



## Steel Panel radiators



Caloree steel panel radiators are supplied with a 25 Year conditional warranty

Warranty cover for Caloree steel panel radiators supplied by Tradepoint Ltd Heat IQ extends to a failure due to manufacturing defects in the product or finishes and to any leaks resulting from such defects.

### Some conditions and things you can expect.

- The system into which the radiator is installed is flushed as required at the time of installation. *Flushing of a radiator system is a requirement not only of the radiator manufacturer but also of all major heating appliance manufacturers.*
- Pipe connections must have leak integrity. If a minor leak is presented at one of the connections or plugs this should be addressed promptly. *we do not cover replacement where such a leak had been allowed to develop and deteriorate the radiator*
- The system into which the radiator is installed must have suitable system inhibitor treatment at the time of installation and that protective inhibitor dosage must be maintained throughout the period of use. *Corrosion through lack of inhibitors will not be covered by the warranty*
- The radiator has been operated within the design temperature range (delivery temperatures not exceeding 90° and not operating at over 80°C for prolonged periods).
- The radiator is intended for installation in a dry environment, When installed in a wet area or other location where the radiator surface may become a dew line. Warranty does not cover deterioration or corrosion of the paint surface. (Where a radiator is consistently exposed to the formation of condensation on its surface corrosion is likely on the lower panel seam) \*When installed in a wet area e.g. "but not exclusively" a Bathroom corrosion cover is limited to two years
- Radiator surfaces should be cleaned appropriately and the air way through the core vacuumed periodically to prevent build up of dust cobwebs etc. For cleaning a damp cloth is fine we recommend use of a furniture polish applied on the surface and grilles from time to time when the radiator is cold. *The top grilles are removable -, simply remove un clip one end panel to remove the top grille taking care not to bend it, some longer radiators also have a plastic retainer in the center of the grille.*
- Though the paint finish is a hard color fast coating, Some very minor even discoloration may occur over the long term.

Product replacement cover is for 25 Years. Labor is covered for 5 years. Any claim under this warranty will require our prior approval. Supporting documents such as evidence of adequate inhibitor protection may be required. Our Inspection of a failed item may be required before acceptance of liability. warranty does not extend to secondary damage as the result of a failure.