

## YOUR RETURN WILL ONLY BE PROCESSED IF THE ITEM

- HAS ALL LABELS & HYGIENE STICKERS ATTACHED/NOT TAMPERED WITH

- IS IN THE PRISTINE CONDITION IT WAS RECEIVED IN
- IS POSTED WITHIN 14 DAYS OF RECIEPT FOR UK ORDERS 30 DAYS FOR INTERNATIONAL ORDERS
- IS NOT WORN OR DAMAGED

RETURN REASON CODES			
A – TOO BIG B – TOO SMALL	C – UNWANTED	D – ORDERED MORE THAN ONE SIZE	E - FAULTY/INCORRECT ITEM
FIRST NAME			
SURNAME			
POSTCODE			
ORDER NUMBER			
DATE			
ITEM/STYLE NAME & SIZE			
REASON FOR RETURN			
TELL US MORE			
REFUND (TICK BOX)			
EXCHANGE (TICK BOX)			
EXCHANGE ITEM/SIZE/COLOUR			

RETURN ADDRESS: TORIA TONIA LTD, RIDOWN BUILDING, FULCRUM 2, SOLENT WAY, FAREHAM, PO15 7FN