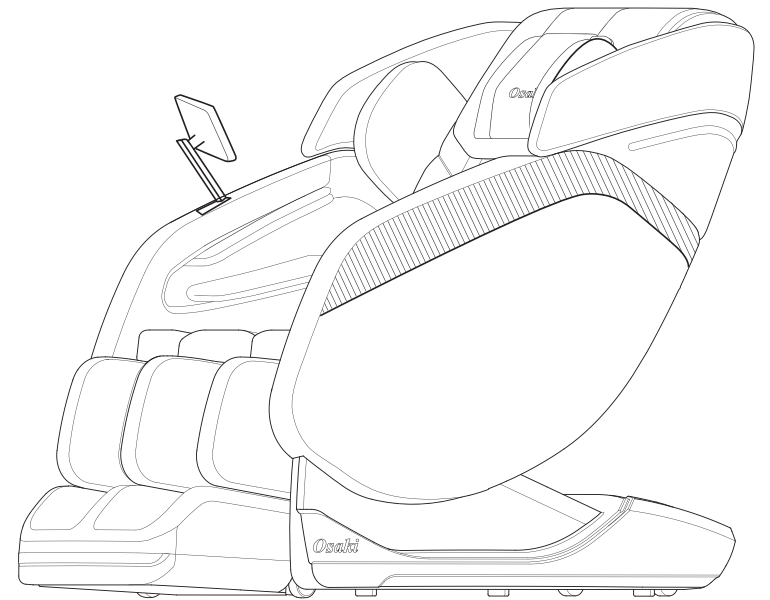


*Osaki*

**JP650 3D**

**OPERATION MANUAL**



**CATALOG**

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### III. Precautions for product use

#### Precautions for product use

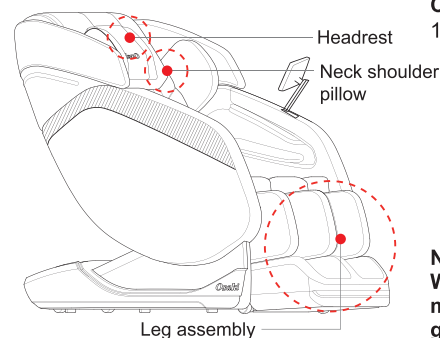
※ In order to ensure proper use, please read the instructions carefully.

#### Precautions before use

- In order to avoid accidents, like being pressed or stuck by the product, please ensure whether there are children, pets, or other items within the scope of operation before starting the product.
- Please regularly check the cushion and the inside and outside of the protective sleeve of the driving part of massage regularly (back, buttock, leg), change immediately in case of tear or wear and use after changing.
- During massage, your skin may be injured or painful because of friction, such as legs, back or other parts. Please be sure to wear clothes during use.
- When reaching a certain temperature, the warm function will turn off automatically. After being familiar with the hot position of massage chair, please pay attention to prevent the corresponding parts from contacting the skin directly or exposing for a long time.
- Please don't put the remote control under the body, which may cause an accident.
- Please protect the remote control carefully and put it on the remote-control bracket of the product.
- It is forbidden to use this product when you are wet.
- Please use the product after ensuring that there is no car key or other hard objects that may damage the massage chair in your pocket.
- Please pay attention to avoiding damage to massage part when wearing jewelry (headwear, earrings, necklaces, watches, rings, etc.)

#### Power management

- Please be sure to ensure whether the product operation button or power switch is abnormal before startup.
- Please don't twist, bend, or crush the power cord.
- In order to prevent fire or malfunction, please only use rated voltage (110V) and be sure to insert the grounding socket.
- Please don't peel off the power cord or pull the power cord, otherwise, there will be risks of short circuit, fire and electric shock.
- Please don't allow water, dust or other foreign matters to contact the power cord.

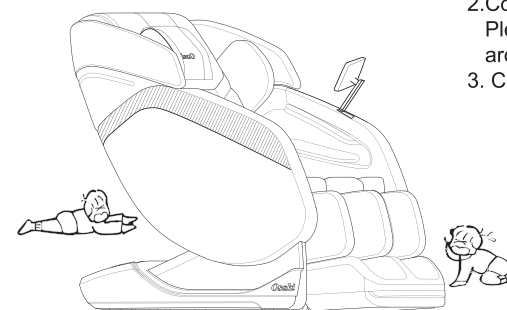


#### Confirmation matters:

1. Confirmation of product status before use
  - Paste the head pad and neck shoulder pad according to the use before seating (refer to page 22).
  - Ensure whether the power plug is abnormal.
  - Ensure the lower leg combination is stable on the ground

#### Note:

**When the lower leg combination of the massage chair fails to totally fall on the ground, stepping on the massage chair may result in injury or damage to the massage chair.**

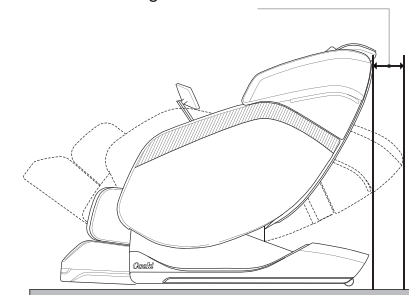


2. Confirmation of surrounding environment
  - Please confirm if there is any obstacle around the massage chair
3. Connection of massage chair power line
  - Connect power cord
  - Turn the power switch on.

