SILVER SPOON JEWELRY

Thank you for shopping at Silver Spoon Jewelry! We are committed to providing our customers with an enjoyable shopping experience. If you are not satisfied with your purchase for any reason, please contact us with any concerns so that we can take care of you.

Name (as on order): _____ Invoice/Packing List#: _____

Date of Purchase: _____ Return Date _____ Phone #: _____

Item Name	Qty	Please describe the problem:	Origin of Purchase (web, store, etc)

Memo:

INSTRUCTIONS

Please print, complete, and send this form along with a copy of original sales receipt (if available) and repair items to:

> SILVER SPOON JEWELRY
> 1085 REDONDO AVE
> LONG BEACH, CA 90804
> ATTN: REPAIRS

To ensure your package arrives safely, we recommend purchasing insurance and delivery confirmation. Silver Spoon Jewelry is not responsible for lost or stolen merchandise.

Unless the order was incorrect or defective, the recipient must pay return shipping and handling fees on repaired items. Initial shipping fees of the original order are non-refundable; however, in the event that the new items received are defective, shipping costs of replacements are waived.

REPAIR BILLING INFORMATION

☐ Check Enclosed   ☐ Credit Card

Credit Card #: _____

Exp Date: _____ CVV code: _____

Billing Address: _____

Signature: _____

If sending a check, please contact us to obtain a total.

REPAIR FEES

Your satisfaction with our products is our priority. All watch faces are backed by a one year warranty (proof of original purchase must be provided). If an item is determined to be defective, we will gladly provide repairs free of charge. Depending on the nature of the damage, we will provide services for free or contact you before any charges are incurred. Please feel free to contact us for further details.

If a watch face is physically damaged by the customer or is past the one year warranty, replacement faces can be purchased and installed for a $25 fee.