

BLACKFORT

EQUESTRIAN

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|---------------------|---------------|--|--|---------------------------------|--|
| <u>Order Number</u> | | To be eligible for a return/exchange items must be <u>unworn/unmarked & with tags still attached</u> | | | |
| Item Ordered | Item SKU Code | Size | Return / Exchange (Delete as Appropriate) | Exchange Request Including Size | |
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Returns & Exchange Form

If you need to return or exchange a Blackfort item please complete this form and include the slip within your parcel.

UK CUSTOMERS

Please use the included Royal Mail returns postage label. Exchanges are free of charge, for **returns if you use the label £3.95** will be deducted from your refund.

You can return your Royal Mail parcel by visiting a Post Office, posting your parcel with a Royal Mail parcel post box or arrange a collection from home/work with Royal Mail for a Fee – please visit www.royalmail.com/collection

INTERNATIONAL CUSTOMERS

Returns postage isn't covered, please see information under International Returns & Customs

Returns / Exchange Policy

Our returns policy is **30 days** from receiving your goods.

To be eligible for a refund, clothing must be unworn, unmarked and returned in the original packaging and/or tags still attached.

For further details please visit

<https://blackfortquestrian.com/policies/refund-policy>

International Returns & Customs

We are not able to cover any customs/duty charges, when sending a return, you must clearly state on the parcel 'UK Return – All Tax & Duties Paid' – Should we receive a return, where this information has not been made clear and taxes & duties have been charged, we will refund minus the custom charges cost.

For further details please visit

<https://blackfortquestrian.com/policies/refund-policy>