

Which records should i add to make my email working? (SPF, MX, DMARC)

For essential **outgoing** and **incoming** email functionality with your MailWish Business Email Hosting, these steps are a **must to set setup in your domains**.

Let's get started:

Please ensure that only Mailwish records exist; **remove any other MX/SPF records and make sure there only** *one SPF* **record**, as having additional records may disrupt sending and receiving functionality.

How do I set up the DNS records?

Step 1: Log into your DNS provider and access your domain.

Step 2: Add the following records to your domain:

SPF Record (For Outgoing Emails):

° Type: TXT

° Hostname: @

° Value: v=spfl include:mailwish.com ~all

° TTL: 300 or the minimum possible

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MX Records (For Receiving Emails):

° Type: MX

° Hostname: @

° Point: mail.mailbux.com or by server name <servername>.mailbux.com

° Priority: 10

° TTL: 300 or the minimum possible

° Type: MX

° Hostname: @

• Point: mail-relay.mailbux.com or by server name <servername>-relay.mailbux.com

° Priority: 20

∘ TTL: 300 or the minimum possible

Optional but Recommended: Protect Your Business from Spoofing To safeguard your business and enhance security, consider adding a DMARC record. Create a new TXT record with the following value:

° Type: TXT

° Hostname: @ or your domain name

• Value: v=DMARC1; p=quarantine; rua=mailto:dmarcreports@[replace-with-your-domain].com

Make sure to replace "Yourdomain.com" with your actual domain.



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To ensure the validity and visibility of these records, we recommend using this online tool: **MX Toolbox**.

Bonus:

Enhance Deliverability with DKIM (Optional) You can further improve email deliverability by setting up DKIM. Check out our guide on **How to Set Up a DKIM Record**.

Need assistance setting up these records for your domain? Don't hesitate to contact us anytime! We're here to help you every step of the way.

For your reference, you can also search in Google for instructions on how to add DNS records with your specific DNS provider using the query: "How to Add DNS Records in [Your DNS Provider]."

That's it! **Next step:** Let's create your <u>first business email account</u>.