



Sales  
Service  
Repair

## ATKdrones DJI UAV/Gimbal Repair Service Agreement

### Terms and Conditions

ATKdrones provides the following DJI UAV/gimbal repair service. Since UAV's/gimbals can fail for many different reasons, including both mechanical and electrical, ATKdrones requires a full diagnostic of the UAV/gimbal before a repair plan is implemented. Our UAV/gimbal diagnostic labor fee is \$59.00 (nonrefundable) and will be applied toward the cost of the final required repairs. Note: Unclaimed repairs will be held for (1) year, then sold for parts or otherwise disposed.

The total UAV/gimbal repair cost is based on the results of the diagnostic. Our most common gimbal repair includes a full diagnostic, disassemble/assemble, replacement of the flat ribbon cable, repair of the roll motor servo joint and final testing. For gimbals with additional damage (ie. bent yaw/roll arm, or damaged servo motors, or pcb board damage, etc), you will be contacted to discuss the best method and expense for repairs. Please note: The gimbal diagnostic MAY require the removal of your original flex ribbon cable, and the removal process can destroy your original flex ribbon cable.

### Shipping Expenses

We accept your stand-alone gimbal/camera **OR** your UAV with gimbal attached, if you send your UAV, then please also include the remote controller. **When shipping the entire UAV, please do not send the batteries or props.**

We return gimbals via insured/signature USPS Priority Mail. For UAV with controller repairs, we return via FedEx/UPS insured/signature. We can also make special arrangements for customers with their own shipping preferences and shipping accounts. For international orders, we prefer to ship DHL World Express. The exact cost will be quoted.

**Please indicate your DJI UAV model:** \_\_\_\_\_ **Serial Number (optional):** \_\_\_\_\_

P4  P4 Pro  P4 Pro+  P3 Pro  P3 Adv  P3-4K  P3 SE  P3 Std  P2 V+  P2  P1

Inspire 1  Inspire 2  Mavic Pro  Mavic Pro P  Mavic Air  Other \_\_\_\_\_

**Desired repair scope:**  Gimbal only  UAV only  UAV and Gimbal  Not sure  Other \_\_\_\_\_

**Prepaid Gimbal Diagnostic Order Number:** \_\_\_\_\_ (if diagnostic fee has been prepaid using the ATKdrones.com website)

**Customer Name:** \_\_\_\_\_ **agrees to terms and conditions stated above.**

**Signed:** \_\_\_\_\_ **Dated:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City/State/Zip/Country:** \_\_\_\_\_

**Email Address:** \_\_\_\_\_ **Phone #** \_\_\_\_\_

**Notes:** \_\_\_\_\_

Please carefully package your stand-alone gimbal OR UAV (w/gimbal) and controller including this signed agreement form and ship to:

**ATKdrones UAV/Gimbal Repair Service**  
5136 S. Clover Meadow Drive  
Salt Lake City, UT 84123 USA

**For shipping confirmation and/or repair status, please**  
**contact us at: 801-448-7810 service@atkdrones.com**