#### Tips for using

1. Please don't use the massage chair in a damp environment. Otherwise, there will be risks of electric shock or other accidents.
2. Please put the massage chair in a stable place.
3. Please make sure that there is at least 7 inch space behind the massage chair.
4. Please don't use the massage chair in direct sunlight and high temperature environment, which may cause discoloration or leather damage.
5. Massage chair may damage the floor and cushion under the massage chair is recommended.

There is at least 7 inch between the massage chair and the wall.



### Precautions during use

- Please sit in the right position after the massage chair returns to its original state, and then start the massage chair.
- Please note that if the massage chair is started in an incorrect manner, it may cause injury!
- Please don't exert excessive strength in the massage roller drive part (sole of foot, back, and hip).
- Long-term use may be harmful to your body and please use according to health status.
- Never move the product during use.
- Please stop using the product immediately if you feel painful and take follow up measures according to the health of users or consult doctors.
- Please don't put remote control in the positions of the hands or legs of the massage chair, otherwise, there will be risks of fault and damage.
- Please note not to drop the remote control on the ground during use, so as to avoid damage to it.
- Please note not to place your body or other items in the gap of the massage chair, or there will be risks of injury or damage.
- It is recommended to use for 10-20 minutes. Please note that no more than 5 minutes is allowed for use of the same part.
- It is forbidden to jump in the massage chair or stand up during use.
- Please note that when the massage is working, please don't allow people or obstacles get into the bottom of the lower leg part of the massage chair, otherwise, it may cause people to be pinched or cause damage to the chair.

### Precautions after use

- When the massage chair stops working, please be sure to put your arms, legs and other parts in the designated positions of the massage chair (handrail, inside of leg suit). If your body doesn't stay in normal position, your arms or legs may be stuck in the joints of the massage chair, resulting in injuries such as fractures or abrasions.
- After use, please confirm whether there are obstacles around the massage chair first, press the power button of the remote control after confirming that there is no abnormality, and then get off the massage chair after it returns to its original state.

### Prohibitions

- Adults less than 57 inch (including children) are not allowed to use.  
The program of the product is made and designed based on adults, and people less than 57 inch will not be scanned accurately. The recommended height is 59 inch ~ 74.8 inch.
- Users over 396 lbs may increase burden of the product and are not allowed.
- Old and sick persons shall use the product under the observation and guidance of the guardian.  
When people with weaker bones use the product, it may cause compressive fracture and other injuries. Please be sure to make proper test after adjusting the intensity and use the product after confirming that you are in good health.
- People with medical equipment in the body, having a physical, sensory, or mental defect and lacking experience and knowledge must use the product under the supervision and guidance of the guardian.
- People with spinal and joint diseases, weaker bones, metal appliances and artificial limbs are not allowed.
- Children are not allowed to climb the product and a guardian is not allowed to hold the child to use this product.
- The product contains built-in magnets. The American Heart Association and the British Drug Administration warned: magnets can affect medical devices (pacemakers, defibrillators, insulin pumps, and other electronic medical devices). People who use the following medical devices are not allowed to use the product.
  - Medical devices implanted in vivo
  - Pacemaker
  - Artificial heart, lung life support medical device
  - Defibrillator
  - Installed medical devices such as artificial heart
  - Insulin pump
- Do not use after drinking, otherwise there is a risk of injury.

### The follow personnel shall use the product after consulting doctors.

- Cancer patients, and people with heart or physical and mental disorders
- People being treated by a doctor
- People with mental disorders
- Patients with chronic or major diseases
- People with wounds in massage area
- Women in physiological period or pregnant women
- No eating in the massage chair (including drinks) Crumbs of biscuits and other foods or water (liquid) seeping into the power supply may cause fire and other serious accidents.
- It is forbidden to decompose, transform and repair the product at will.  
In case of violation of regulations, the company will not be responsible for any situation.
- If there is damage to power cord, please unplug the power cord immediately and contact the sales office or the company and initiate maintenance application.

## Anti-pinch safety system

### What is anti-pinch safety system?

In order to prevent your body or other obstacles being caught by the massage chair during massage initiation (angle change) or termination, the product is equipped with anti-pinch safety system.

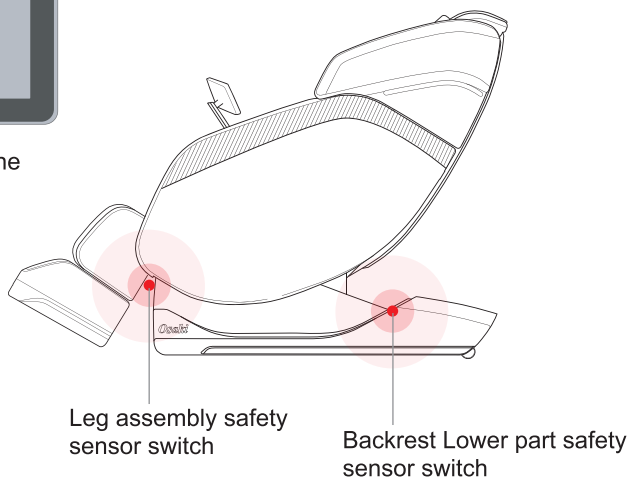
Please be familiar with the following items before using the product:  
Please maintain correct posture, and be sure to confirm that the surrounding environment of the massage chair is safe (children, pets, and other obstacles).

