



**We love that you are rocking JLab Audio!  
We take pride in our products and fully stand behind them.**

JLAB AUDIO  
NEON WIRELESS HEADPHONES



**YOUR SATISFACTION IS GUARANTEED**

You may exchange or return merchandise within 30 days of the purchase date. Learn more at [jlabaudio.com/guarantee](http://jlabaudio.com/guarantee)



**YOUR WARRANTY**

You may register your product at [jlabaudio.com/register](http://jlabaudio.com/register). All warranty claims are subject to JLab Audio authorization and at our sole discretion. Retain your proof of purchase to ensure warranty coverage.

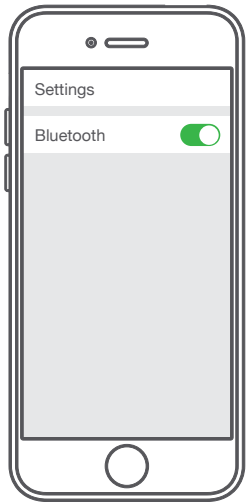


**CONTACT US**

Reach out to us at [support@jlabaudio.com](mailto:support@jlabaudio.com) or visit [jlabaudio.com/contact](http://jlabaudio.com/contact)

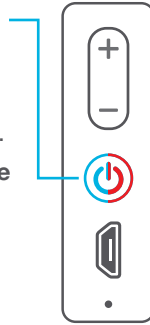
**FIRST TIME SETUP: BLUETOOTH PAIRING**

**1** Turn on the Bluetooth in your device settings.

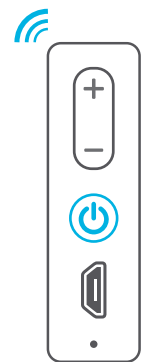
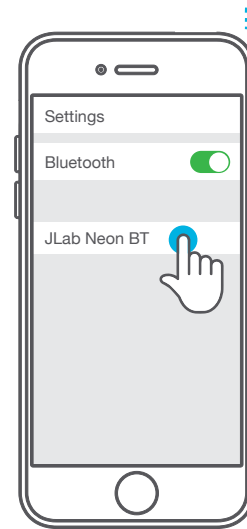


**2** When the Neon Wireless Headphones are powered off, press and hold the Power Button for approximately 10 seconds.

**Fast blinking red and blue light** indicates searching for Bluetooth device.



**3** Select "JLab Neon BT" in your device settings to connect.



When the headphones are paired, voice prompts "You are connected" and **blue light will flash slowly.**

**Notes:**

- Bluetooth is a wireless radio technology, which means it is sensitive to objects between the headphone and the connected device. The headphone is designed to be used within 33 feet (10 meters) of a connected device, with no major objects in between (walls, etc.).
- Once successfully connected, the headphone will memorize your device and automatically pair when turned on in the future. Only one device may be connected at a time. To pair a different device, first unpair the current one through its Bluetooth settings.
- If for any reason Bluetooth connection is lost, manually reconnect your Bluetooth device.

**ACCESSORIES**



**MICRO USB CABLE**

**CHARGING**

**Note: For optimum performance, charge overnight with Micro USB cable prior to using. Allow about 3 hours to fully charge.**

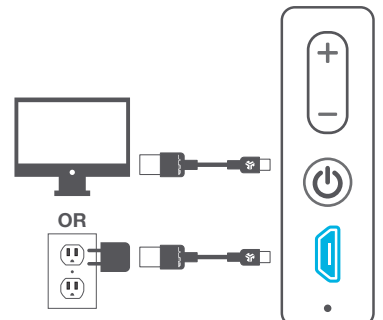
Connect the Micro USB (included) to the headphone and connect the USB into a computer or AC adaptor (not included). Make sure the USB connection has a power output source.



**Solid red light** indicates the headphone is charging.



**Solid blue light** indicates charging is complete.



## BUTTON FUNCTIONS



### BLUETOOTH PAIRING:

(Follow First Time Setup: Bluetooth Pairing)

### POWER ON / OFF:

**PRESS & HOLD 3 SECONDS**

(Slow blinking blue light indicates power is on)

### PLAY / PAUSE / ANSWER / HANG UP CALLS:

**1 CLICK**

### ACTIVATE SIRI (iOS) OR "OK GOOGLE" (ANDROID):

**2 CLICK**

### RE-PAIRING AND ADDITIONAL DEVICES:

When power is off,

**PRESS & HOLD 10 SECONDS**



**VOLUME UP: 1 CLICK**  
**TRACK FORWARD: 2 SECOND HOLD**

**VOLUME DOWN: 1 CLICK**  
**TRACK BACKWARD: 2 SECOND HOLD**

### EQ MODES: PRESS & HOLD 1+ SECOND

### VOL+ AND VOL- SIMULTANEOUSLY

for different EQ settings (Neon Wireless will cycle 3 EQ settings)



### JLab SIGNATURE (One Beep)

JLab C3™ signature  
sound with amplified  
bass and vocals



### BALANCED (Two Beeps)

Even sound with  
no additional  
enhancements



### BASS BOOST (Three Beeps)

Amplified bass  
and sub-bass

## WARM-UP YOUR HEADPHONES

Optional: Burn-in is the process for exercising new audio equipment. We recommend 40 hours of burn-in time for most headphones to reach optimal performance. The main purpose of the process is to loosen the diaphragm of a newly crafted headphone and to stress the headphone driver. Normal everyday use can also burn-in the headphones, though JLab's proprietary burn-in provides an ideal mix of sounds and frequency sweeps to achieve this.



**Burn-in your audio equipment with the JLab Audio app available on the App Store and Google Play**

Or access the burn-in method at: [jlabaudio.com/burnin](http://jlabaudio.com/burnin)

## CAUTIONS

- Avoid getting moisture or liquids on the headphone cups.
- Avoid extreme heat, cold, and humidity.
- Avoid dropping or crushing headphones, stressing the cable by rapid pulling or extreme force, or bending the cable at a sharp angle.
- Wax may build up in headphone cups, lowering the sound quality. Carefully remove the wax with a cotton swab or other small tool to improve the sound quality.
- If you experience discomfort or pain, try lowering the volume or discontinuing use temporarily.
- If you experience regular discomfort while using this product, discontinue use and consult your physician.
- We recommend you treat your headphones as you would a nice pair of sunglasses and keep them in safe location when not in use.