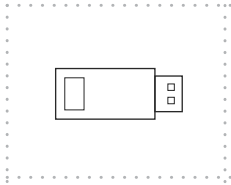


WELCOME TO VISCOM™

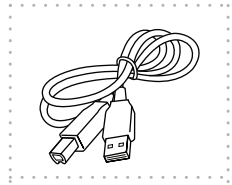
Getting Started is Easy!

1 | UNBOX & CHECK CONTENTS

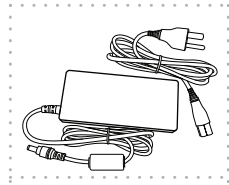
Included Accessories



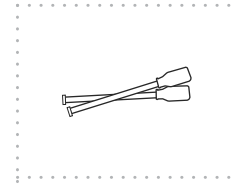
Software thumb drive



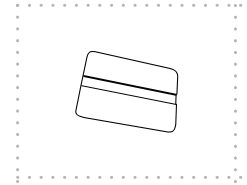
USB Cable



Power Cable

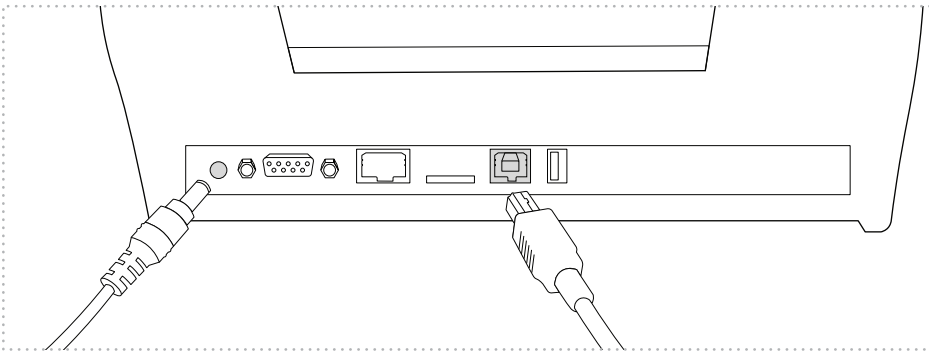


Cleaning Swabs (2)



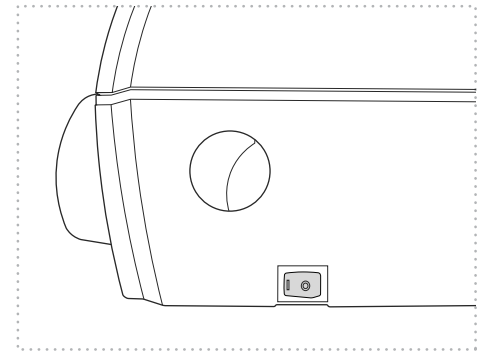
Label Squeegee

2 | CONNECT



Connect the two halves of the power cable and plug into the power jack socket. Plug the other end into an electrical outlet.

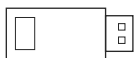
Insert the USB cable to the back of your printer and plug the other end into a USB port on your computer.



Power on your printer.

Note: It is important that your Viscom™ printer is powered on before installing software.

3 | INSTALL SOFTWARE



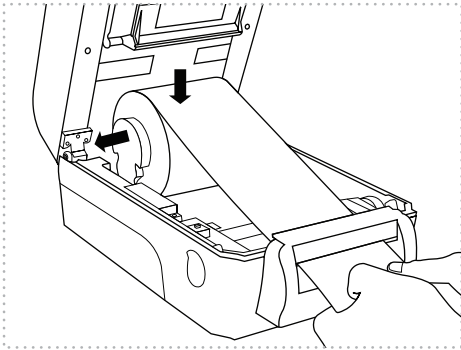
Put the included thumb drive in your computer's drive and follow the prompts on your screen to install the software.

SUPPORT

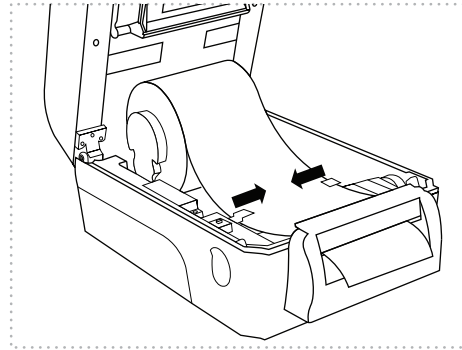
Your Viscom™ printer includes a free, full lifetime warranty on all parts and labor and unlimited support by phone or email.