**Please note:** This safety system is just used as supplementary means, so it cannot ensure the safety of users, and people and pets around.

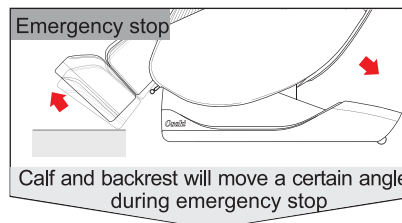
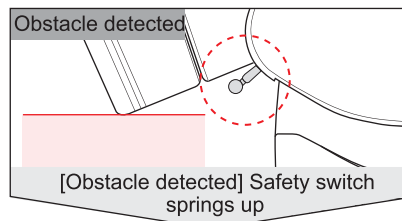
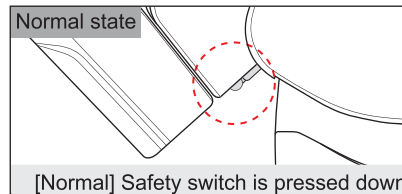
The beep made by safety system in operation is not a false start or machine failure, and please take measures according to the following tips.



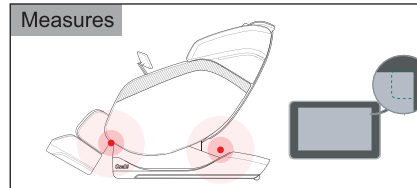
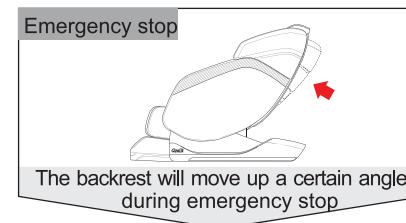
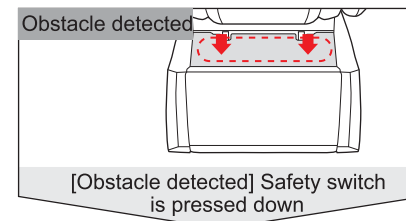
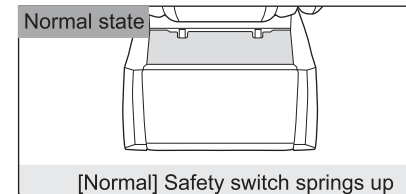
\*Warning notice on the remote controller



### Leg assembly

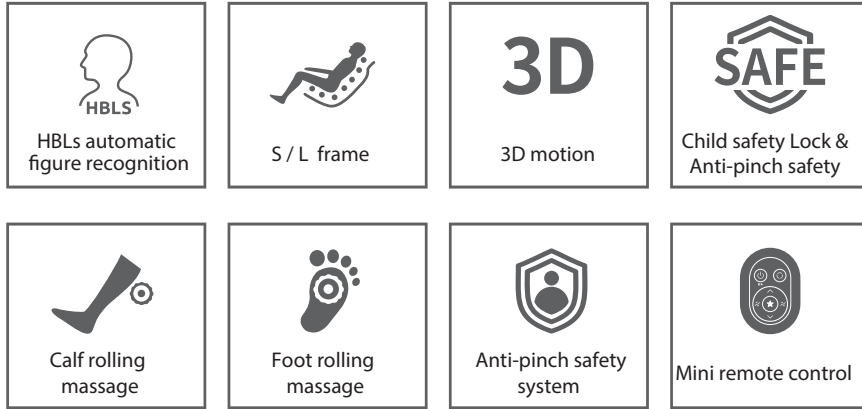


### Lower part of backrest

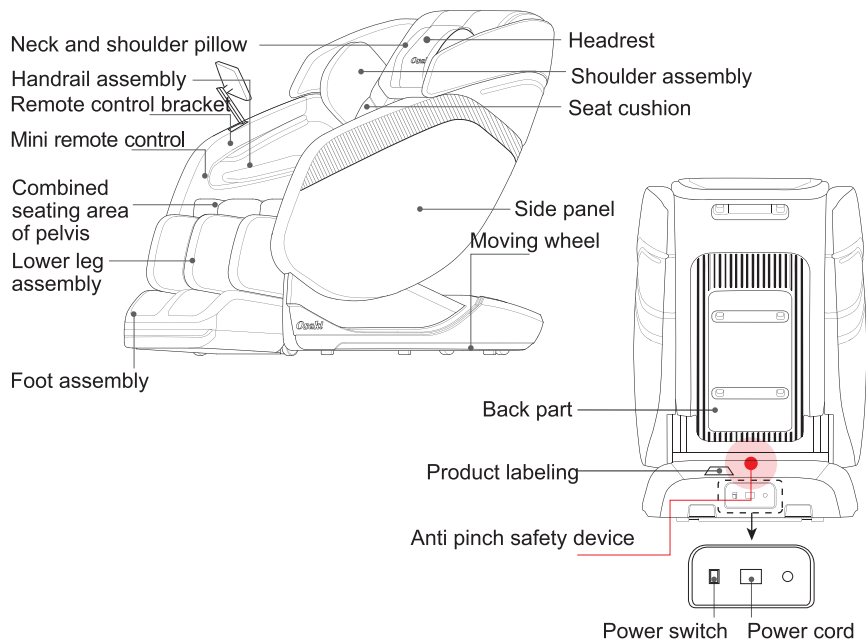


1. Check whether there are obstacles around the safety switch of the massage chair.
2. Confirm that there is no abnormality.
3. Press power button to carry out orders.

