

BUNNY WILLIAMS HOME

Bunny Williams Home - 1 Year Warranty Terms

TO THE EXTENT PERMITTED BY LAW, THIS 1 YEAR WARRANTY AND REMEDIES SET FORTH BELOW ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AS PERMITTED BY APPLICABLE LAW, THIS 1 YEAR WARRANTY SPECIFICALLY DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. IF BWH CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS 1 YEAR WARRANTY AND TO REPAIR OR REPLACEMENT SERVICE AS DETERMINED AT BWH SOLE DISCRETION. BWH RESERVES THE RIGHT TO CHANGE 1 YEAR WARRANTY AT ANY TIME.

No other reseller, agent, or employee is authorized to make any modification, extension, or addition to this 1 year warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

This 1 year warranty does not apply to any damage caused by shipping, accidents, natural fading, staining, natural weathering, misuse, alterations or repairs. No other person is authorized to assume liability on behalf of BWH, and in no event shall BWH be liable for any contributory or subsequent damage related to the merchandise purchased from BWH.

Note: All warranties apply to the original owner only, and begin at the date of purchase. Proof of purchase is required with all 1 year warranty claims.

Frame (Metal, Wood or Resin)

Structural frames for beds, tables, seating, etc. come with a limited structural 1 year warranty when properly maintained in ordinary home use. Furniture that has failed structurally during normal use and regular maintenance will, at company option, be repaired or replaced.

Finish

There is a 1 year limited warranty against blistering or peeling of the frame finish under normal use and proper maintenance. The furniture will, at company option, be refinished

BUNNY WILLIAMS HOME

or replaced if either of the above occurs within a limited time period from the date of purchase. Occasional rust seepage from crevices and hidden unfinished surfaces inherent in some designs is considered a care and maintenance function and is not considered a finish failure.

Resin

NOTE: All BWH resins are durable and suitable for daily use. Some resin is slightly more porous than our other finishes and as such should be treated the same way you would treat a non-sealed stone surface. While the surface does not stain particularly easily, we would always recommend the use of placemats/coasters and all spills should be cleaned immediately. Some resins are designed to patina and mature with use and that should add to the beauty of the piece. Clients should be aware that the darker finishes are generally more resistant to visually evolving with time. The rustic finishes are not treated, and while clients are welcome to make changes to any of our pieces we do want to remind them that such alterations or treatments would invalidate the warranty and BWH unfortunately can't be held responsible for how the finish may react. Cleaning is easily done with a clean damp cloth and dried afterwards with a clean cloth.

All stone including but not limited to: Granite, Agate, Limestone, Marble and Onyx

NOTE: Client understands that Granite, Agate, Limestone, Marble and Onyx are natural stone that is unsealed. It is your responsibility to inform your end client and have them professionally sealed. Please note that the stone used for our goods is natural therefore the character including striation and markin will vary quite a bit. Each piece is unique and we are unable to match stone.

Cushions

There is a 1 year limited warranty on all cushions. This extended 1 year warranty covers the quality of the craftsmanship, the construction of the cushion which has been properly maintained as listed in our care and maintenance instructions. If it is determined that the cushions are defective as listed above within a limited time period from the date of purchase, the cushion will, at company option, be repaired or replaced. C.O.M. fabrics are not covered under this 1 year warranty.

BUNNY WILLIAMS HOME

Table Tops

There is a 1 year limited warranty on all tops from date of purchase. This 1 year limited warranty covers the workmanship and structural integrity of the top. Tabletops found to be defective during this 1 year warranty period will, at company option, be repaired or replaced. Regular maintenance must be exercised as set forth in the care instructions.

Accessories: Mirrors, Lighting and Decor

This 1 year limited warranty covers the workmanship and structural integrity of the accessory. Accessories found to be defective during this 1 year warranty period will, at company option, be repaired or replaced. Regular maintenance must be exercised. In the event the furniture style, finish, fabric or table top has been discontinued, the product will be replaced with a similar item.

Not Covered Under the 1 Year Warranty:

1. Any failure caused by unreasonable use or abuse.
2. Rust seepage or bleeding from crevices or hidden, non-finished surfaces inherent in some metal designs.
3. Rusting and/or oxidation of frames resulting from exposed metals that have been scratched, chipped or not maintained as outlined in the care and maintenance instructions.
4. Natural fading or discoloration of fabrics beyond 1 year warranty period.
5. C.O.M. fabrics (customer's own material).
6. Normal fading of frame finish.
7. Accidental damage (including fire, wind, dropping or others).
8. Permanent stains caused by lotions, oils or other substances.
9. Hard-water deposits or calcium build-up due to minerals found in regional water supplies.
10. Furniture used in commercial or institutional use.
11. Damages incurred from shipping, handling and storage.
12. Failures driven by inadequate care, upkeep and maintenance.