



RETURNS POLICY

1. We offer a hassle free and transparent returns process.
2. Ensure items have not been removed from packaging, used or worn.
3. Contact us within 30 days of placing your order.
4. Let us know which items you want to return.
5. Fill in the return form below
6. Please cut off the address label below and attach to your parcel

Also, we suggest you use a method which allows you to track the package in case we don't receive it.

We will credit the value of your purchase to the method of your purchase.

You will then get your money back.

NAME			ORDER NUMBER
Item Description ...	Quantity	Reason for Return	Exchange or Refund

For any queries please contact - customerservices@heatholders.co.uk

Send to:

**Heat Holders
c/o David James
Bruce Way
Off Cambridge Road
Whetstone
Leicestershire
LE8 6HP
England**