

**Position title:**

Flight Simulator Instructor & Sales Assistant

**Company background**

**Flight Experience** (FE) is a unique aviation entertainment concept offering its customers the opportunity to “fly” a Flight Simulator based on the Boeing 737NG - plus our new military inspired Virtual Reality platforms! We host a broad range of customers – from novices looking for an adventure, aviation enthusiasts and corporate groups to pilots seeking professional development through MCC and airline assessment training. We have stores throughout the world and our devices in Australia are approved by CASA as a Category ‘B’ Synthetic Trainer for Instrument Recency and MCC Training.

Website: [melbourne.flightexperience.com.au](http://melbourne.flightexperience.com.au)

**The Position:**

Casual Flight Simulator Instructor and Sales Assistant

This is an exciting opportunity to work in a fast-paced, ever-changing customer service environment, while gaining skills in a commercial flight simulator. Duties will include:

- Instructing customers in a Fixed-base Flight Simulator based on the Boeing 737-800 (CAT-B & MCC Certified)
- Customer Service
- Retail Sales for both Flight Vouchers and Merchandise
- General Retail Duties

**Minimum Requirements:**

- CPL
- Customer service / sales experience.
- Outgoing and positive attitude!

**Desirable Qualifications and Attributes:**

- CPL (Current or not)
- MECIR (Current or not)
- Flight Simulator experience (Professional or home simulators)
- Knowledge about the 737 aircraft flight deck and operations
- The skills and experience to deliver excellent customer service
- A high motivation to meet and exceed sales targets and KPIs



- A professional approach and positive attitude to your work
- A team player and be self-motivated/proactive
- A genuine desire to work in a fast paced ever changing customer service/sales environment

**We Offer:**

- Flexible Rostering
- On-site Training (very useful for pilots who will be entering the airline industry)
- The chance to become proficient with a CASA approved Synthetic Trainer, and B737NG Systems and SOPs
- Career advancement opportunities for those looking for something longer term in an aviation company.

**To apply:**

Please email your resume and cover letter through to:

[melbourne@flightexperience.com](mailto:melbourne@flightexperience.com)