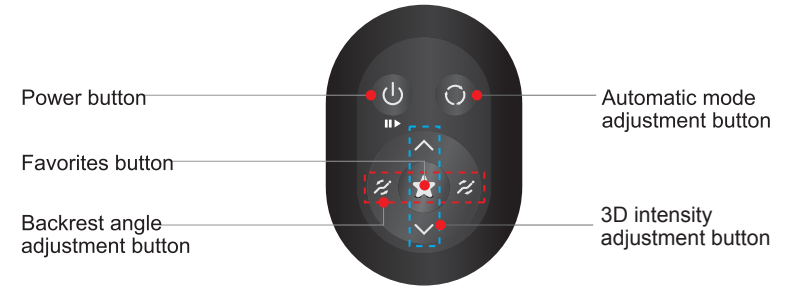
## Product features



## Product name



## Introduction to Mini Remote Button

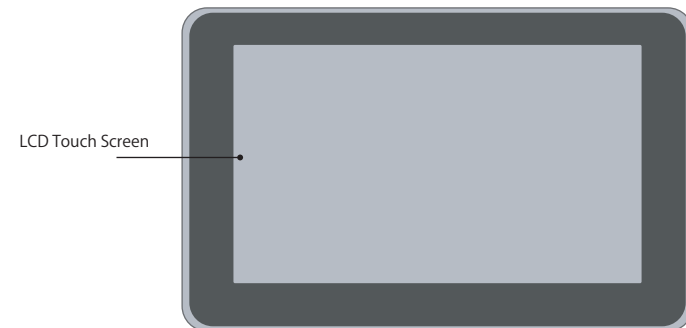


## Tablet Remote Control Operation

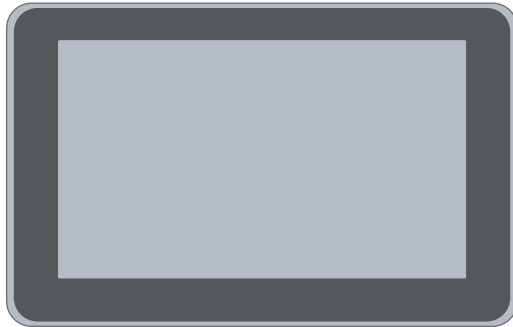
### Top Face of Tablet Remote Control



### Tablet Remote Control

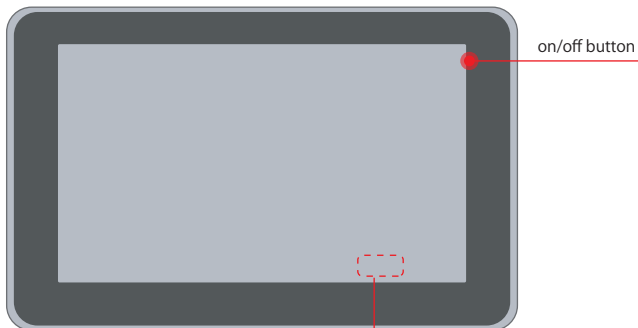


## Main Interface



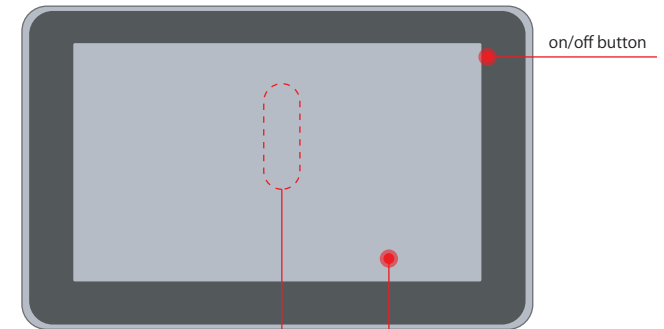
- Press the power switch and the chair is powered on. The Osaki interface will be displayed. Wait for a while to enter the Warning Tips pages. Press the power switch on the top right of the tablet controller to turn on/off the tablet controller.

## Warning interface



Press the Skip button after reading the warning tips. The screen will skip to next page.

## Shoulder neck test



Shoulder scanning position adjustment button. Press the or button to adjust the right position fits your shoulder.

Press the OK button after reading the warning tips. The screen will skip to next page.

## Anti pinch interface



Press the Continue button after reading the warning tips. The screen will skip to main interface.

