## BISBY Return Authorization Form

If for any reason you are not completely satisfied with your purchase, you may absolutely make a return. We offer both returns and exchanges on full priced items within 30 days of ship date. Items on sale up to $25 \%$ off are eligible for exchange or return for store credit only. Items on sale greater than $30 \%$ off are final sale and are not eligible for return or exchange.

Order \#: $\qquad$

| Customer Name: | Phone Number: |  |
| :--- | :--- | :--- |
| Email Address: | State: | Zip: |
| Street Address: |  |  |
| City: |  |  |

Return/Exchange Codes: 1 = Too small, 2 = Too large, 3=Already own, $4=$ Did not like, 5 = Other
For Returns Only

| Item being returned | Reason Code |
| :---: | :---: |
|  |  |
|  |  |
|  |  |

For Exchanges Only

| Item being exchanged | Item desired | Reason Code |
| :---: | :---: | :---: |
|  |  |  |
|  |  |  |
|  |  |  |

Please visit the Returns/Exchanges link at the bottom of our homepage to access our easy online returns process!

* We will not accept any worn clothing, items received past 30 days of order date, or any items not purchased on our website.

We reserve the right to refuse any refund or to issue a partial refund for any request that does not meet these requirements.
We are proud to offer free exchanges! Customers are responsible for shipping charges during the returns process only.
We are not responsible for products marked as delivered by USPS. If the shipping carrier confirms delivery to the correct address we are unable to issue a refund or reship *

BISBY
Attention: Online Returns
124 Venture Court, Suite 1
Lexington, KY 40511
859-258-2120 ext. 302.
Questions: hello@bisbykids.com

