

Pulse Battery Warranty



TABLE OF CONTENTS

1.0 ABOUT OUR WARRANTY	page 2
2.0 TERMS OF LIMITED WARRANTY	page 2
3.0 WARRANTY RETURNS	page 3
4.0 NON-WARRANTY RETURNS	page 4
5.0 SHIPPING DAMAGE	page 4

ABOUT OUR WARRANTY

Full Spectrum Power, LLC (Hereafter referred to as "Manufacturer") offers a limited warranty on its Pulse® batteries (hereafter referred to as "Battery") to be free of defects in material and workmanship for the period of 2 years for power sports engine-start applications.

The warranty does not cover a Battery reaching its normal end of life which may occur prior to the warranty period stated above. Normal life is defined as 2000 start cycles. Depending on the application, a Battery can reach its normal end of life before the end of the warranty period.

The Applicable Warranty Period begins from the date of purchase with original receipt. Batteries determined to meet the conditions of this warranty will, at the sole discretion of Manufacturer, be repaired or replaced with a product of equal value, should adjustment be necessary due to defect in material or workmanship. Batteries for warranty consideration are to be returned to Full Spectrum Power directly.

NOTE: Visit <http://www.fullspectrumpower.com/documents> for additional information.

TERMS OF LIMITED WARRANTY

Full Spectrum Power products are backed by industry leading customer support and warranty policies. However, there are conditions which will immediately void your warranty and limit the availability of customer support.

Full Spectrum Power bears no responsibility to, nor liability for any damage which may occur as a result of use or misuse of Battery. Manufacturer has no obligation under the limited warranty herein, in the event the Battery is damaged or destroyed as a result of one or more of the scenarios outlined in this warranty document. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. The following points outline damage which will immediately void your warranty. This limited warranty applies only to the original purchaser of the Battery.

NOTE: WARNING – Only use a damp rag and water to clean your battery. Do not use any type of oil, organic solvent, alcohol, detergent, strong acids, strong alkalis, petroleum-based solvent or ammonia solution to clean the battery. These materials may cause permanent damage to the battery and will void the warranty.

TERMS OF LIMITED WARRANTY (cont.)

- Failure to properly install the Battery and shield terminal from other metal objects which will ground or otherwise short the battery.
- Over-torqueing of battery terminal connections (more than 8 ft. lbs.) resulting in damaged plastics.
- If Battery is subjected to willful abuse, misuse, physical damage, or neglect.
- If Battery is overcharged, undercharged, charged or installed in reverse polarity.
- If Battery is charged with charger not originally and/or specifically designed for use with LiFeP04 battery chemistry.
- If Battery is submerged in water or other liquid.
- If Battery shows signs of repair or attempted repair by anyone other than the Manufacturer.
- If Battery is damaged due to natural forces such as wind, lightning, hail.
- If Battery is damaged due to fire, collision, explosion, vandalism, theft, penetration or opening of the Battery case in any manner.
- If Battery is used in an application requiring higher cranking power or greater reserve rating than the Battery is designed to deliver.
- If Battery is used in an application where capacity is less than the capacity specified by the vehicle manufacturer.
- If Battery is otherwise used in applications for which it was not designed.
- If Battery is discharged due to prolonged storage of vehicles which require continuous battery power to support active memories.
- If Battery shows an open circuit voltage of equal to or less than 8.0V it will be deemed as over discharged due to misuse and/or neglect.

NOTE: The above conditions are not all encompassing of potential damage which can occur outside the scope of this warranty.

WARRANTY RETURNS

For warranty claim consideration, all batteries must be returned to Full Spectrum Power. Initial shipping charges will be incurred by the customer. Include a receipt of shipping charges with the Battery. If the Manufacturer deems the Battery is to be a warranty repair or replacement, a refund of the Customer's initial shipping charges will be included with the warranty replacement battery.

For warranty consideration please ship battery to Full Spectrum Power via UPS or FedEx ONLY. DO NOT use USPS for warranty returns. Battery must be shipped in original box, or package of equivalent strength and security to ensure compliance with applicable laws and regulations.

Warranty Returns (cont.)

This is the address for warranty returns:

Full Spectrum Power
504 Shaw Rd #209
Sterling, VA 20166

If the Battery is determined by Manufacturer, in its sole discretion, to be defective for material or workmanship under terms of this limited warranty, it will be repaired or replaced with a comparable product.

Products found NOT defective after testing by Manufacturer will only be returned at customers expense.

Manufacturer's acceptance of any items shipped to Manufacturer shall not be deemed an admission that the items so shipped are defective. Any items shipped back to Manufacturer, shall in Manufacturer's sole discretion, become Manufacturer's property.

NON-WARRANTY RETURNS

Any merchandise in new and unopened condition which was originally purchased via the Manufacturer website may be returned to Full Spectrum Power within 7 days of purchase. A 15% restocking fee will be charged on all returned merchandise. Shipping charges will be incurred by the customer.

Merchandise must be accompanied by a copy of receipt or order number and all original packaging in "new" condition.

SHIPPING DAMAGE

Occasionally, items shipped can be damaged during transit. We want to make sure that any product damaged during transit is rectified by the responsible party. Any item damaged in transit must be reported to the Shipper (UPS or FedEx) and Manufacturer (or dealer) IMMEDIATELY upon receipt of package. All original packaging must be retained until further notice from Manufacturer (or dealer). In such cases, Manufacturer (or dealer) will contact the customer with instructions, after consulting with the shipping agent.