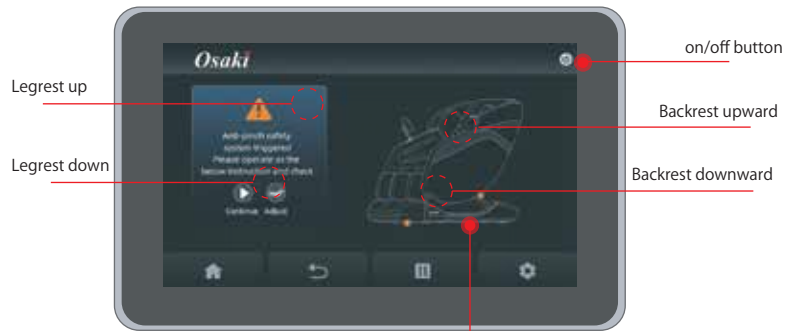
Press to the home page

Press the pause button to stop the chair during use

Press to back to last page

Press the setting button to set the Massage, Heat, Language and others.

## Anti pinch operation



Press the Continue button after reading the warning tips. The screen will skip to main interface.

## Main Interface



**Auto**  
Automatic message programs, press this button to get into the Automatic message program list.



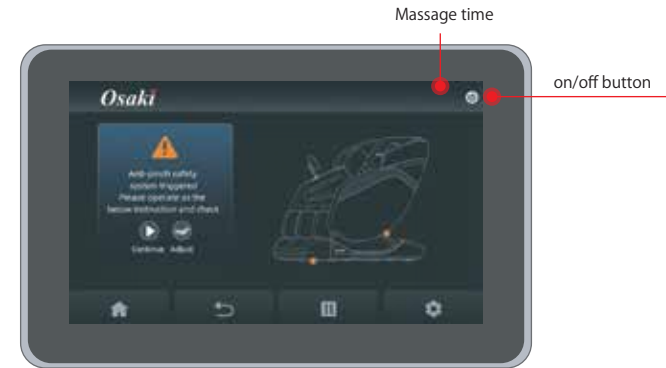
**Manual**  
Manual message program, press this button to get into the manual message operation interface.



**Air**  
Air bag settings, press this button to get into the Air bag operation interface.

## Automatic message programs interface

### Body Interface



### Body

include Neck & Shoulder Care, Upper body Care, Waist Care, Waist Care, Lower body Care and Full body Reenergize.



In the power-on state, press this icon and the icon will light up and enter Neck & Shoulder Care mode, default working time for this auto program is 15 minutes.



In the power-on state, press this icon and the icon will light up and enter Waist Care mode, default working time for this auto program is 15 minutes.



In the power-on state, press this icon and the icon will light up and enter Full body eemergize mode, default working time for this auto program is 15 minutes.



In the power-on state, press this icon and the icon will light up and enter Lower body Care mode, default working time for this auto program is 15 minutes.

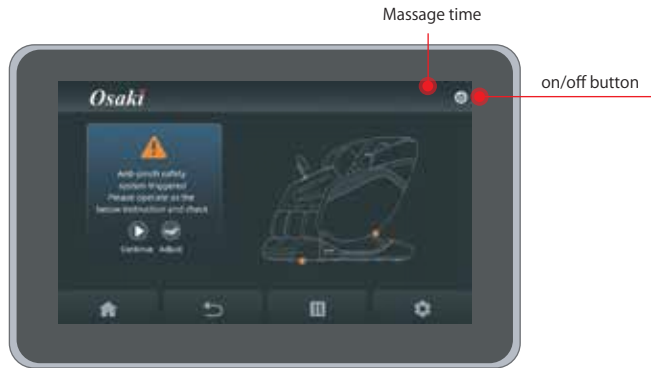


In the power-on state, press this icon and the icon will light up and enter Upper body Care mode, default working time for this auto program is 15 minutes.



## Automatic massage programs interface

### Preset 1 Interface



#### Preset 1

include Morning, Relax, Active, Sleep and Recovery.



In the power-on state, press this icon and the icon will light up and enter Mornign mode, default working time for this auto program is 15 minutes.



In the power-on state, press this icon and the icon will light up and enter Relax mode, default working time for this auto program is 15 minutes.



In the power-on state, press this icon and the icon will light up and enter Recovery mode, default working time for this auto program is 15 minutes.



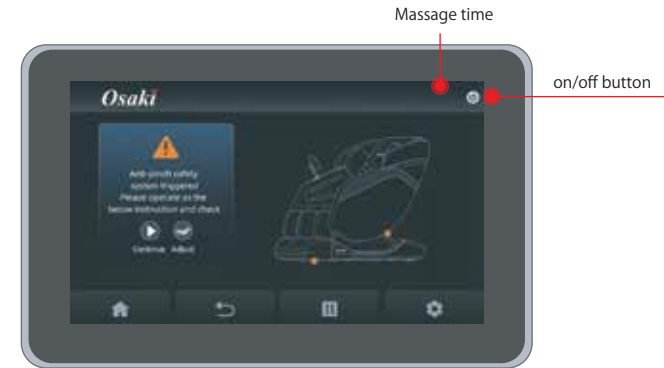
In the power-on state, press this icon and the icon will light up and enter Sleep mode, default working time for this auto program is 15 minutes.



In the power-on state, press this icon and the icon will light up and enter Upper body Care mode, default working time for this auto program is 15 minutes.

