



CannonKeys has been working hard to bring our customers an affordable aluminum keyboard with great sound and feel. We're proud to offer our new budget keyboard, the Bakeneko 60.

In order to drive down cost, we explored different manufacturing processes, specifically how we color our keyboards. To make the savings most impactful, certain compromises had to be made on finish quality. The end result is a fully customizable painted cast aluminum keyboard that delivers fantastic sound and feel, regardless of price point.

We hope you're pleased with not just the value of the keyboard, but the entire experience.

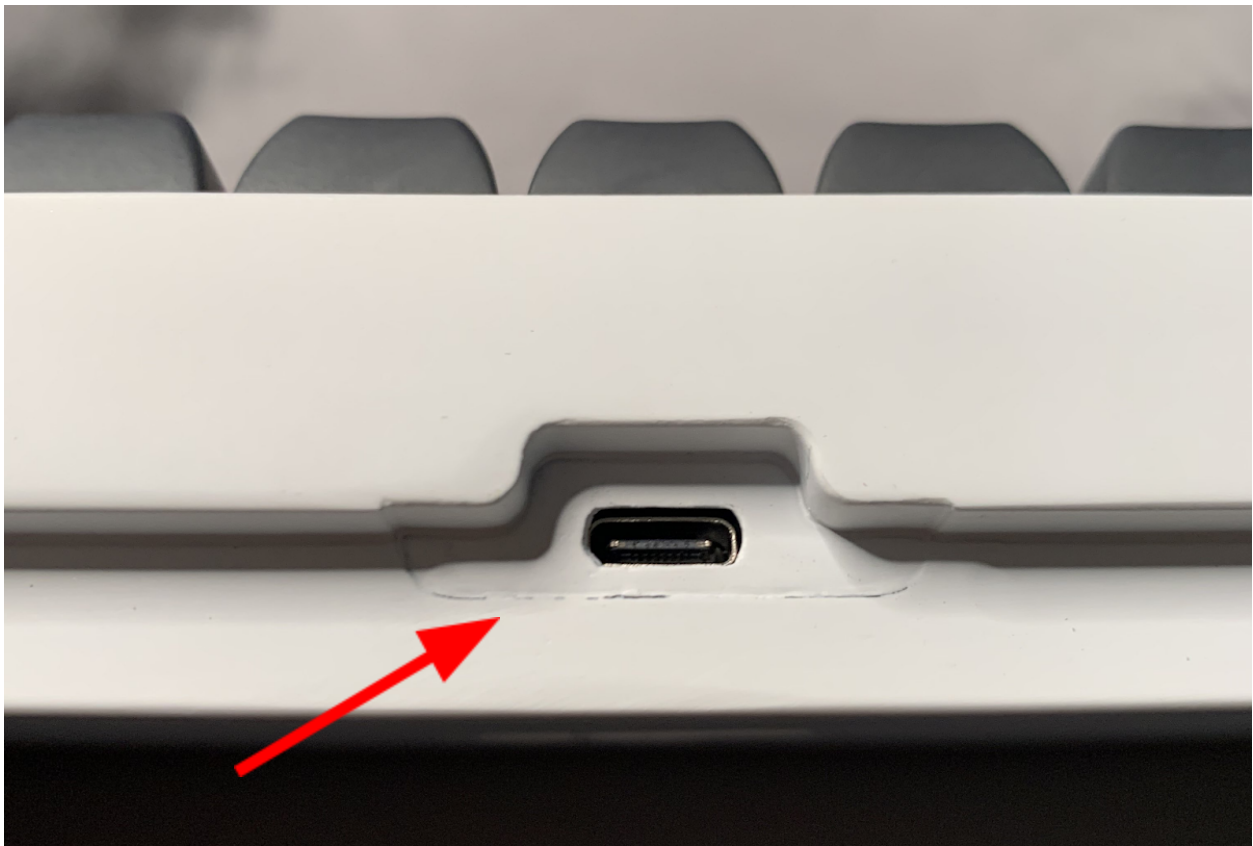
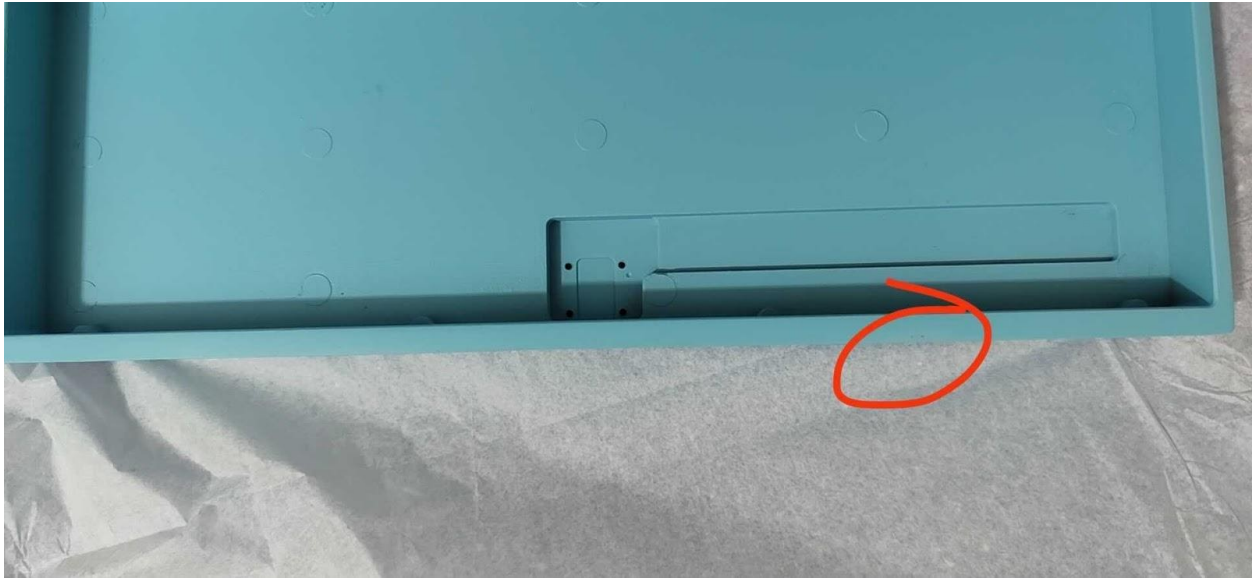
### **Surface finish expectations:**

Minor surface blemishes and paint issues particularly around the USB port are normal and to be expected, as long as they do not impede the functioning of the keyboard.

**Acceptable blemishes:**



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Larger blemishes, or defects that impact the keyboard's function have been rejected manually by our QC team.

**Unacceptable/Rejected Defects:**



If you are unhappy with the quality of the unit you receive, please email [support@cannonkeys.com](mailto:support@cannonkeys.com) with photos demonstrating why. Each keyboard we had made was inspected by hand by our team and put before an **accept/reject** decision, but we are by no means perfect. We can't guarantee we'll replace your keyboard - but we promise we'll give it a second look to see if we made a mistake, or if you were sent a defect that passes the bar.