

# GYMVERSUS

## LONDON

**GYMVERSUS RETURNS**  
ALFA HOUSE  
MOLESEY ROAD  
WALTON-ON-THAMES  
SURREY  
KT12 3PD  
UNITED KINGDOM

### HOW TO RETURN

Fill in the returns form and include it with your returned item(s) within 30 days of receiving your goods. Any returns received after this period may be rejected. If you're unsure on whether you're eligible to return an item, please contact our support team by emailing [support@gymversus.com](mailto:support@gymversus.com).

### GUIDELINES

You must take reasonable care of the item(s) purchased. It's OK to try an item on as you would in a shop, but please do not actually wear it. We will not be able to give you a refund or exchange if you return an item damaged, worn, or in an unsuitable condition. For more information see our [Returns Policy](#) online.

### REFUNDS/EXCHANGES

Please allow our warehouse up to 21 working days to process your return. If there are any issues, we will contact you via email. Refunds are issued against the original payment method and will usually settle within 5-7 working days of GYMVERSUS confirming your return. Exchanged items will be dispatched on a free delivery service and updated tracking will be given.

### REASON FOR RETURN

1. Too Small
2. Too Large
3. Not As Expected
4. Received Wrong Product
5. Ordered More Than One Size
6. Late Delivery
7. Faulty\*

YOUR NAME	ORDER ID	EMAIL ADDRESS

\*If faulty please email photo evidence to [support@gymversus.com](mailto:support@gymversus.com) and describe issue.

### ITEMS RETURNED

QTY	PRODUCT DESCRIPTION	SIZE	REFUND	EXCHANGE	REASON

### ITEMS WANTED

QTY	PRODUCT DESCRIPTION	SIZE	COLOUR