## Automatic massage programs interface

### Preset 2 Interface



#### Preset 2

include Stretch, Revitalize, Rhythm, Healing and Sports.



In the power-on state, press this icon and the icon will light up and enter Stretch mode, default working time for this auto program is 15 minutes.



In the power-on state, press this icon and the icon will light up and enter Revitalize mode, default working time for this auto program is 15 minutes.



In the power-on state, press this icon and the icon will light up and enter Rhythm mode, default working time for this auto program is 15 minutes.

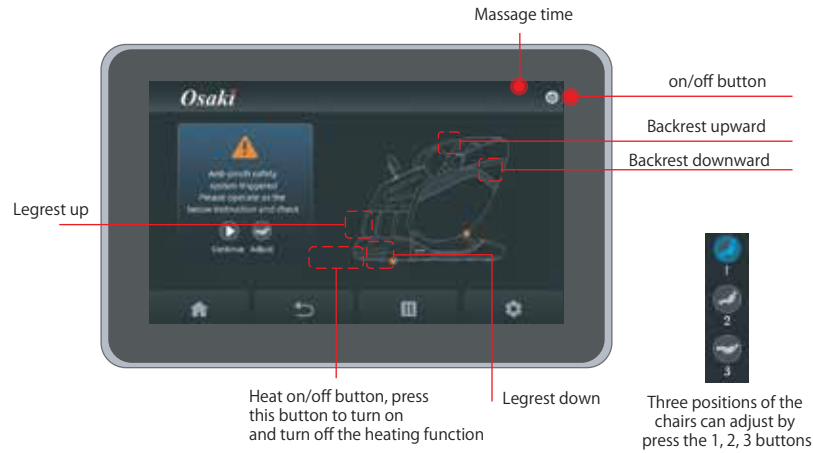


In the power-on state, press this icon and the icon will light up and enter Healing mode, default working time for this auto program is 15 minutes.

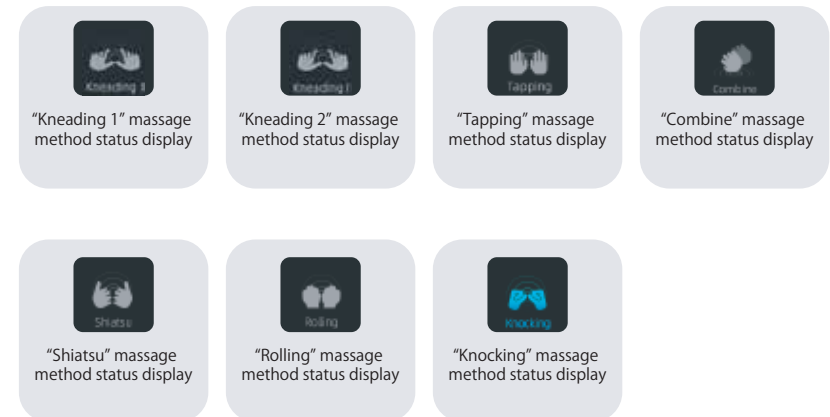
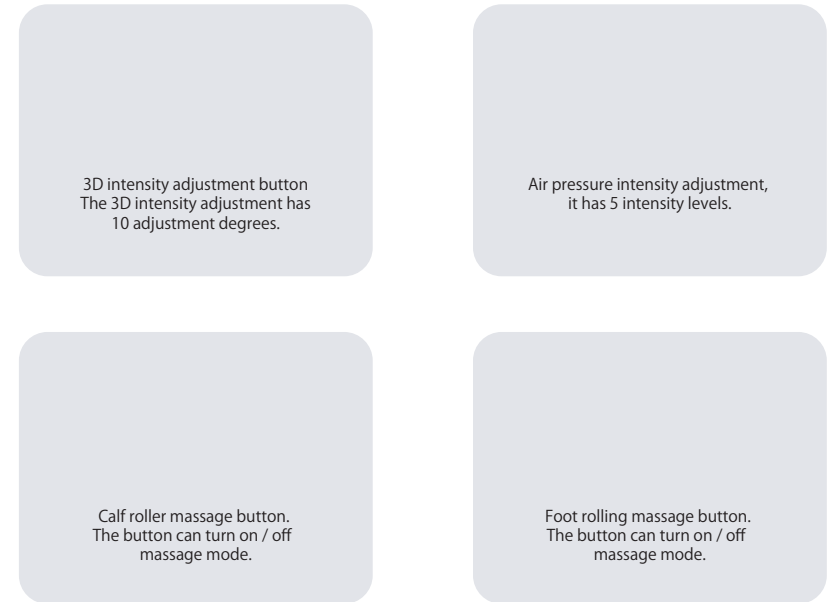
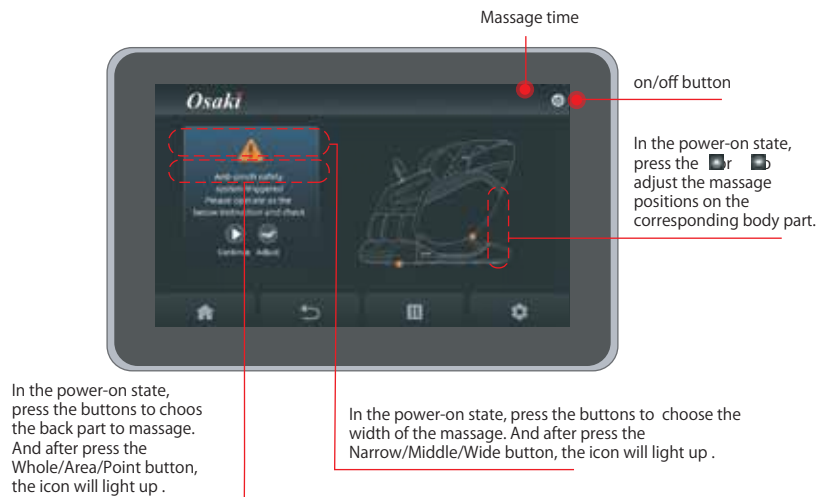


