



ONLINE RETURNS FORM

It is important to us that you love your purchase from About a Girl! If you purchase an item that you are not satisfied with, doesn't fit or doesn't suit you, we can offer a credit for you to purchase an alternative product online.

If you are unhappy with your item and would like to return it, please complete our checklist to ensure you are eligible for a return!

- ☐ The item is in original condition, unwashed with *a//*tags still attached
- ☐ The item does not smell of perfume / deodorant, or have make up or tan stains
- ☐ The item is within 14 days of being delivered for Australian customers (30 days for international customers)
- ☐ The item is not a piece of jewellery, swimwear, or any beauty products
- ☐ The item was purchased full priced and not a sale item
- ☐ Shoes must be unworn and in original packaging, which must be in good condition

Eligible for a return? Here's what to do next!

1. Complete the below details
2. Send your garment/s with a copy of this form to:
ABOUT A GIRL RETURNS
2/2211-2215 GOLD COAST HIGHWAY
NOBBY BEACH QLD 4218
3. Once your return has been received, assessed and approved, we will be in touch with the details of your credit. Please note this may take several days

Please note the cost of sending the goods back is the customer's responsibility. We recommend using a traceable service as we cannot take responsibility for lost parcels.

Name on order: _____

Order ID # _____

PRODUCT CODE	PRODUCT NAME / DESCRIPTION	REASON CODE	SIZE

REASON FOR RETURN CODE				
1. Wrong size	2. Faulty	3. Wrong item	4. Change of mind	5. Other

If you receive an order that is faulty, or not what you ordered, please contact us immediately at aboutagirlgc@outlook.com

About a Girl Gold Coast
2/2211-2215 Gold Coast Highway, Nobby Beach QLD 4218
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