Work Authorization

Thank you for choosing to authorize our team to work on your device(s). Please sign at this form for authorizing our repair agents AFTER reviewing the terms & conditions of the services. Full terms and conditions are also available on https://freshwaysupplies.com.au/pages/service-repairs
Please note due to global part shortages (both from manufacturers and OEM), we have an estimated turnaround of 2 calender weeks, which can be longer for third party repairs if parts have been ordered for warranty jobs i.e. Makita, Karcher etc. warranty repairs

Make/Model of the device		
	ed out	
Brief description of work to be carrie	ed out	•
Quote Fees – Must be paid prior to	accepting any work, to be adjusted w	ith finalized repair/service cost¹
□ \$75 for equipment over 15Kg with □ \$80 for warranty repair/inspection	hout straps/battery/attachment/chemical out straps/battery/attachment/chemical where device is found working/NOT fa NON REFUNDABLE unless agreed an	s aulty – NON REFUNDABLE
Preferred contact method & particula ☐ SMS - ☐ Phone - ☐ Email -	ars (Only one method may be used for o	contact/notification ²)
If under warranty, have you provided	l purchase receipt, showing clea <mark>r pa</mark> rtic	ulars? ☐ Yes ☐ No
Do you need a replacement device? ³ Replacement device make/model -	Leased for - days/weeks	☐ Yes ☐ No Rate - \$ /day/week
Do you hold any commercial/busines	ss account with us?4	□ Yes □ No
Team member approving the quote f	ee to be on account:	
Full Name:	Signature:	Date: / /
notification sent via preferred contact device if not collected within 1 calent pay storage fee of \$10/day after 1 we	inge collection of the quoted/repaired det method, and authorize Freshway Repaired week. I understand that for any deleck, to the maximum of \$300 for 1 cale collection), and agree to transfer owned	air to discard/re-sell/re-use the ay on collection, I am liable to inder month's storage fee (to be ership of the device to Freshway
Full Name:	Signature:	Date: / /

- 1. On final invoice for repairs we will charge only the repair costs (labor, parts, delivery etc) minus the quote fee, if confirmation received to go ahead. We will confirm via preferred contact method regarding costs
- 2. By signing this form you assume the responsibility to follow up after we send any notification/update, we are not liable for reaching out to you more than once via your preferred contact method
- 3. Replacement/leased device must be returned as received, any damage/repair cost(s) will be added to original repair invoice and MUST be paid prior to collection of original device
- 4. All business account holder(s) MUST get written authorization. Please contact the office to find the authorized person in charge for the day and get the team member to sign this form for ANY quote fee/costs associated with repair to be put against your existing commercial/business account