



simple ear[®]

hear better. be your best.

===== *Lunate* =====



INSTRUCTION GUIDE

WELCOME TO AWARD WINNING SERVICE

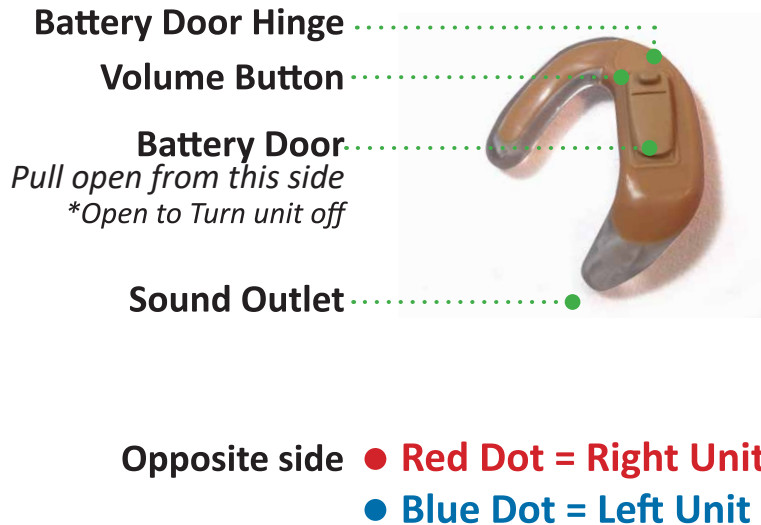
Simple Ear is here to help. Between our educated Specialist's to our Award winning Customer service department, you will always find someone eager to help you!



*Call our Award Winning Customer Care Specialists
TOLL FREE For Activation and LIVE Support*

470-4Simple

SIMPLE EAR INTRODUCTION



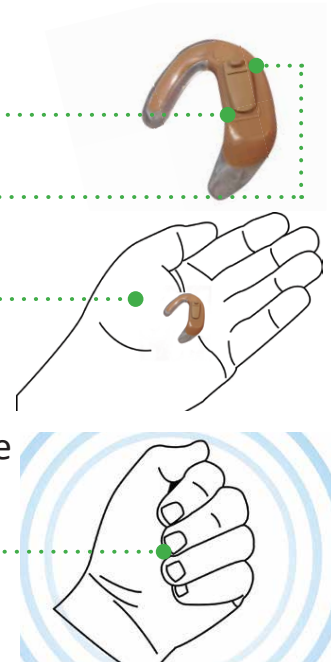
Palm Test

1. To Turn On
Close Battery door
and press button 3
times.

2. Palm unit.

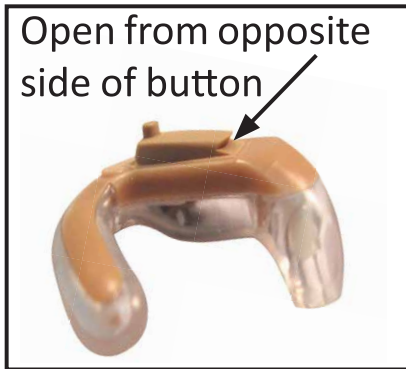
3. Cover unit, whistle
indicates unit is
working

4. Press button once
more before inserting

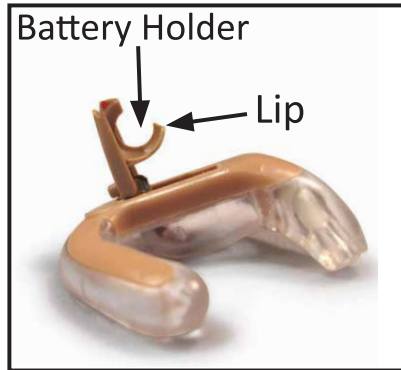


The Lunate comes with 3 Soft Tips that are optional. Please try with and without Soft tips.

