

Finding the right installer.

A heating system is only as good as the contractor who installs it. It is important that the installing contractor has the knowledge and competency to ensure your system is installed to maximise efficiency, and offer long term reliability.

Though there are many plumbers and Gas fitters who will happily install heating if asked, be a little cautious, it is worth noting that plumbers and gas fitters in New Zealand are not formally trained in hydronic heating system installation. Some are self-taught, some have a good understanding and some... perhaps believe they have!

Our advice is..

- Ask for references, a good contractor will have no issues with putting you in touch with other customers for whom they installed heating. It's even better if they can show you through a previous installation.
- Ask them to formally confirm that they provide service for systems going forward, especially in regard to servicing the heat source.
- Confirm that the installation will be carried out by heating experienced staff.
- Ask them to Formally confirm they formally guarantee the workmanship.
- Read and be sure you feel happy with the level of detail in any quote provided.
- Don't pay for installation up front. Make sure the final payment will only be invoiced after they have fully demonstrated how to use your system.

As a supplier of high quality heating products we are constantly working to identify and work with motivated and competent installers. We aim to improve standards within our industry, to this end we have established the Network IQ accreditation scheme.