📞 U.S./Canada: 1-855-484-7266
✉ Email: support@viscomindustrial.com

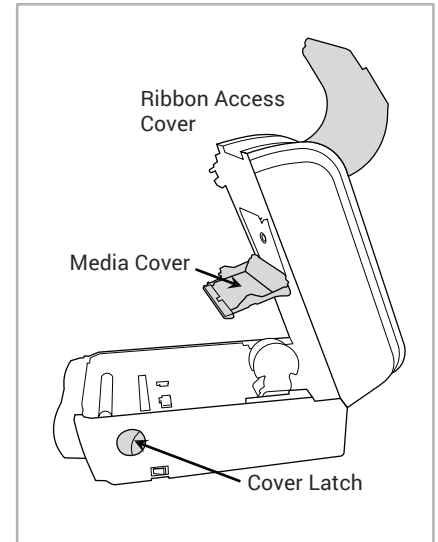
HOW TO | LOAD LABEL SUPPLY



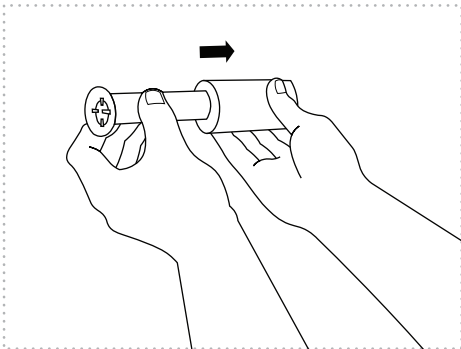
Open the printer using the two cover latches. Spread the supply holders apart by sliding the arms. Both arms will separate evenly. Insert the roll of supply as shown. The holders will close to retain the roll.



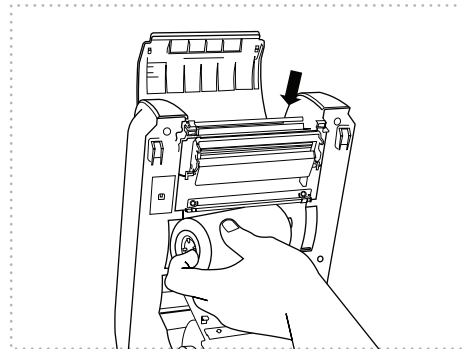
Route the supply under the supply guides. Adjust the guides by sliding back or forth as needed to keep the supply centered. Continue routing the supply over the black platen roller. The end of the supply should stick out a little at the front of the printer.



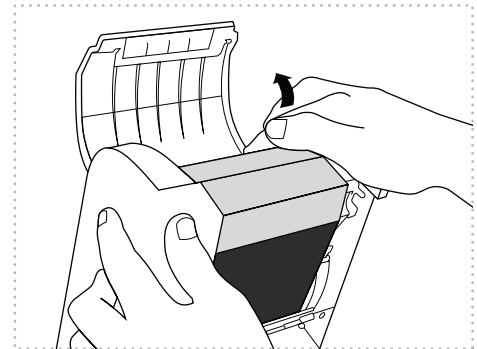
HOW TO | LOAD PRINT RIBBON



Your printer holds ribbon in place using two black plastic cores. Insert one plastic core into your print ribbon, and the other into the blank core included in the ribbon box.



Open the printer. Then open the ribbon access cover and media cover. Insert the ribbon into the rear ribbon hub by pressing the right side of the ribbon into the spring loaded holder. The left side of the roll goes onto the yellow hub.



Now insert the blank core into the upper ribbon hub in the same fashion. Pull the end of the ribbon down through the printer and up and over the blank core. New rolls have an adhesive edge to attach to the blank core, otherwise use tape. Wind the core up until the ribbon is tight. Close the printer access cover and the printer.

View our videos on loading label supply and print ribbon for the 300X printer on our website.

For more help, contact us

📞 U.S./Canada: 1-855-484-7266

✉️ Email: support@viscomindustrial.com