

Guaranteed performance

Next R290 heat pumps are designed for long term, trouble free performance. They also come with a factory supported ***5 year Warranty**, that is upfront clear and transparent.

***When** installed into a new system cover is rolling 12 month cover up to **5 years**.

Warranty runs from the date of registration or 30 days from date of purchase (whichever is the sooner). Covering parts and labour, length of warranty is conditional upon the below....

- The appliance must have been installed and commissioned as prescribed.
- The combined online warranty registration / commissioning declaration must have been completed.
- *Servicing must have been carried out within each 12 month period, (a 30 day grace period applies)

Where servicing is not carried out this warranty will terminate at 395 days after the last service or commissioning. Servicing must be in line with the prescribed requirements. Service requirements are in the manual, & also available from our website.

Evidence of service is required in the event of any claim. All claims must be formally approved prior to any repair being carried out We will not cover any claim made retrospectively.

- When installed in a pre existing system a magnetic filter must be included in the system return.
- Labour cover is limited to the time limits and hourly rate limitations set out formally in our full terms of warranty, (available online) maximum claimable travel is also covered within these terms. We do not cover call out charges.
- Auto Air relief valves, pressure relief valves. Circulating pumps, NTC & PT and other temperature sensors Cover is limited to 2 Years. & Labour for these items is excluded after 12 months.
- Associated System components attached to the appliance are covered under the standard warranty periods for the item as set out in our full warranty statement.
- R290 Heat pumps are designed for and warranted in domestic use. no cover is applied for commercial applications

Where the above conditions are not met our warranty is limited to 24 months from date of purchase and will exclude any claim where failure to adhere to the above could be a factor.



5YEAR
WARRANTY

next
Heat IQ

Easy as... Register your installs online

www.heatiq.co.nz