

# RETURN/EXCHANGE FORM

The following information must be printed, signed, and included with your return in order for your return/exchange to be processed.

If you cannot print, please hand write this information and include it with your return.

Name: \_\_\_\_\_ Order # \_\_\_\_\_

Street Address: \_\_\_\_\_ E-mail Address: \_\_\_\_\_

Phone # \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

## PRODUCT DETAILS

Quantity	Item Description

## REASON FOR RETURN:

Wrong item received

Wrong size

Does not want

Wrong Item ordered

Damaged product

Other

Comments: \_\_\_\_\_

If the product was received by the customer in perfect condition and is returned to us damaged, then a percentage of the product cost may be subtracted from the customers return. ONLY if this is entirely the customer's fault for not packaging the product carefully upon returning the product.

This rarely ever happens and is only applied in extreme circumstances.

## EXCHANGES (If you are not exchanging please do not check box)

1) Fastest method: Order the new product and /or size that you need. This way we can process and ship out immediately. In the meantime, you can ship the primary product back to us at our US location. As soon as we receive it, we will give you a full 100% refund on the first order.

2) Slower Method: Ship the product back to us. It might take us up to 5-7 days to receive. Once we receive it, we will ship out the new product of equal or lesser value.

By signing you have acknowledged that the above information is correct and that failure to provide correct information may result in a denied refund.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Please Return To: Wall Canvas Mall / 11300 Space Blvd, Suite 4, Orlando, FL. 32837