



Mi Golondrina is seeking a talented full time Store Manager to join our Houston sales team. As Mi Golondrina continues to expand its direct-to-customer channels, the Sales Manager must bring an organized, ambitious, outgoing, and hard-working approach to the Houston store.

Having a strong attention to detail and ability to communicate the brand and story is critical to thrive in this role. You must have excellent organizational skills with a strong ability to manage multiple clients at once. You'll be the go-to person for answering in-person customer questions about the brand and collections—a critical sales role at Mi Golondrina.

We are looking for a Store Manager who is willing to go above and beyond to push this fast-growing business forward. Ability to wear multiple hats and help where needed with a positive and can-do attitude is crucial.

The Job

- Greet and welcome all customers in the Houston store
- Work closely with Sales team to make sure all in-store customer requests are handled
- Maintain and organize store floor, stock room, and dressing areas
- Assist with customer calls and communication
- Assist with customer service email Inbox, as needed
- Oversee customer outreach and follow-up's
- Manage weekly floral for the store as well as operational and support function

Qualifications

- Bachelor degree preferred
- 1-2 years retail or hospitality customer service experience preferred
- Extremely detail oriented
- Self-starter, ability to multi-task and work well under peak times and busy season
- Thrives in a small work community where colleagues work closely together working towards a unified goal
- Fast working

About Mi Golondrina

Founded in June 2013 by Cristina Lynch, Mi Golondrina works with skilled artisans to pair centuries old embroidery techniques with modern styles. Each one-of-a-kind piece in the Mi Golondrina collection is hand-crafted in Mexico and the finishing details are added by our talented team in Dallas to create a curated collection of high end artisan apparel and accessories.

Our collection is sold in our Dallas showroom, online and at pop-up events.

To Apply

If you're excited about this role, please send an email to careers@migolondrina.com including your resume and description about yourself. Title the email " Houston Store Manager— [Your Name].