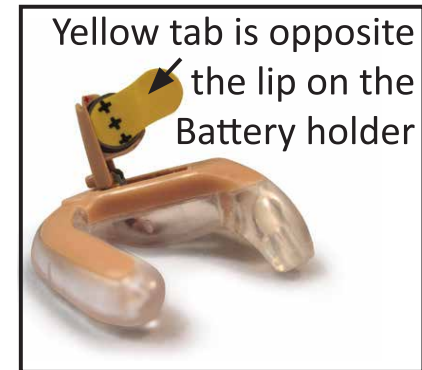
LEFT UNIT BATTERY REPLACEMENT



Left Ear Fig A



Left Ear Fig B

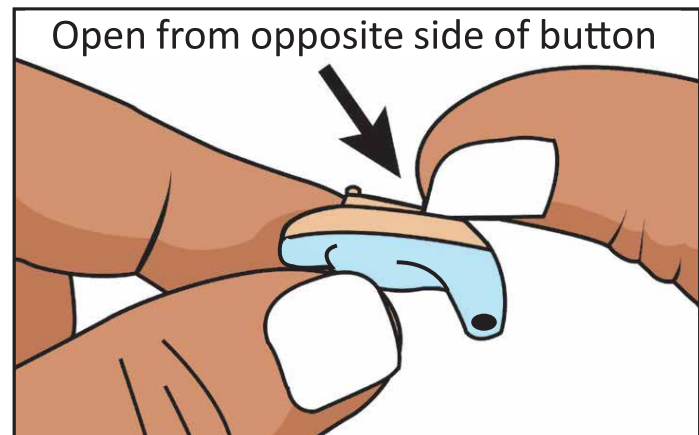


Left Ear Fig C

- Please use the Yellow tab for reference when replacing batteries
- Removing Yellow tab activates the battery
- To save battery life please open the Battery door when not in use



Magnetic end can be used to pick up batteries.



RIGHT UNIT BATTERY REPLACEMENT

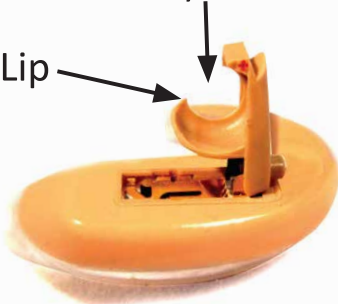
Open from opposite side of button



Right Ear Fig A

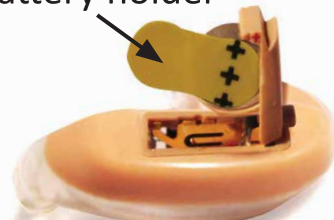
Battery Holder

Lip



Right Ear Fig B

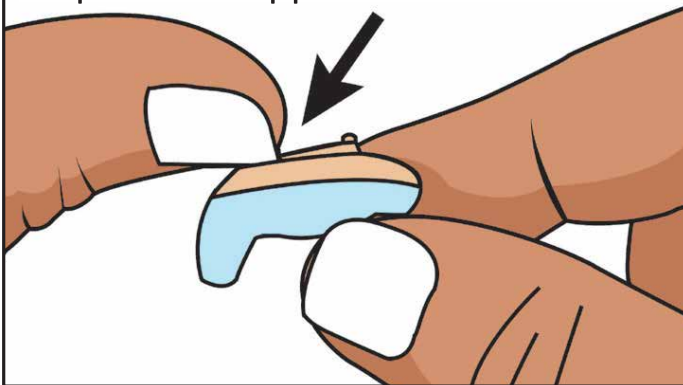
Yellow tab is opposite the lip on the Battery holder



Right Ear Fig C

- Please use the Yellow tab for reference when replacing batteries
- Removing Yellow tab activates the battery
- To save battery life please open the Battery door when not in use
- Only use NeutronicEar batteries for maximum performance and sound quality

Open from opposite side of button



Magnetic end can be used to pick up batteries.



Magnetic end

INSERTING AND REMOVING YOUR LUNATE

Before insertion, always clean your ear and make sure the battery has power. See *Palm test*, page 1

INSERTION

Place **The Lunate** in the ear using your thumb and forefinger. Make sure the volume button and battery door are pointed away from ear. Insert the sound outlet end into the ear first (Fig D). Then put into the top part of the ear making sure top of the unit secures into fold (Fig E).

REMOVAL

1. To remove **The Lunate**, pull down on earlobe with the thumb and forefinger, push back of ear with thumb creating space for you to grab unit (Fig F).

2. With your other hand grab **The Lunate** with your forefinger at the top of the unit and the bottom with your thumb. Pull straight out of ear.

VOLUME BUTTON: After placing the unit in your ear, press button to select volume level that best fits your listening environment.

