

**Serial Number:**



**LIMITED ONE YEAR WARRANTY**

Please register your warranty within 30 days of purchase to receive optimum coverage.

To register your warranty now, scan the code at left with your smart phone, or visit:

[JLabAudio.com](http://JLabAudio.com)

EU Customers: Register At [JLabAudio.eu](http://JLabAudio.eu)

Warranty Note: Because of the high risk of user error (forgetting to seal the USB port cover before getting the JLab GO wet), as well as the high cost of testing defective JLab GO units and replacing your JLab GO, there may be a \$20 administrative replacement fee on some warranty replacements. This allows us to offer the widest and best warranty protection for all JLab GO customers. Thanks for your understanding.

**Congratulations on purchasing this fine JLab Audio product!  
YOUR SATISFACTION IS GUARANTEED**

JLab takes great pride in providing you with the highest quality products. If you're not satisfied for any reason, please contact us and we will resolve the issue to your satisfaction. Please give us the chance to satisfy you before posting any reviews online.

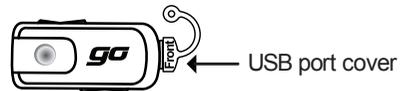
You can contact us 24 hours a day by e-mail at [service@JLabAudio.com](mailto:service@JLabAudio.com) or call us during business hours toll-free at 1.866.358.6640 and we will be happy to assist you.

The JLab GO Waterproof MP3 player is the first waterproof product from JLab. We have tested the product thoroughly and are convinced that it conforms to our highest quality standards. Of course, using a consumer electronics product in or under water does require care and caution. Please read this manual thoroughly before using your JLab GO. Failure to follow the directions could result in voiding your warranty.

**MOST IMPORTANT PRECAUTION: Make sure the USB port cover is fully sealed before getting your JLab GO wet! If you don't you will kill your JLab GO.**

**Quick Start Guide:**

- To charge and add music to your JLab GO, open the USB port cover located at the end of your player. (See image at right)

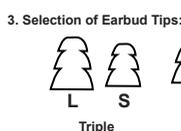


- Connect the small end of the included USB cable to the port on the player. Connect the other end of the USB cable to your computer's USB port. The light on your player will flash indicating that it is charging.
- Open the JLab GO drive with your computer's file explorer. The player is pre-formatted. Reformatting the drive will destroy functionality and void your warranty.
- Drag and drop your audio files (MP3 or WMA only) directly into the root folder of the player. (Other unsupported formats may freeze your device.)
- The light on the player will stop flashing when the device has fully charged.
- When you are finished loading music, close the device folder and eject the JLab GO drive.
- Disconnect the USB cable from the player and your computer. Replace the USB port cover on your player before using. Make sure you firmly close the port cover clockwise to engage the watertight seal.

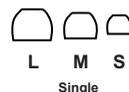
**What's Included:**



**TIPS FOR WATER**



**DRY TIPS**



**JLab GO Function Keys:**



KEY	ACTION	PLAYBACK MODE	PAUSED MODE
Power ON/OFF Pause Play	Press and hold for 4 seconds	Power ON/OFF	
	Press	Pause	Resume playback
Next	Press	Play next track	Select next track
	Press and hold	Fast forward	Select next track
Previous	Press	Play previous track	Select previous track
	Press and hold	Rewind track	Select previous track
Volume +	Press	Increase volume once	Increase volume once
	Press and hold	Rapid volume increase	Rapid volume increase
Volume -	Press	Decrease volume once	Decrease volume once
	Press and hold	Rapid volume decrease	Rapid volume decrease

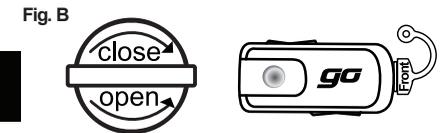
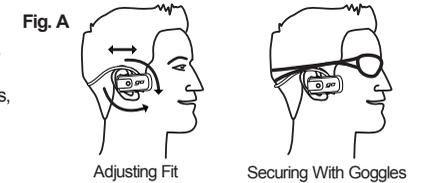
NOTE: The JLab GO MP3 Player's keys are multi-functional. This means that pressing the same key for rapid or extended periods will control the different functions as indicated in the table above.

