

PLEASE INCLUDE THIS COMPLETED FORM WITH YOUR RETURN

## RETURN POLICY

- Merchandise may be returned for **store credit** (via emailed gift card code) within 30 calendar days of the date your order shipped from our warehouse.
- Returned items must remain un-worn, un-washed, and with original tags still attached. Items that appear worn, have stains, pet hair, or smell of smoke, etc. will be rejected and may be returned at the customer's expense.
- All **SALE RACK** items are **FINAL** and cannot be returned.
- If you feel you have received a defective or incorrect item, notify us within 5 days of receiving by sending a photo to [CustomerService@BetsyBoos.com](mailto:CustomerService@BetsyBoos.com).

**FREE RETURN SHIPPING!** Betsy Boo's offers free return shipping if the item is postmarked within 10 days of the date the order was shipped from our warehouse. Contact us at [CustomerService@BetsyBoos.com](mailto:CustomerService@BetsyBoos.com) to receive a return label. After the 10<sup>th</sup> day, you may use the shipping label at a cost of \$8.00, which will be deducted from your merchandise credit. Or you may use your own shipping method at your own cost. International returns are responsible for return shipping.

### TO MAKE A RETURN:

1. Read our return policy to ensure your return qualifies.
2. Complete the return form on the back of this page and include it inside the package with the item(s) you are returning.
3. Contact [CustomerService@BetsyBoos.com](mailto:CustomerService@BetsyBoos.com) to receive shipping label, if needed.
4. Once your package is received please allow 7-10 business days for our Return's Department to process your return.
5. A gift card code will then be sent to the email address provided at checkout.

**EXCHANGES:** Due to our limited quantities per unique style we can't guarantee an exchange. However, what we will do is issue you store credit, and if the right size is available, you can use your credit to purchase that item. We are not able to "hold" merchandise.

### QUESTIONS?

If you have any questions, please email [CustomerService@betsyboos.com](mailto:CustomerService@betsyboos.com).

#### SEND RETURNS TO:

Betsy Boo's Boutique  
409 Creek Side Drive  
Fairfax, IA 52228

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# RETURN FORM

Order Number(s): \_\_\_\_\_

Name: \_\_\_\_\_

Email Address: \_\_\_\_\_

Product Name	Quantity	Size	Return Reason Code*

**\*Return Reason Codes:**

- |                             |                            |
|-----------------------------|----------------------------|
| 1. Too Large                | 5. Changed Mind            |
| 2. Too Small                | 6. Wrong Item/Size Shipped |
| 3. Unhappy w/Quality        | 7. Damaged                 |
| 4. Unhappy with Color/Print | 8. Other                   |

**Comments:**

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