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[WWW.JULIANSTYLE.COM](http://WWW.JULIANSTYLE.COM)

Dear Patrons,

We miss you! Thank you for your continued support of Julian's. It has been our great honor to serve you and our community over the past 78 years, and with many local and state COVID-19 restrictions easing, we are excited to be able to reopen in a limited capacity.

We recognize the importance of responsibly increasing access to our store to ensure safety to our staff, customers, and community. While this interim 're-opening' plan is not a return to business as usual, we believe this is our best path forward in prioritizing health and well-being. As we continue to monitor the situation, we will share any updates to our hours of operation and services. We appreciate your understanding!

**Web Accessibility Improvements:** The safest way to shop with us is at [www.JulianStyle.com](http://www.JulianStyle.com) ! We have worked hard over the past weeks to make sure nearly all of our products are online, to make pickup and local delivery painless, and to enable our staff extroverts to live-chat our visitors! We have also instituted free USPS shipping to encourage shopping online. If you need extra assistance, call, email, or live-chat with us to access our full range of products and services.

**Julian's By-Appointment:** Beginning Thursday May 14<sup>th</sup>, we will be in-store Tuesdays – Fridays from 11AM – 4PM to meet with for private appointments. These will be available on a 1-in-1-out basis. These appointments can be scheduled online: [Book Appointment](#). Alternatively, reach out directly to [Bart](#), [Haley](#) or [Mike](#) to set up a private appointment. We are accepting walk-in appointments on a case-by-case basis—if you haven't set an appointment and are around, please knock or call; we will let you know if we can see you, or we will work to schedule a later appointment. Unfortunately, we cannot accept outside alterations at this time.

**Personal Protective Measures:** Our staff will be wearing masks and will be sanitizing their hands and workstations throughout the day. We insist that our customers take similar measures. *Customers are required to wear a mask that fully covers their nose and mouth and to sanitize their hands upon entering our store at the station at the front door.* We have adjusted the shopping hours to allow our team to perform a thorough cleaning each evening.

**Interaction Guidelines:** We will maintain social distancing during all visits in the store and expect our customers to do the same. When we are handed payment card, we will sanitize it with an anti-viral wipe. Each garment that is tried on will be thoroughly sanitized with a hot steam iron before another customer may try it on.

**'Open-Shopping' Trial:** This Saturday, May 16, 2020 we will trial a limited version of open hours from 11AM – 4PM. We will have a staff member stationed at the entry to ensure no more than 7 customers are in the store at a given time. If our team feels that this system appropriately protects our team and community, we will incorporate this into the next phase of our plans to reopen and likely institute a limited number of 'Open-Shopping' hours each week.

Thank you for your understanding, compliance and patronage!

Your Family at Julian's,  
Alex, Meagan, Bart, Haley, Mike, Huston, Maria, Kristien, and Blair

OPEN 24 / 7 / 365 AT [WWW.JULIANSTYLE.COM](http://WWW.JULIANSTYLE.COM)