**Using Shuffle Function:**

- Shuffling music on your JLab Go is easy! Simply turn on your JLab GO player. Make sure the music is stopped. Press Next once and release it to turn on shuffle function. The music will start playing automatically and the player will be in shuffle mode. (Note: when the player is in shuffle mode, the light will flash slowly.) To exit shuffle mode, with the music stopped, press Previous once and release it.

**JLab GO User Tips:**

- When swimming, please use the included double or triple flange earbud tips. This will insure a comfortable and water tight seal. The single tips are for dry use.
- To adjust the JLab GO for an ideal, snug fit, you can rotate each earpiece as well as sliding them forwards and backwards. You can also secure the JLab GO with goggles, a swim cap, headband, or other similar items. (See Fig. A)
- The USB port cover features a right and left locking mechanism. Turn it right to close the port cover and create a waterproof seal. Turn it left to open the port cover to connect the USB cable to the player. (See Fig. B)



**Please make sure the USB port cover is completely closed before using in water, otherwise it may leak, causing sever water damage to your JLab GO.**

- If the volume lowers while you swim, it may be because the earpiece forms a thin water film on the waterproof speaker. If this happens, take off the earbud tips, blow off the water film from the waterproof speaker. Gently squeeze the earbud tips so that any excess water will come out. The volume should return to normal.
- To completely dry your JLab GO after use, store in a dry place.

**Troubleshooting:**

Problem	Solution
<ul style="list-style-type: none"> <li>Keys are unresponsive</li> <li>Abruptly stops playing</li> <li>Power turns off</li> </ul>	<ul style="list-style-type: none"> <li>Please make sure your JLab GO is fully charged. If not, connect your JLab GO to your computer until fully charged.</li> </ul>
No sound from speakers	<ul style="list-style-type: none"> <li>Make sure the volume is properly adjusted.</li> <li>Make sure your audio file is not damaged.</li> </ul>
Not able to add music	<ul style="list-style-type: none"> <li>Make sure the USB cable is connected properly and not damaged.</li> <li>Make sure your JLab GO has available space.</li> </ul>
Computer does not detect JLab GO	<ul style="list-style-type: none"> <li>Make sure the USB cable is connected properly and not damaged.</li> <li>Restart your computer completely before connecting JLab GO again.</li> </ul>
JLab GO will not play MP3	<ul style="list-style-type: none"> <li>Make sure the MP3 file you are trying to play is not damaged and is a complete file.</li> </ul>

**Specifications:**

IP Rating	IPX8
Dimensions	124mm x 33mm x 150mm
Weight	22g
USB Connection	High Speed USB 2.0
Battery	Rechargeable Lithium 190mAh
Memory	4GB
Music Format	MP3 8bps~320Kbps, WMA 32kbps~192Kbps
File Format	FAT16, FAT32
Audio Output Power	5mW+5mW
Frequency Response	20Hz-20KHz
S/N	>70dB
Distortion	<0.1%
Operating Environment	-5°C~40°C(41 F~104 F)
Operating Time	Approximately 10hrs

**Precautions:**

- Do not use your JLab GO when temp is below 41°F or above 104°F
- Do not subject your JLab GO to impact of any kind that may result in damage to the internal or external components.
- Do not disconnect your JLab GO while it is formatting, uploading, or downloading. Doing so may cause an error and possibly corrupt your JLab GO.
- Do not attempt to dismantle, repair, or rebuild your JLab GO.
- This product is officially rated IPX8, which means a maximum 1.5 meters depth / 60 minutes duration of use.
- Warning: Do not over bend headband to avoid breaking. Manual is subject to change without notice.

For additional information, product support, and troubleshooting, as well as the latest promotions, products and accessories, visit:

[JLabAudio.com](http://JLabAudio.com)

**FC** This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.