



RETURNS NOTE: Order Ref and NAME: _____

If you have any questions please email sally@wizardjeans.com

We are confident that you will be happy with your purchases. The product is tailored with every attention to detail, and quality checked throughout its making and when despatched. If you are not completely satisfied and you wish to exchange or return an item please do so within 7 days of purchase in a saleable condition (this does not affect your statutory rights).

Please note that we will NOT accept the return of goods which have been worn, used, damaged, covered in fluff or hair or marked in any way and/or have had the tags removed. All goods must be returned in a saleable condition.

SALE ITEMS CAN ONLY BE EXCHANGED AND ARE NOT ELIGIBLE FOR A REFUND.

ANY JEANS WHICH HAVE BEEN ALTERED ARE NOT ELIGIBLE FOR EITHER AN EXCHANGE OR A REFUND

Please return all items along with this return note. Please note that return costs are not pre-paid. Postage or other return costs will be the customer's responsibility. You must return the goods, together with their packaging, in the same condition as supplied to you.

Postage & package are direct costs and we regret that they cannot be refunded. The goods are the customer's responsibility until they reach us. We recommend you return goods using recorded delivery or obtain free proof of posting from the Post Office so goods are insured.

We cannot accept liability for lost or damaged goods.

It can take up to 30 days for returns to show on your statement. If your order was made via PayPal and you requested a refund – you will be refunded via a cheque due to the high charges incurred via PayPal. All other refunds will be made in the same manner as your purchase.

RETURN ADDRESS – telephone +44 (0) 7768 816420

SALLY ALLEN DESIGNER FASHION

VILLA STUART, TORBAY ROAD, TORQUAY, DEVON TQ2 6QH, U.K.

Please complete the Returns Note below, indicating reasons for your return for each item and if you will require an exchange, this enables us to constantly improve our service to you. THANK YOU.

- A - Too Big _____
- B - Too Small _____
- C – Quality _____
- D - Damaged on arrival _____
- E - Wrong goods sent _____
- F – Other _____

If you are exchanging your goods please indicate below which size and colour you would like:

SIZE: _____ COLOUR: _____ STYLE: _____

Customer Comments

We would appreciate your help with improving our product and service to you, please use the space for any additional information.

