

# SCHUTZ

We will gladly issue a refund or exchange for the value of the merchandise at time of purchase if returned within 30 days of when package was received.

***Please note that sale items and international orders are FINAL SALE***

Online orders *cannot* be returned to any of our Retail Store locations and must be shipped

**SCHUTZ Online  
Returns  
655 Madison Ave  
New York, NY 10065**

Products must be returned in its original condition. If merchandise is not returned in its original SCHUTZ box and original condition a refund will not be issued. Returns with Damaged SCHUTZ boxes are subject to a 10% fee. It may take up to 5 business days for returns to be processed.

For Damages or wrong items please email us at [onlinestore@arezzousa.com](mailto:onlinestore@arezzousa.com) with images or refer to our Return Policy's Page.

In order to process your return please provide us with the information below:

**Sale items and International orders are FINAL SALE**

Order Number: \_\_\_\_\_

Full Name: \_\_\_\_\_

- Refund  
- List style, color and size that is being returned.
- Exchange  
- Contact customer service to check availability - [onlinestore@arezzousa.com](mailto:onlinestore@arezzousa.com)
- Online Credit  
- Credit will be sent via email with code to make online purchases only

**Select Reason for Return/Exchange:** 1- Don't Want/Like 2- Size 3- Fit 4- Wrong Item 5-Damage/Faulty

*\*International orders and Sale items are not eligible for returns*

RETURNING STYLE NAME	COLOR	SIZE	REASON		EXCHANGING STYLE NAME	COLOR/ MATERIAL	SIZE
			1 2 3 4 5				
			1 2 3 4 5				
			1 2 3 4 5				
			1 2 3 4 5				

*Please keep a personal copy for your records*

**Comments/Notes**