

# Return Form

# RAINS

Please fill out your order information below in block letters in English. You can find the information in the order confirmation email sent to you, or from the delivery note attached to your parcel.

Please follow the return instructions on [rains.com/return](https://rains.com/return)

Please expect a refund within 14 days from when we process your return.

**Send returns to:**

**Rains**  
**Jens Olsens Vej 13**  
**8200 Aarhus N**  
**Denmark**

**Order Number:** \_\_\_\_\_

**Customer Name:** \_\_\_\_\_

**Email Address:** \_\_\_\_\_

**Order date:** \_\_\_\_\_

	Quantity	Style no.	Description (name/color/size)	Return code
1	_____	_____	_____	_____
2	_____	_____	_____	_____
3	_____	_____	_____	_____
4	_____	_____	_____	_____
5	_____	_____	_____	_____
6	_____	_____	_____	_____

**Return codes:**

1. Too small
2. Too Large
3. Not what I expected
4. Wrong item delivered
5. Ordered multiple sizes
6. Changed my mind
7. Other
8. Faulty - Please contact [return@rains.com](mailto:return@rains.com) before returning

**Additional Comments**

If you have trouble with the return process, please contact Customer Service at [mail@rains.com](mailto:mail@rains.com) or (+45) 7199 2516 to request return documents and detailed instructions.