

March 12

Dear TeaHaus Friends and Customers

As always, TeaHaus is committed to serving our customers with the utmost attention to safety, quality, and, of course, cleanliness. Whether it be our tea that goes through rigorous safety testing or our employees washing their hands often, sanitizing our work surfaces and our store throughout the day, we remain vigilant.

Please know that we are following guidelines and staying informed to make the best decisions day-to-day. As of now, we will continue with regular hours. We have several Serve Safe Certified employees and all employees have been trained accordingly. TeaHaus employees will be able to take paid sick days if needed to help keep illness from spreading in our community. If you have a reservation but choose to stay home, we completely understand. Please just give us a call to let us know.

Cancellations of our non-TeaHaus hosted community events will be determined by the community host. As of now, the weekly transgender meet-up group on Tuesdays has been cancelled until further notice. Please check in with the organizers of other community events for details.

We understand the need for a good cup of relaxing tea, especially right now, so for a few weeks, we will be offering FREE shipping on all online orders over \$50. For our local customers who would like to pick up an order, go ahead and place your order online. We will refund the shipping cost when you pick up your order in the store. (Please note that our system doesn't offer a free in-store pick up option.)

In the event of A2 K-12 school closings and if no lunches can be provided by the school district, we will be serving free boxed lunches out of our Eat More Tea location (just around the corner from TeaHaus). We will keep you posted on any developments and are just starting to put this plan in place if need be.

Thank you for understanding that we are dealing with this day-to-day like you and that we will do our best to make the best decisions we can. We will post any changes or updates on our website and on Facebook.

Stay safe. Stay calm. Be kind.
Lisa