



Mi Golondrina is seeking a talented full time Customer Experience Associate to join our Houston Pop-Up Sales team. As Mi Golondrina continues to expand its direct-to-customer channels, the Customer Experience Associate must bring an organized, outgoing, and hard-working approach across all sales channels.

Having a strong attention to detail and ability to communicate the brand and story is critical to thrive in this role. You must have excellent organizational skills with a strong ability to manage multiple clients at once. You'll be the go-to person for answering in-person customer questions about the brand and collections—a critical sales role at Mi Golondrina.

We are looking for an associate who is willing to go above and beyond to push this fast-growing business forward. Ability to wear multiple hats and help where needed with a positive and can-do attitude is crucial.

The Job

- Greet and welcome all customers in store
- Work closely with local and Dallas sales team to make sure all customer requests are handled
- Maintain and organize store floor and dressing areas
- Assist with customer calls and communication
- Assist with occasional evening and weekend events

Qualifications

- Bachelor degree preferred
- 1-2 years retail or hospitality customer service experience preferred
- Extremely detail oriented
- Thrives in a small work community where colleagues work closely together working towards a unified goal
- Fast working

Mi Golondrina Houston

Rice Village
2528 Amherst Street
Houston, TX 77005

September 12th, 2019 – March 12th, 2020

Hours: Monday – Saturday 10 AM – 5 PM, Sunday 12 PM – 5 PM

About Mi Golondrina

Founded in June 2013 by Cristina Lynch, Mi Golondrina works with skilled artisans to pair centuries old embroidery techniques with modern styles. Each one-of-a-kind piece in the Mi Golondrina collection is hand-crafted in Mexico and the finishing details are added by our talented team in Dallas to create a curated collection of high end artisan apparel and accessories.

Our collection is sold in our Dallas showroom, online and at pop-up events.



To Apply

If you're excited about this role, please send an email to careers@migolondrina.com including your resume and description about yourself. Title the email "Houston Customer Experience Associate— [Your Name]."