

# Collection, Shipping & Delivery

By Mitchell Bink Concrete Design



**MITCHELL BINK  
CONCRETE DESIGN**

Purchases from our Online Store are available for collection or delivery. All items are ready for dispatch within 3-7 weeks from purchase (based on item/s purchased and current product demand). If you have a specific dispatch date, please let us know prior to making your order. If you purchase from our Showroom Floor/Sale Items, these items are instock and ready for immediate dispatch.

## **SHIPPING & DELIVERY**

### Canberra - Online Store, Furniture & Bathware Orders

Your order will be delivered by Mitchell Bink Concrete Design. For Furniture, we will deliver, assemble and position your furniture in place. For Bathware, we will deliver to your door, please contact us if you would like a Quote for installation. Samples and Homewares, will be delivered by Australia Post.

Delivery will take place Monday-Friday during business hours. We will contact you a couple of days prior to advise a day for delivery. On the day of delivery, we will contact you approx. one hour prior to arrival onsite. Any information regarding access that we may need to be aware of (such as dirt road, lift access, steps, stairs, steep driveway, narrow entrance) should be noted at the time of placing your order. Additional charges may apply if access is difficult and we are not informed prior. If you are located in nearby suburbs such as Jerrabomberra, Queanbeyan and Googong, please contact us prior to checking out as Mitchell Bink Concrete Design will deliver your items.

### All Interstate Orders

Concrete Samples and Homewares will be delivered by Australia Post. Basin Bowls will be delivered by a Courier in a cardboard box. All other items will be palletted, boxed in MDF Board (or similar) and delivered via Kerbside Delivery. Kerbside Delivery is the service our freight company provides to our clients, this is mostly due to our packaging requirements and weight of the package. Our freight company will deliver your package to the closest accessible point to your property, typically the kerb. It means that the package will not be delivered to your front door or inside your home. Once the package is brought to the kerbside, it will be your responsibility to unpackage, transport and handle, ensuring you have the necessary assistance and equipment to safely move the item/s to their desired location. You will also be required to dispose of the packaging.

NSW, VIC & QLD: Our Online Store will allow you to check out. This amount will be calculated at checkout. If you are purchasing multiple items, please email us with the items you are interested in along with your delivery address and we will be able to provide a better rate for you.

Sydney Area: Mitchell and the Team travel to Sydney every 2-4 months to deliver and assemble our furniture orders for our clients. If you are based in the Sydney area, please email us with the item/s you are interested in along with your delivery address and we will be able to provide a delivery and assembly price for you.

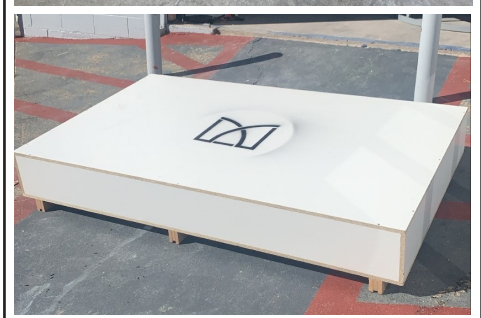
WA, SA, TAS, NT: Our Online Store will not allow you to check out, however, please email us with the item/s you are interested in along with your delivery address and we will provide a Quote for this.

## **COLLECTION**

Clients are welcome to collect their project from our workshop. Projects being collected will not be packaged. If you require your item/s to be packaged, there will be a packaging fee. This fee varies depending on the item/s purchased. Once the project leaves our workshop, we are no longer responsible for them. It is the client's responsibility to ensure their project arrives safely, without damage or loss, to its destination. It is the client's responsibility to ensure their project is safe and has the necessary requirements and protection during transport. Once collected, this is acknowledged as the project being checked and accepted by the client prior to leaving our workshop. If not transported properly or safely, this could lead to possible cracking and damage during or post-delivery. Mitchell Bink Concrete Design is not liable for the cost of fixing and/or re-making a project not delivered by Mitchell Bink Concrete Design or our Freight Company.

Mitchell Bink Concrete Design is not liable for any damage to or loss of a project once delivered to site. Once left in a safe place, delivered kerbside or handed over to the client or site contact, it is acknowledged as the project has been checked and accepted as being delivered in the correct condition. If you believe your project has been damaged during transport by our Freight Company, you need to advise Mitchell Bink Concrete Design and send through photos of said damage within 48 hours of receiving your order.

### **PACKAGING EXAMPLE FOR INTERSTATE DELIVERIES**



Product weight can be found on each product page under Product Specifications. If you are purchasing multiple items from our Bathroom or Table Collection, please contact us prior to checking out as we may be able to source a better Delivery & Shipping price for you.

## Concrete Homewares

ITEM	ACT (door)	NSW, QLD, VIC (door)	SA, WA, TAS & NT
Homewares	\$10 Flat Rate	\$10 Flat Rate	\$10 Flat Rate
3+ Homewares	FREE	FREE	FREE

## Concrete Bathroom Basin Bowls (per item)

ITEM	ACT (door)	NSW, QLD, VIC (door)	SA, WA, TAS & NT
Basin Bowl	\$50	\$70	Contact us

## Concrete Bathroom Vanity Tops & Vanity Tops with Integrated Sinks (per item)

ITEM	ACT (door)	NSW, QLD, VIC (Kerbside)	SA, WA, TAS & NT
0-30KG	\$50	\$110	Contact us
31-80KG	\$100	\$340	Contact us
81-150KG	\$150	\$490	Contact us

## Concrete Tables - Rectangle and Oval Tables (per item)

ITEM	ACT (deliver/assemble)	NSW, QLD, VIC (Kerbside)	SA, WA, TAS & NT
0-150KG	\$390	\$650	Contact us
151-180KG	\$390	\$890	Contact us
181-250KG	\$390	\$1050	Contact us
251-350KG	\$390	\$1350	Contact us

## Concrete Tables - Square and Round Tables (per item)

ITEM	ACT (deliver/assemble)	NSW, QLD, VIC (Kerbside)	SA, WA, TAS & NT
0-110KG	\$390	\$650	Contact us
111-140KG	\$390	\$750	Contact us
141-170KG	\$390	\$850	Contact us
171-200KG	\$390	\$930	Contact us
201-250KG	\$390	\$1100	Contact us
250-350KG	\$390	\$1490	Contact us

## Concrete Tables - Side and Coffee Tables (per item)

ITEM	ACT (deliver/placed)	NSW, QLD, VIC (Kerbside)	SA, WA, TAS & NT
0-79KG	\$90	\$210	Contact us
80-120KG	\$150	\$390	Contact us
121-149KG	\$150	\$490	Contact us
150-220KG	\$190	\$590	Contact us