



## Warranty Certificate Scandic® Rainwater System

**\* Shall be filled-in by the National Distributor, \_\_\_\_\_:**

Date \_\_\_\_\_ Warranty No. \_\_\_\_\_

Invoice No./ Date \_\_\_\_\_ / \_\_\_\_\_ Area Distributor: \_\_\_\_\_

**\* Shall be filled-in by the Area Distributor:**

Installer/ Contractor \_\_\_\_\_

Customer/ End-user Name \_\_\_\_\_

SC RoofArt SRL grants:

- **30 years warranty** for technical performance and **15 years warranty** for aesthetical performance (color maintenance) from the date of sale for all elements and accessories of rainwater systems of the Scandic 150/100 and Scandic 125/87 ranges made of GreenCoat RWS (SSAB) pre-painted steel sheet;
- **10 years warranty** from the date of sale for all elements and accessories of rainwater systems of the Scandic 150/100 and Scandic 125/87 ranges made of Zinc coated steel sheet.

We guarantee that there shall be no perforation of the product, due to oxidation, during to the terms specified above.

1. The warranty is valid for the Scandic 150/100 and Scandic 125/87 rainwater systems, installed strictly according to the **RoofArt assembly instructions** and using the recommended tools;
2. The products must be **installed within a maximum of 60 days** from the date of their purchase;
3. The warranty is valid only if the **manufacturer's instructions** on transport, handling, storage, assembly and post-assembly maintenance have been complied with.
4. The warranty does **not include damages** caused by the following causes:
  - Inappropriate installation, failure to comply with the assembly instructions;
  - Use of the angle grinder for the installation works of RoofArt products;
  - Use of the rainwater system elements the for other purposes than collecting rainwater from the roof;
  - Use of items from other manufacturers in combination with RoofArt products;
  - Inappropriate storage of products until assembly.

### Warranty conditions:

- I. The guarantee shall only be valid where a product is used for an application recommended by RoofArt.
- II. The warranty covers only those defects that occur in the normal operation of the product and does NOT apply if:
  1. The products have been used in highly corrosive or chemically affected environments (e.g. high concentration of salt, saline fog, atmosphere with high ammonia content, permanent contact with water and corrosive substances, chemicals, smoke, ash, acid soil, animal fertilizer etc.) – C4 and C5 according to ISO 9223.
  2. The products have come into contact with metals that allow the formation of a galvanic pile (e.g. steel in contact with copper materials), wet concrete (except the use of





- concrete formwork used during concrete hardening), wet timber or acid soil.
3. The claimed defects occurred due to extreme weather conditions (e.g. hail, storm, heavy snow, sleet, showers, etc.) which causes mass disasters, natural disasters (e.g. earthquake, floods, landslides), force majeure circumstances (e.g. war, riot, strikes, terrorist acts, restrictions on road /railway/air/naval transport) fire through the fault of the client, assembler or carrier.
  4. The tools for assembly and fixing recommended by RoofArt SRL have not been used.
  5. The products have been subject to mechanical or other deformations due to faulty transport, handling and storage (unless RoofArt SRL is responsible for such).
  6. Cutting operations were performed on RoofArt SRL products pre-painted with abrasive disc or other cutting tools that cause excessive local heating of the processed part.
  7. The products are not properly maintained and the impurities and sediments collected are not removed, at least 2 times per year.
  8. The metal waste (e.g. metal chips, chips or cutting debris) resulted from the installation has not been carefully and timely removed from the products.
  9. The products have been treated with retouch paint or have been completely painted and the integrity of the layers, the color stability or color variations of the products and their surfaces are claimed.
  10. The defects were due to the installation (by the exclusive fault of the roofer or the self-directed installation).
  11. The products have not been kept indoors and in well ventilated areas.
  12. If unsuitable fasteners and sealants for the relevant corrosiveness class are used.
  13. If the regular maintenance has not been made, see point no. 7.
  14. If the claim has not been made in written form to RoofArt SRL at [contact@roofart.ro](mailto:contact@roofart.ro), within 6 months since the occurrence of the degradations.

#### Warranty Provisions:

1. In order for the guarantee to apply, damaged area in the color/ Zinc coating must be more than 5% from the product surface.
2. Corrosion occurring on the cut and unprotected edges is a natural process for hot-dip galvanized steel products exposed to the outside environment and does not normally justify a claim.
3. In order to open a claim, the Customer/ End-user must send an official email to RoofArt, mentioning the type and the quantity of damaged products. The following documents must be attached to this informing: the purchased Invoice of those products, the Warranty Certificate fully filled-in and the Photos demonstrating the degradation of the claimed products. If necessary, the Manufacturer, RoofArt SRL, can request to the Customer/ End-user to send for analysis to the National Distributor (ARP Ltd.) the samples of the damaged products.
4. In order for this guarantee to become valid, the Customer/ End-user must **register it** by sending the fully filled-in Warranty Certificate together with the Invoice of the purchased products, to the following email addresses: [contact@roofart.ro](mailto:contact@roofart.ro) and \_\_\_\_\_, **within maximum 3 months** from the date of products purchase.

#### Warranty Results

1. If the complaint has been accepted, RoofArt SRL shall replace the quantity of products claimed by the Customer/ End-user, will also support the transportation costs and also the installation costs, which will not be higher than the average installation price in the market.
2. The replacement of the product shall not extend the term of the original guarantee.





**SC RoofArt SRL | Romania**  
 Registered office: Str. Poienelor, Nr. 8, Bl. 1, Sc. A, Ap. 48, Brasov, Brasov County  
 Office & Warehouse: Santionlunca Nr. 111A, Com. Ozun, Covasna County  
 Phone: +40/267332669, e-mail: [contact@roofart.ro](mailto:contact@roofart.ro); www.roofart.ro  
 Registration data: J08/1000/2001; RO14216013



Any change to the Warranty Certificate will be notified to the distributor at least 14 days before the date of implementation.

This warranty certificate does not violate the clients' rights stipulated by the applicable laws. For the provisions which have not been specified above, the Civil Code and the general contractual terms and conditions remain in force.

**\* Shall be filled-in by Area Distributor:**

Name of the first Owner of the property \_\_\_\_\_

Property adress \_\_\_\_\_

Size of Scandic rainwater system \_\_\_\_\_ Color \_\_\_\_\_

Invoice issued by Area Distributor No./ Date \_\_\_\_\_ / \_\_\_\_\_

Installation date \_\_\_\_\_

Name of the Assembly Company/ Installer: \_\_\_\_\_

**National Distributor,**

**Area Distributor,**

**Customer/ End-user,**

**Signature**

**Signature**

**Signature**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Producer,**

**SC ROOFART SRL**

