Hello!

Thanks for purchasing an Unforgettable Reminder Day Clock. We hope that you find it easy to use and it makes life that little bit simpler. This guide talks you through how it works and how to get the most from it.

Your Reminder Day Clock is designed to be very simple to use, but a few minutes setting it up to be perfect for you and your loved ones can make it even simpler. You can read more about how to personalise the settings on page 11, how to set reminders on page 7 or to start using it straight away, read the Quick Start guide on page 4.
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Quick start

Your Reminder Day Clock can be up and running in 2 simple steps:

1. Plug the power cable into the circular socket underneath the clock
2. Insert the plug into a mains electricity socket

After a few seconds the clock should display the Unforgettable welcome screen followed by the correct time and date. If you need to adjust the time or date see the Changing Settings section of this booklet on page 11
Your clock has 3 buttons that are used when changing settings or setting reminders, to access any of these functions it is necessary to press both outer buttons at once, so this can’t be done accidentally when in use. Pressing these buttons displays a Reminder Overview screen, that shows all reminders set on the clock.

In different menu screens, these buttons may have a different function. Their function will always be shown through the words and symbols displayed at the bottom of the screen.

Choose the right display for you

The clock can display the 5 different screen modes as shown below. Each screen is available in 3 different colourways. See Changing Settings on page 11 for more detail on how to do this.

- Choose the best place for your clock, keep it close and in clear view
- It can be stood on a table or wall mounted
Reminder overview

Your clock can display an overview of all the reminders that have been set, edit and delete them. This is accessed by holding down the left button and pressing the right button at the same time. From this screen you can also access the clock setup and set new reminders.

Reminders that have been set are displayed in this area
Setting reminder alarms

Your clock can store up to 16 reminder alarms, which can each be set to go off once, repeated daily or repeated weekly. These can be chosen from a number of pre-loaded reminders, or you can create your own reminder by recording your voice on the clock.

Each pre-loaded reminder consists of a friendly voice message and a notice displayed on the screen. Some of the notices have pictures too. They can be selected from the following options:

1. It’s time to take your tablets
2. It’s time for breakfast
3. It’s time for lunch
4. It’s time for dinner
5. It’s time for a snack
6. Drink some water
7. Have a cup of tea
8. Check the doors are closed
9. Turn off the oven
10. Turn your home alarm on
11. Are you wearing your personal alarm?
12. Are you wearing your glasses?
13. Your family are visiting today
14. The carer is visiting today
15. You have a doctor’s appointment today
16. You’re going to the day centre today
17. It’s time to get up
18. It’s time to go to bed
19. Happy Birthday
20. Do you need to use the bathroom?
To set a reminder alarm

1. Press the left and right outer buttons at the same time to access the Reminder Overview Screen.

2. Press the middle button once so ‘Set New reminder’ is highlighted.

3. Press the right button marked ‘OK’ to confirm and enter the set new reminder menu.

4. Press the middle button to navigate to Reminder Type and press ‘Edit.’

5. Select the preset reminder you want to use from the list. If using a voice reminder follow ‘Recording Personal Reminders’ below.

6. Press the middle button to navigate to Frequency and press the right button to ‘Edit’ Choose if the alarm should sound:
   a. **Daily**
   b. **Weekly** – if so pick the day using the next menu item
   c. **Once** – if so pick the date using the next menu item. When setting the date the left and middle button are used to navigate left and right to the correct portion of the date (day or month) and the right button is used to advance the date for the portion selected. Once the correct date has been set use the middle button to navigate to ‘Set’ and the right button to confirm.
7. Set the time the reminder should sound by navigating to time and pressing ‘Edit’ Once the time set screen appears use the left and middle buttons to navigate to the correct portion of the time (hours and minutes) and the right button to advance the time. Navigate to ‘Set’ once you have the correct time set and press the right button to confirm.

8. Navigate to ‘Displayed for’ and pick how long you’d like the visual reminder to stay on the screen. For voice reminder the screen will just display ‘Reminder.’

9. Navigate to ‘Message Repeats’ to choose how many times you’d like the audio message to repeat when the reminder sounds.

Once all the parameters are set, select ‘Back’ to return to the ‘Reminder Overview’ screen and ‘Back’ again to return to the clock screen. If you get stuck at any point, restart the clock by turning it off and on at the mains socket. It will power up on the clock screen and you can start again.

