

HOW TO MAKE YOUR SOY CANDLE EXPERIENCE AWESOME

THE FIRST BURN IS SO IMPORTANT

The first burn on any candle is so very important. Many do not realize that candles have a burn memory! Make sure that you let the soy candle wax (the melted liquid part) burn all the way to the edges of your container. In doing this, you will ensure the best burn for your candle. If this is not done, there is a good chance that the wax will tunnel and not melt all the way to the edge for future burns. We suggest burning your candle 2-3 hours each time you light it. Some of our larger candles will require more.

TRIMMING YOUR WICK

In most cases the wicks are self trimming and do not require maintenance. However, if you like to burn candles longer than the recommended time, your wick may need trimming. We recommend once the candle has cooled and the wax has hardened, to trim the end of the wick leaving about a 1/4 of an inch for the next burn. Sometimes the black residue at the end of the wick can fall into the candle. Simply remove while candle is still cool. This will prevent the possibility of the black getting in to the wax on the next burn and turning discoloring the candle.

RECOMMENDED BURN TIMES

We do not recommend burning your candle for more than 3-4 hours at a time (unless it is one of super big ones like the 4 wickers). **ALWAYS burn on a heat resistant surface and within sight.** It is never safe to burn a candle near flammable objects, pets and children.

BLACK MARKS ON CANDLE JAR

Soy wax does not produce soot if cared for properly but sometimes when the candles are burned for longer than the recommended times and the wick is not properly maintained, the wick will start to produce extra smoke which will in turn create black soot. If this happens, allow the candle to cool then wipe inside of the container with a damp paper towel (DO NOT USE CLEANER TO WIPE OUT AS THIS IS

FLAMMABLE). Trim the wick before you burn again and follow the candle burning instructions.

WHY DO SOME CANDLES TURN YELLOW?

There are no UV inhibitors or any other unnecessary chemicals added to these candles. As such, if left exposed to direct or indirect light, your candle may turn slightly yellow. We suggest storing your candle in a cool dark place to keep it white. If your candle does turn yellow, don't worry - it does not affect the burn or quality at all.

WHY ARE THERE WET SPOTS ON TOP OF MY CANDLE?

This happens when the candle sweats – sometime referred to as "soy sweat". Since soy candles have a lower melting point, when there is a temperature change, it can sometimes sweat. NO WORRIES - the candle is still perfect and will continue to burn amazing and clean, simply blot the top of the unlit candle with a paper towel and then light as normal.

WHY IS THERE “FROSTING” ON THE TOP OF MY CANDLE?

Because soy wax is a natural substance, it can often produce a frosted look. This is a very natural characteristic, it does not change the wax or its burning. Yet another reminder of how natural the candle is.

HOW DO I PREVENT TUNNELING?

Soy wax has a memory and will only burn as far as it did on the previous burn. It is important to allow the melt pool to reach the edges of the jar on every burn. This will prevent the candle from burning down the middle. We suggest burning your candle 2-3 hours each time you light it.