

You will be given the option for parcel collection (the postie will bring a label for you) or to receive an email with a QR code that you take to the Post Office. They will use this code to create a return label.



Visit the returns portal here to generate your return label and package up your items.

Yes

No Do you have a printer?



Print your label and attach it to your parcel. Then choose one of these return options:

Returning your Molke order with our free Royal Mail tracked returns



Parcel Collect:
Go to the Royal Mail
website <u>here</u> to
book a home, work,
or Safeplace
collection.



Drop Off:
at a Post Office.
They will provide a proof of postage and receipt.



Parcel Postbox:
Drop your parcel into
a Parcel Postbox.
Find your nearest
one here.