

# GYMVERSUS

## LONDON

### GYMVERSUS RETURNS

EXP LOGISTICS  
WAREHOUSE 1  
BOWDEN TERMINAL  
LUCKYN LANE  
ESSEX  
SS14 3AX

### HOW TO RETURN

Fill in the returns form and include it with your returned item(s) within 30 days of receiving your goods. Any returns received after this period may be rejected. If you're unsure on whether you're eligible to return an item, please contact our support team by emailing [support@gymversus.com](mailto:support@gymversus.com)

### NON-RETURNABLE

1. Underwear
2. Socks

\*Any items that do not comply with our returns policy procedure will be returned to you in the condition they arrived in. For more information see our Returns Policy online.

### REFUNDS / EXCHANGES

Refunds are issued against the original payment method used on your order and will usually reach you within 3-5 working days of GYMVERSUS processing and confirming your return. Please allow up to 7 working days for us to process and confirm.

Exchanged items will be despatched on a free delivery service within 7 working days of your return being processed and confirmed. If there are any issues with your return, we will contact you via email.

### REASON FOR RETURN KEY

1. Too Small
2. Too Large
3. Not As Expected
4. Received Wrong Product
5. Ordered More Than One Size
6. Late Delivery
7. Faulty\*

YOUR NAME	ORDER ID	EMAIL ADDRESS

\*If faulty please email photo evidence to [support@gymversus.com](mailto:support@gymversus.com) and describe issue.

### ITEMS RETURNED

PRODUCT DESCRIPTION	SIZE	QTY	REASON	REFUND	EXCHANGE

### ITEMS WANTED

PRODUCT DESCRIPTION	SIZE	COLOUR	QTY