In the power-on state, press this icon and the icon will light up and enter Sports mode, default working time for this auto program is 15 minutes.

## Automatic message programs interface




## Manual message program operation interface




## Air bags operation interface


### Air Interface



  
In the power-on state, press this icon to turn on/off the shoulder air bag. While the light up, the air bag turns on.

  
In the power-on state, press this icon to turn on/off the hip air bag. While the light up, the air bag turns on.

  
In the power-on state, press this icon to turn on/off the arm air bag. While the light up, the air bag turns on.

  
In the power-on state, press this icon to turn on/off the leg air bag. While the light up, the air bag turns on.

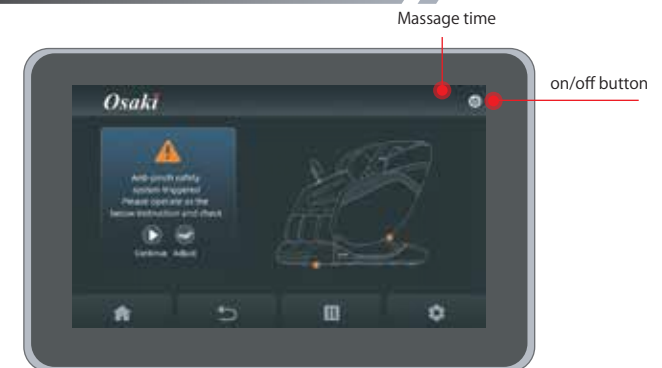
## Setting operation interface

### Message Interface



In the power-on state, press the Message button while the button will light up. In the Message interface, there are 3D intensity, 3D message speed and Air pressure intensity can be adjusted. And press the Reset button to back to the original setting of Message.

### Heat Interface



In the power-on state, press the Heat button while the button will light up. Heating function will turn on when pressing the Turn On button, and it can be turn off by pressing the OFF button. And press the Reset button to back to the original setting of Message.

## Language Interface



In the power-on state, press the Language button while the button will light up. There are three languages can be chosen during massage. And press the Reset button to back to the original setting of Massage.

## Others Interface

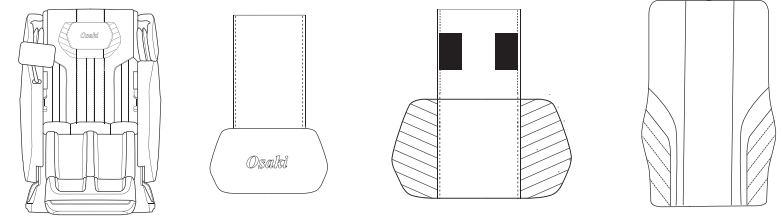


In the power-on state, press the Others button while the button will light up. The button volume, LCD screen luminance and massage timing can be adjusted.

## Flexible use of headrests and other accessories

### Composition

Please confirm the cushion and protective cover



Basic state

headrest

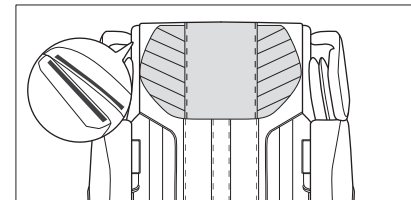
Neck and  
shoulder pillow

Back pad

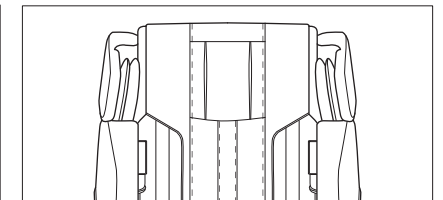
### Use of cushion

Please remove the head pad for use

※Please remove and adhere the headrest for use according to your requirements for massage intensity.

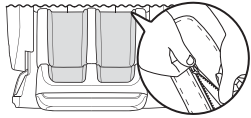


When removing the headrest  
(remove/adhere for use)



When removing the headrest+neck  
and shoulder pillow  
(remove/adhere for use)

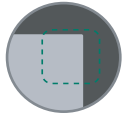
## Leather cover replacement



When the original leather cover is dirty or damaged, please change zipper type calf leather cover.

