

Pibbs Company Policies

LIMITED WARRANTY • GENERAL INFORMATION

Pibbs Industries' Equipment and Products are designed and distributed for Licensed Professional use only. Any installations are to be made by a Licensed Professional Contractor or Licensed Plumber. In addition, all items that are to be affixed to a permanent structure (i.e. wall arm) must be done so by a licensed professional contractor. Proof of such installations must be supported by a copy of a Paid Invoice by the Contractor/Plumber. Failure to follow the policies will render any and all warranties NULL AND VOID.

- All items manufactured by Pibbs shall be warranted for a period of 12 months after date of purchase.
- The exception being all Hydraulic Pumps only, which have a 36 month Warranty Period.
- Pibbs' Warranty shall be LIMITED TO REPLACEMENT PARTS ONLY!
- Any labor costs not performed by Pibbs' personnel that are related to Warranty issues are the sole responsibility of the final purchaser.
- Pibbs' Warranty does NOT apply to defect in parts due to ordinary wear and tear, actions of persons or entities other than Pibbs or damages incurred due to transportation of goods.
- Pibbs' Warranty is NOT transferable.
- Under Pibbs' Warranty, all shipping and handling charges - including courier charges- related to the warranted item shall be the responsibility of the final purchaser.
- Pibbs' equipment is carefully manufactured and warranted against defects.
- All items are carefully inspected and packaged for shipment in perfect condition. In the event that the item has sustained any damage during transport, it is the sole responsibility of the consignee to make a notation regarding the shipment for any visible damages on the delivery Bill of Lading, and to carefully inspect the shipment for any concealed damages which must be reported to the carrier immediately. Failure to do so will impede the consignee's efforts to make a proper claim with the carrier as their rules are strictly enforced.
- Should an item need to be returned to Pibbs, A Return Authorization Number (RA#) MUST be obtained from Pibbs and be duly noted on all packages and communications. All returns are subject to a MINIMUM 20% RESTOCKING FEE.
- Any unauthorized returns will be refused and returned at the consignee's expense.
- ANY SHORTAGES MUST BE REPORTED WITHIN 10 DAYS OF RECEIPT.
- Pibbs Industries reserves the right to modify product designs and components WITHOUT prior notice.
- Pibbs Industries is Not responsible for any typographical errors.
- Pibbs has 35 Designer Stock Vinyl Colors..Please request a swatch chart. Some chairs have limited color choices as noted in catalog.
- Pibbs has 12 decorative laminate shades available upon request. For quick shipment please note colors indicated in the Pibbs catalog.

DISCLAIMER

PRICES SUBJECT TO CHANGE AT ANY TIME.

ACTUAL COLORS MAY VARY FROM IMAGES IN THE CATALOG.

UPHOLSTERY OPTIONS: TWO-TONE, PIPING, ETC. AVAILABLE AT AN ADDITIONAL COST.