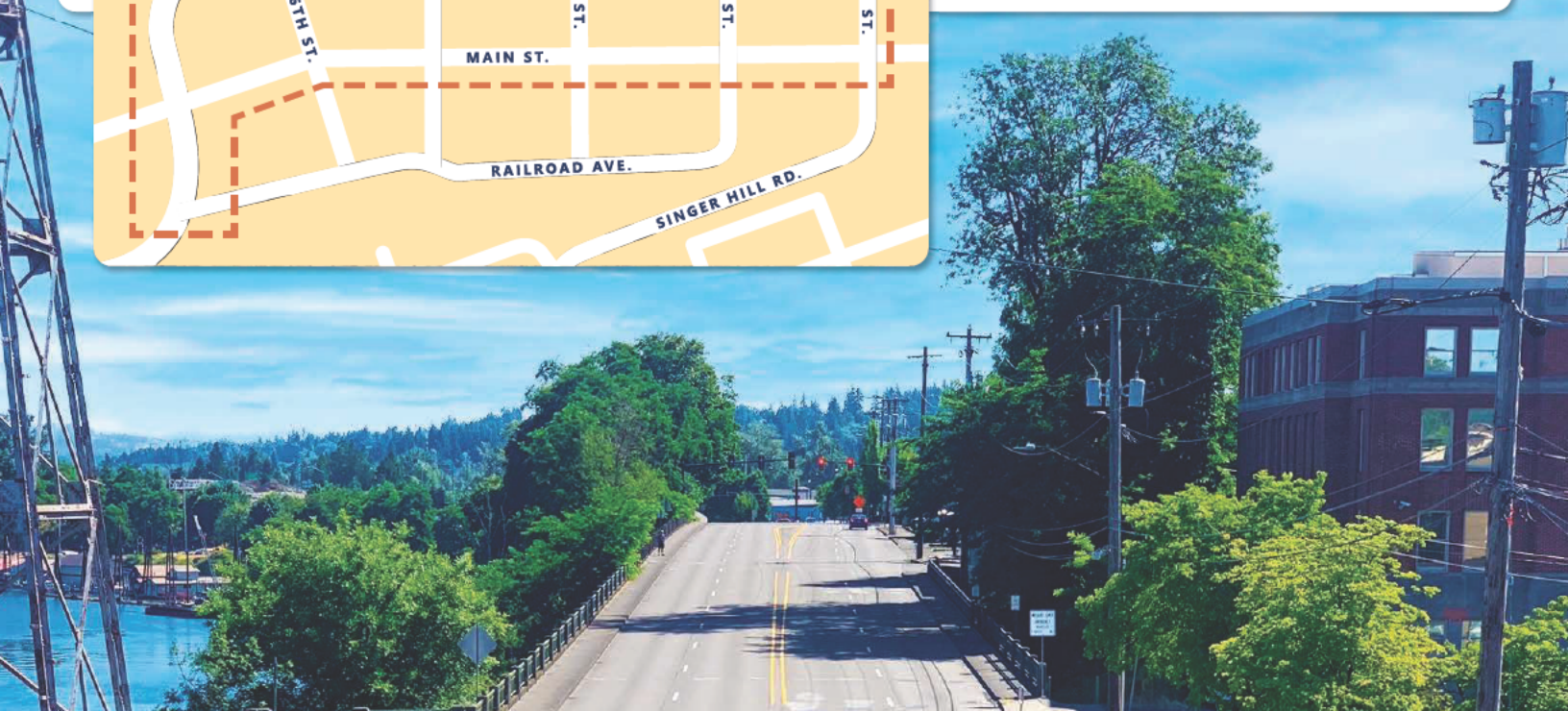
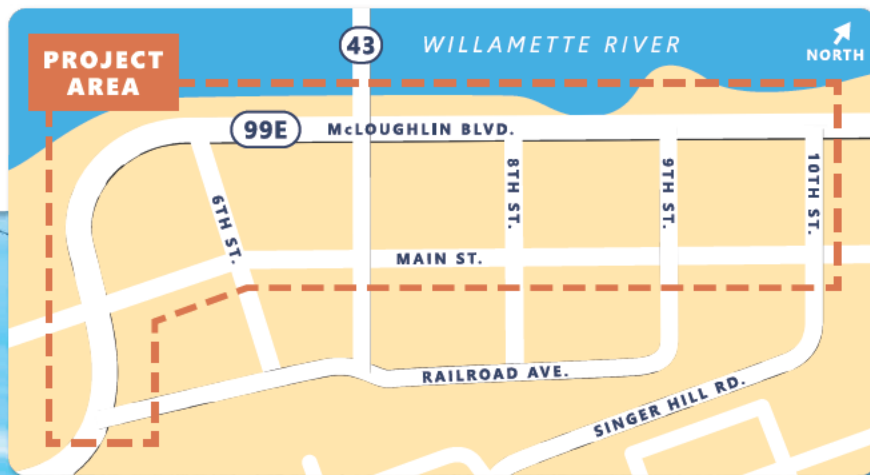
This first phase of the design process will look at how to create safe pedestrian and bike connections along the viaduct/river section of the highway. This important work will inform the design of the rest of the corridor in the project area.

We want to hear from you!

Attend our virtual open house from December 6–22 to learn more about Oregon City's plans to reimagine McLoughlin Boulevard and provide your input on potential design options for a new bicycle and pedestrian path.



Scan to learn more





Jet Communications
 PO Box 12155
 Salem, OR 97309

Invoice Information

Invoice Date: 11/15/2023
 [Redacted]
 Due Date: 12/13/2023
 Total Due: \$656.70

Need To Contact Us?

Local 503.585.4040
 Toll Free 800.828.6403

[Redacted]

Balance Forward	
Previous Balance	\$656.70
Payments Applied	\$656.70CR
Credits and Debits	\$.00
<hr/>	
Balance Forward	\$.00
New Charges	
Service Charges	\$656.70
Other Services	\$.00
Adjustments	\$.00
Taxes and Surcharges	\$.00
Late Charges	\$.00
<hr/>	
Total New Charges	\$656.70
Account Aging	
Current	\$656.70
31-60 Days	\$.00
61-90 Days	\$.00
91-120 Days	\$.00
121+ Days +	\$.00
Total Due:	\$656.70

Email customerservice@jetutilities.net for speedy, friendly service!

Want to GO PAPERLESS and set your account up on autopay?
 Give us a call or send us a message and we'll get you set up!

Thank you for choosing Jet for your communications and utility submetering needs. We appreciate and greatly value your business.



Remit Slip

Invoice Date: 11/15/2023
 [Redacted]
 Due Date: 12/13/2023
 Total Due: \$656.70

Amount Enclosed:

[Redacted]

Jet Communications
 PO Box 12155
 Salem, OR 97309

[Redacted]



New Address



Invoice Date:

11/15/2023

Page Number:

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PAYMENTS AND ADJUSTMENTS

Post Date	Effective Date	Transaction Type	Amount
<u>Payments</u>			
11/03/2023	11/03/2023	Payment Received	\$656.70CR
Total Payments			\$656.70CR
Total All Adjustments			\$656.70CR



Invoice Date:

11/15/2023

Page Number:

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SERVICE CHARGES

<u>Charge Type</u>	<u>Qty</u>	<u>Item</u>	<u>Description</u>	<u>Dates</u>	<u>Price</u>	<u>Amount</u>
Charges	66	Reading And Billing Fee	- Monthly	11/15/23-12/14/23	\$9.95	\$656.70
						\$656.70
		Total				\$656.70