## Start-up Method and Mobile Method

### Start-up Method



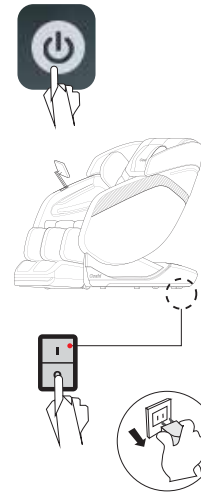
#### 1 Please press the power button

Automatic massage and manual massage can be selected after power on and reading all the warnings. And the default massage time is set at 15 minutes.

#### 2 Press button to select the massage mode you want.



- ① Automatic massage program  
Please choose the massage which suits you best according to your body part, body condition and your preferences.
- ② Manual massage program  
You can choose the massage methods and massage parts, or you can adjust the intensity of the pressure massage and the speed.



#### 3 If you need to stop running, turn off the power

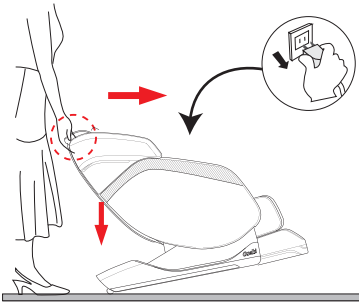
After the power button is pressed, the combination of massage ball, back and leg automatically returns to its original position.

#### 4 Need of confirmation after use.

- 1) After the massage chair is all stopped, please put the remote control in the remote control package.
- 2) When you are not using the massage chair, please turn the power switch to the "OFF" state.
- 3) After turning off the power, please unplug it.
- 4) If the massage chair is not used for a long time, dust and dirt will be on the machine parts of the massage chair, which may have an adverse effect on the use of massage chair. Please cover the massage chair with a cloth.

## Moving Method

When you turn the power switch to the "OFF" state, please unplug it. Press the back backward to lift the front of the massage chair as shown in the figure, and place the rear wheel of the machine on the floor for support, then move the massage chair slowly and carefully. After moving the massage chair to a suitable position, slowly loosen the back and land the front. Please do not damage the massage chair during this process.



### ⚠ Attention

- To prevent damage during movement, please be sure to pull the power cord from the massage chair before moving. Be careful when putting down the massage chair, or the impact may damage the internal parts of the massage chair.
- Use the massage chair only on a flat ground.
- Please note that the floor may be damaged when using massage chair wheels for moving in a floor-paved room.

## Product management precaution

### Product management

- Be sure to place the massage chair steadily on a level floor.
- When you need to use it more than once, please use it at least 30 minutes after the last use.
- Be sure to turn off the power after use
- Do not use the massage chair in wet or dusty environments, or it may result in a short circuit or breakdown.
- Do not use the massage chair in a high-temperature atmosphere (40 degrees above).
- To prevent fire, do not use the massage chair around warm room appliances or under a glaring sunlight.
- Do not use the massage chair in a high-humidity atmosphere. (e.g. bathroom)
- In cold conditions, if the temperature changes sharply, it may cause machine failure. When moving the massage chair from outside to inside in winter, be sure to use it after the massage chair adapts to temperature changes for at least 1 hour.
- Do not dump or spray foreign objects on the product, or it may cause machine failure.
- Do not place heavy objects in the massage chair.
- To prevent fire, do not use the massage chair on electric blankets.
- Do not use the massage chair while using other appliances.
- Please wipe off sweat or stains with a rag.
- When the stain is more serious, please wipe with a neutral detergent, then wipe with a dry cloth, and use the brush to gently rub. Strong wipes can damage the outer leather.
- Please note that never wipe it with water.
- Please note that you should never wash by benzene and alcohol.
- Before cleaning the massage chair, be sure to unplug the power cord, and do not touch the power cord with wet hands.
- Do not use a hairdryer. Please make it air-dry.
- When using after placing for a long time, please consult the company to confirm that the product is not abnormal before using.

## Troubleshooting

### How to deal with problems

Symptom	Inspection items	Solutions
Standby mode cannot be started	Check the power supply	Turn on the power
	Ensure whether massage function is selected	Choose massage function
	Check the power plug	Plug in the power plug
Make noises (little noises) in operation	Air pump, motor and mechanical part	Normal state
	The sound of friction	
Width error between left and right massages balls	Massage is an alternating action	Normal state
The noise suddenly increases during use	Long time use	Turn off the power for 30 minutes before using
Massage function doesn't work suddenly	Long time use	Turn off the power for 30 minutes before using
The backrest cannot be returned to its original position	Overload state	Turn off the power for 30 minutes before using
Power switch is out of order	Check the power plug	Connect the power plug

### The following noises during operation are normal

- Beep of remote control
- Sound of air pump
- Motor and other mechanical sounds during driving
- The sound of the air distributed by the solenoid valve
- Sound of friction during the running of the massage chair
- Sound of inflation and deflation

### Cause of product odor

- It will have the inherent smell of the new product after the product is opened. Please remove odor through ventilation.
- The product may have odor because of heating of internal drive (motor, transformer), but the smell will naturally reduce, which is not product failure.

## Product specifications

Model	JP650 3D	Rated voltage	120V~ 60Hz
Leather material	Artificial leather	Rated power	140W
Weight	216lbs	Working time	15 minutes
Size	Upright Dimensions: 55.5(L)x31.1(W)x44.5(H) inch Reclined Dimensions: 74.8(L)x31.1(W)x35.4(H) inch		