

Inspiring an ENVIRONMENTALLY friendly LIFESTYLE change

THE NEW CLOTHESLINE CO.

In America's laundry rooms!

FREQUENTLY ASKED QUESTIONS (FAQ)

- **What are the dimensions of the LOFTi, DUO & WOODi?**
 - LOFTi & WOODi – L61" x W14.5" x H4"
- **What is included in the packaging of the LOFTi & WOODi?**
 - LOFTi - Hardware, 30' of rope, (2) end piece, (2) hanging clamp, (10) aluminum tubes, (15) connectors, single and double pulley, cleat, installation instructions.
 - WOODi – Hardware, 30' of rope, (2) wood end piece, (5) wood rungs, single and double pulley, cleat, installation instructions.
- **How long is the LOFTi & WOODi rope?**
 - 30 feet
- **Can I install my LOFTi or WOODi on a sloped ceiling?**
 - It is very easy to install the LOFTi or WOODi on a sloped ceiling. You install your pulleys into the stud in the ceiling, and then just adjust your rope to balance out the LOFTi or WOODi.
- **We installed the LOFTi according to the instructions but don't have a wall available that's exactly perpendicular to the LOFTi, like in the installation video. What should we do?**
 - You can purchase a second double pulley from our web site. The second double pulley will lead the line away from the LOFTi and closer to where you're going to mount the cleat.
- **What do I do if I don't have wooden joists to install the pulleys in the ceiling?**
 - You can make a small wooden block (painted the color of your ceiling) and attach the block to your ceiling as a way to secure your advanced pulley system to the ceiling.
- **Is the distance between the pulleys adjustable or a fixed distance?**
 - The pulley distance is adjustable depending on your ceiling joists.
- **Is the LOFTi or WOODi adjustable in length?**
 - The LOFTi is a modular unit and is adjustable up to 77" with the purchase of an ext. kit. If you would prefer a shorter unit, you may install your LOFTi with (2) rows of aluminum tubes across lengthwise vs. (3) rows of tubes lengthwise.

- **Can I shorten the LOFTi aluminum tubes on my own if the ext. kit is not an option?**
 - Yes, you may shorten the LOFTi by cutting the aluminum tubes to your direct measurement if you need to shorten your aluminum tubes shorter than (2) tubes across lengthwise.
- **Does the cleat need to be installed and aligned exact perpendicular to the end of the LOFTi or WOODi?**
 - No, the cleat does not need to be installed and aligned exactly perpendicular.
- **Will my clothes drip water on the floor while hanging from the LOFTi, DUO or WOODi?**
 - Your clothes will not drip water on the floor underneath the drying rack and accessories if your washing machine performs the proper spin cycle. If you choose to hand wash and drip dry, we recommend installing your drying rack and accessories on an outside patio or porch that allows for proper drainage.
- **May I use traditional clothes hangers on the LOFTi or WOODi?**
 - Yes, you may use traditional clothes hangers and we recommend distributing the drying load across the drying rack. However, we recommend hanging your clothes directly on the drying rack as the preferred method of drying.
- **How much weight will the LOFTi or WOODi hold?**
 - The LOFTi or WOODi will hold up to approximately 25lbs. of wet laundry.
- **Does The New Clothesline Co. ship internationally?**
 - Yes, we ship to all countries except to Canada. You may purchase our products in Canada at www.amazon.ca.
- **How do I purchase The New Clothesline Co. products?**
 - You may purchase our products by Googling our New Clothesline Co. brand and locating our vendor partner's sites and/or you may choose to shop directly with us at www.shop-thenewclotheslinecompany.com.



NEW LOFTi™ & DUO™ LAUNDRY DRYING SYSTEM AND WOODi™ LAUNDRY DRYING RACK
 REVOLUTIONIZES HOW PEOPLE DRY THEIR CLOTHES!