1 Beep Low Volume

3 Beeps Mid-High Volume

2 Beeps Mid Volume

4 Beeps Max Volume

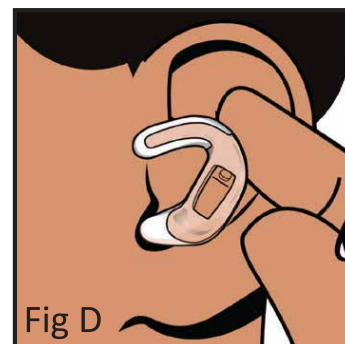


Fig D

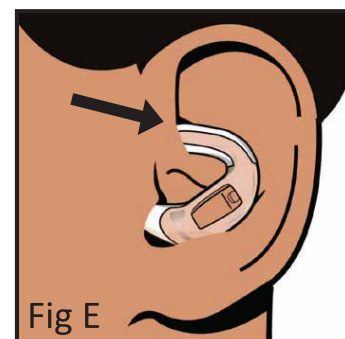


Fig E

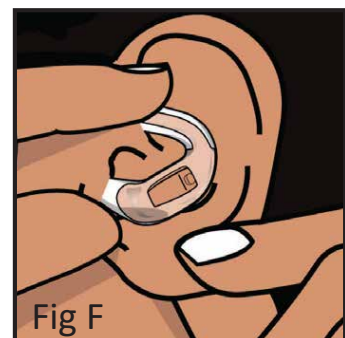
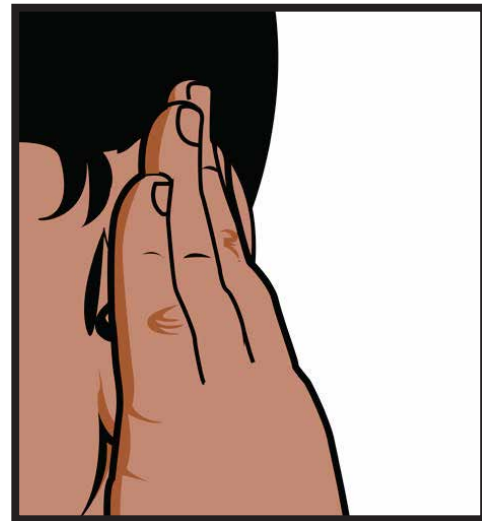
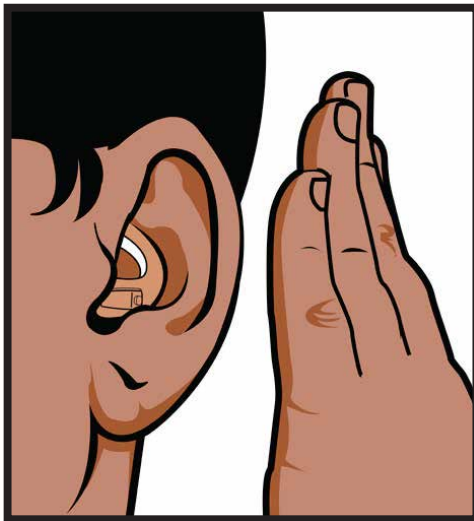


Fig F

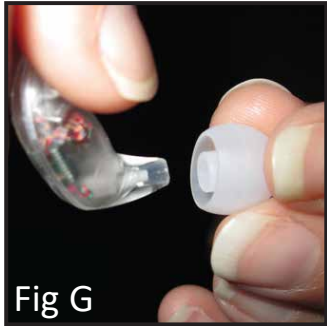
NEW FEATURES

Please note that the **Tap Feature** volume control works by air pressure. A slight “ seal “ created by holding your four fingers together is needed while tapping twice in succession over the unit. The volume can also be changed by simply pushing the button on the battery door. A beep will indicate a change in volume.



Tap twice in rapid succession
A Beep will indicate a volume change

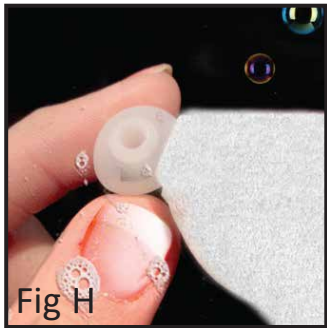
CHANGING SOFT TIPS & CLEANING



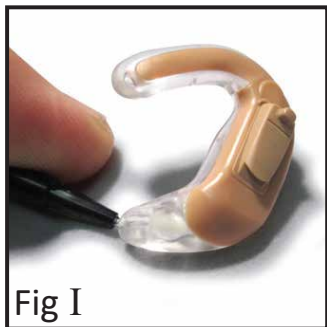
SOFT TIP ATTACHMENTS

- 1. Soft tips are optional. Please try The Lunate with and without Soft tips. Soft tips simply push on and pull off the end with the Sound outlet (Fig G).

- 2. Clean soft tips with warm soapy water (Fig H). (Before reapplying soft tip you must make sure it is completely dry.)
*Moisture will damage the unit.

