

Finding an installer.

A heating system is only as good as the contractor who installs it for you. It is important that the installing contractor has the knowledge and competency to ensure your system is installed to maximise efficiency, and offer long term reliability in use.

There are many plumbers and Gas fitters who will happily install heating if asked, but be cautious, it is worth noting that neither plumbers or gas fitters in New Zealand are formally trained in hydronic heating systems installation. Many are self-taught some not so well!!

Our advice to you would be

- Ask any prospective installer to provide evidence they have heating experience.
- Ask them to formally confirm that they will provide service for the system especially in regard to servicing the heat source.
- Ask them to formally guarantee their workmanship.
- Ask for references, a good contractor will have no issues with putting you in touch with other customers they have worked for.
- Above all be sure you feel happy with the level of detail in any quote provided.

As a supplier of high quality heating products we are constantly working to identify and work with motivated and competent installers. Our on-going aim is to improve standards within our industry, to this end we have established the Network IQ accreditation scheme.

Network IQ

When an installer carries the Network IQ Accreditation you can take some peace of mind knowing a contractor has had work inspected and training from our trained heating engineers and that they have demonstrated high standard of workmanship.



Network IQ installers can be found in most areas within New Zealand. Please contact us for details of an installer in your area.



Where a system package or heating appliance is installed by an accredited installer the system and or appliance warranty is enhanced or extended by up to 3 additional years