**Recording Personal Reminders**

Your clock is able to record voice messages to make personalised reminder alarms. To do this follow steps 1–4 from ‘To set a reminder alarm’ then:

1. Select ‘Voice’ from the reminder list, the below screen will display.
2. Press ‘record’ to begin recording your message and ‘stop’ to finish recording it. You can listen back using the ‘listen’ button. If you want to record the message again, simply press ‘Record’ again. It’s best to record a message that is as short and clear as possible, there is 12 seconds of recording time.

3. Once you are happy with the message press ‘OK’ to confirm.

Follow steps 6–9 from ‘To set a reminder alarm’ to finish setting your reminder.

**Tip:** Speak close to the microphone to record the clearest message. The microphone is on top of the clock to the right of the button. You may also want to turn up the volume, see how on page 11.
Editing or deleting reminders

If you’ve set a reminder you wish to change or delete:

1. Press the left and right outer buttons at the same time to access the Reminder Overview screen.
2. Use the middle button to navigate down to the reminder you want to change. Press the right button to edit.
3. Make the changes to the reminder or select ‘delete reminder’ from the list to delete.
4. Once you’ve made changes select ‘Back’ to return back to the Reminder Overview screen and ‘Back’ once again to return to the clock screen.

Changing Settings

Alongside setting the time and date, your clock has a wide range of settings that you can personalise to suit your preferences.

To change settings:

1. Press the left and right outer buttons at the same time to access the Reminder Overview Screen.
2. Press the middle button twice so ‘Setup Menu’ is highlighted.
3. Press the right button marked ‘OK.’ You are now in the setup menu.
4. To edit the required setting, navigate to its place in the menu using the left and middle buttons and press the right button (edit) to edit. The following settings can be changed:

**Display mode**

Choose the type of clock display screen from the 5 below, to get the right amount of information.

1. **Display colour**

Choose the colour of the clock display to make it as easy to see as possible.

2. **Time set**

Set the time of the clock if it is not correct or needs changing for daylight savings.

- If you get stuck at any point in the setup menu, simply turn the clock off and on again at the wall socket. It will return to the clock display.
Time mode
Whether the clock displays in 12 or 24 hour mode.

Time of day settings
The time thresholds that the clock displays i.e. whether it’s morning, afternoon evening or night.
When setting these thresholds it’s very important they don’t overlap. If they overlap the clock will display an error message.

Date Set
The date the clock displays.

Brightness
The brightness of the clock screen, low, medium or high. Note, if the brightness is set to medium or high, it will dim to low whilst the clock displays ‘night.’

Talking Clock
The option to have the talking clock sound each hour, when the button is pressed, both, or turn it off completely. Note, if the talking clock is set to sound hourly, it won’t sound whilst the clock displays ‘night.’

Volume
Adjust the volume that reminder alarms and the talking clock play back in. Choose from low, medium or high.
Troubleshooting

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<th>Potential Cause and Solution</th>
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<td>Talking clock is set to sound hourly or turned off. Change the settings for the talking clock, see how on page 13.</td>
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<tr>
<td>Settings and time aren’t stored when the clock is disconnected from mains</td>
<td>Battery is flat. Replace CR2032 battery by opening battery door on the back of the clock</td>
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<td>It’s not possible to set any new reminders</td>
<td>The full number of reminders (16) has been set. Delete unused reminders to set more.</td>
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Other information

This clock includes a recess for hanging on the wall. Please ensure the fixing method is strong enough to bear the weight of the clock to reduce the risk of any impact hazard.

When the clock is disconnected from mains electricity, your pre-set information will be saved for up to a year by the integral CR2032 battery. Once this battery runs out you can change it by opening the flap in the rear of the clock. Make sure the writing is on the top side of the battery.

This product comes with a 12 month from purchase warranty to cover manufacturing defects.
Important safety warnings

• Use the clock only with the mains adapter supplied
• Unplug the clock before cleaning. Clean the display screen by gently wiping it with a special screen cloth or a soft damp cloth. Do not use excessive liquid.
• Keep the mains cord out of the reach of children.
• Keep the clock, mains cord and plug away from water.
• Do not attempt to repair the clock as this can be hazardous.
• The clock is for indoor use only.
• Discard this clock in accordance with recycling regulations in your area. Waste electrical products can be harmful to the environment and should not be disposed of with household waste.
Need More Help?
Visit our website to discover videos, guides and tips to help you get the most out of your Reminder Day Clock. Or simply get in touch and we’ll see how we can help.

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