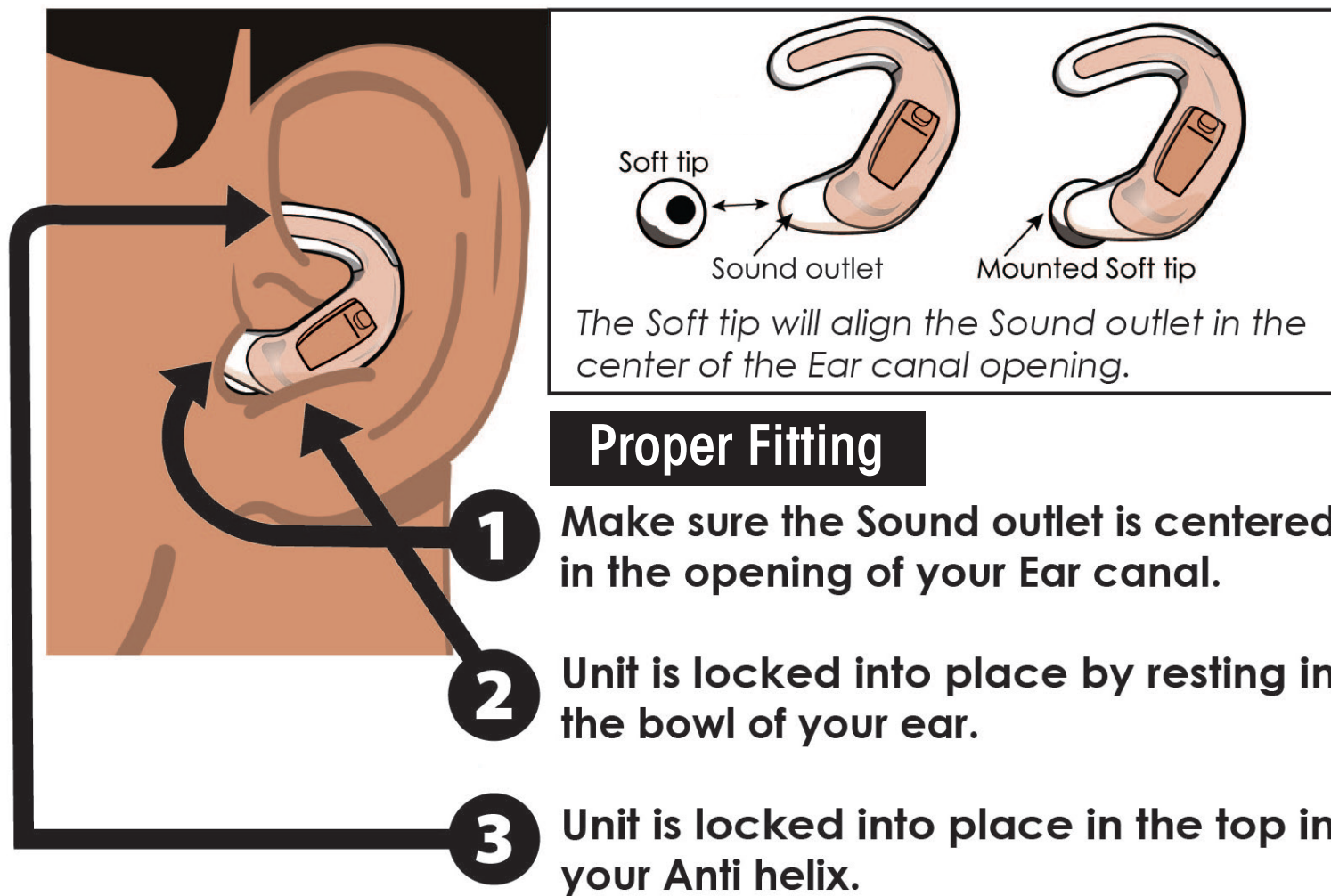


- 3. Use the cleaning tool brush and wax pick at the bottom of its handle to remove any accumulated wax or debris from around the soft tip or sound outlet (Fig I).



- Use a soft cloth to wipe the unit after every use to remove any particles or moisture. Soft tips are designed to be reusable though it is suggested to replace every 3 months.

PROPERLY FITTING YOUR LUNATE



If Sound outlet is centered you will not experience feedback.

TROUBLESHOOTING/MAINTENANCE

FEEDBACK OR WHISTLING

- Feedback occurs from improper fit. Please make sure the Lunate is properly seated in the ear and the sound outlet is centered in the opening/entrance of the ear canal. The optional soft tips help align the sound outlet in the center of the ear canal opening.
- Wax build up in the ear can also cause feedback. Please flush your ears properly.
- Feedback will also occur if the sound outlet opening or the opening on the end of the soft tip are plugged with wax.

NO SOUND COMING FROM THE UNIT

- Make sure the unit responds to Palm testing. **See page 1*
- Make sure battery has power. If not replace it.
- Visually inspect that the soft tip and sound outlet on the unit are clean. Use your cleaning tool if needed.

MAINTENANCE

- Remove soft tip from unit prior to cleaning.
- Clean your soft tips daily with warm soapy water and a small cloth.
- Moisture of ANY KIND will damage the complex circuitry of the unit.
- Do not use any cleaning fluids of any kind.
- Do not go to bed with unit in your ear.
- Turn unit off by opening battery door when not in use to save power.
- Do not use any Electrical appliance to dry or clean.
- Be sure to keep your unit away from any kind of excessive heat.



If at anytime you require assistance with unit insertion or battery replacement, please call our helpful Customer Care Team. We are here to assist you Monday - Fridays 9am to 5pm Eastern Standard time.

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